

Debra Scordato



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From: Jim Pyland <jdp810@me.com>
Sent: Wednesday, March 04, 2015 2:46 PM
To: Forese-Web
Subject: Southwest Gas

RECEIVED

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AZ CORP COMMISSION
DOCKET CONTROL

Docket Number: G-01551A-10-0458

Arizona Corporation Commission

ORIGINAL

This is criminal, I save fossil fuel and now I have to pay for saving fuel. I cannot believe you let Southwest Gas charge a EEP Weather adjustment. I did not use as much gas because I turned off my heater to save money and now I get a bill with a 52% increase because of EEP Weather Adjustment. My bill showed a usage charge of \$56.64 but a EEP Weather Adj. of \$29.53. That's a 52 percent increase for nonuse. What planet am I on? How can you allow Southwest gas to charge me 50 percent more for services I did not receive? Do you think my boss will pay me more just because I want more and don't have to work for it? I thought America was a capitalist society, I did not realize we had gone completely communistic.

Arizona Corporation Commission

DOCKETED

MAR 05 2015

DOCKETED BY 

Debra Scordato

From: Marc Sabb <msabb@mac.com>
Sent: Wednesday, March 04, 2015 11:23 AM
To: Forese-Web
Subject: Southwest gas surcharge

I'm writing to complain about the "weather" surcharge on my SW Gas bill. I did not realize this was going on until this month. Is this what we get when we elect Republicans to run our utility watchdog? I thought that the Republican motto was free enterprise. But no, not when it comes to the utility user. In a month where the weather is warmer than normal and I expected a lower bill I got one that was just as high as when I was using more therms. This is insane, charging people for NOT using energy! There is no way to justify this in a rational manner, you guys passed rules that allow this to occur. There should be a lot more angry people up in arms about this. This is a FOR PROFIT company. If they can not make it then they go under and someone else take over. Pretty simple.

So you have deregulated the company and regulated the user. I have no choice in gas supplier and am on a fixed income. Again, there can be no logical justification for this. This is fat cat politics writ large. You are a politically elected official so politics must color your every decision and you should be protecting the customer, not the utility. This is anything but free-market. We should be charged only for what we individually use. I gladly pay my gasoline tax because i know where the money is spent. This is like taxation without representation. It is surely a tax no matter what you may deem to call it.

Arizona Corporation Commission
1200 W Washington
Phoenix, Arizona 85007-2966

RE: Credits for 2013 Decoupling Over Charges SW GAS

Dear Commissioners:

SW Gas customers are continuing to see excess charges. 2013 was nothing compared to the overcharges that occurred in 2014 and continue. Here is my experience for 2013.

January-\$17.50 Credit
March-\$2.01 Credit
Total \$19.51
Charges
Feb-\$4.22
April-\$5.63
November-\$1.41

Total- \$9.25 credit

By this you can see I am \$9.25 cents ahead but this does not calculate the 10 year heating degree day averages and what I would have paid without the decoupling.

Now lets look at 2014 which I assume hasn't been addressed for ratepayer adjustment.
Charges-

Jan-\$7.73
Feb-\$27.42
March\$22.50
April\$8.44
May-\$1.41
Nov-\$1.41
Dec-\$12.66.

Total-\$81.57

2015

Jan-\$6.33 credit
Feb-\$41.49 charge.
2013-credits \$3.58 from over charges

Total \$31.58

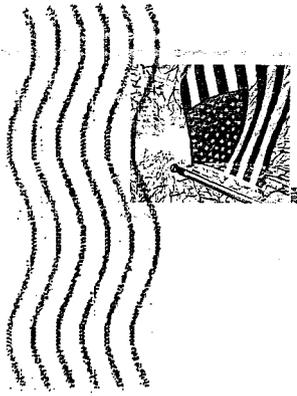
So far I am behind \$104 all because of decoupling. Without decoupling I would have paid \$1115 for gas. With decoupling I paid \$1219. This is a 9.3% increase when the gas company argued the increase would be at most 1.5% to 3%. How is this a good deal for SW customers? When is this money coming back? I know 2014 hasn't been addressed yet but SW customers are looking at two consecutive years of over charges. SW Gas argued that de-coupling would only average about \$1.50 per month. It actually averages closer to \$8 a month for the 14 winter months I have listed. Remember decoupling wasn't supposed to cost rate payers money.

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RE-DECOMPLING

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