

W-02181A-15-0216

Arizona Corporation Commis



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ORIGINAL

Utilities Complaint Form

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<b>Investigator:</b> Web User	<b>Phone:</b> [REDACTED]	<b>Completion Date:</b> 7/21/2015 AZ CORP COMMISSION DOCKET CONTROL
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<b>Opinion Number:</b> 123358	<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Opinion Date:</b> 7/18/2015 9:27:01 AM
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**Customer Information**

<b>First Name:</b> Diana	<b>Last Name:</b> Judson	<b>Account Name:</b> Diana Judson
<b>Street Address:</b> [REDACTED]	<b>City:</b> Sedona	<b>State:</b> AZ
		<b>Zip Code:</b> 86351

**Utility Information**

Arizona Corporation Commission  
**DOCKETED**  
JUL 21 2015

<b>Company:</b> Pine Valley Water Company	<b>Division:</b> Water	<b>DOCKETED BY:</b> [Signature]
<b>Name:</b> Lance Wischmeier	<b>Phone:</b> [REDACTED]	<b>Email:</b> [REDACTED]

**Nature of Opinion:**

<b>Docket Number:</b> W-02181A-15-0216	<b>Docket Position:</b> Against
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As the previous HOA President for Pine Valley, I was instrumental in the acquisition and funding of the arsenic water filter that was installed in 2014 at Pine Valley Water. PV Water was advanced \$30K by 30 of the 170 customer base, in 2014 to purchase & install the Arsenic filter for which PV water had no ability to fund themselves. This amounted to \$1000.00 per customer, to be paid back in 2014 and beyond, until the \$1000.00 was paid back, in the form of credits against water usage. Lance has indicated that he lost \$4500.00 in 2014, however, I want to point out that nearly 20% of his customer base did not contribute to his bottom line earnings in 2014, and had he billed us this \$30K, given his figures, he would have actually EARNED the difference, \$25,500.00. A rate increase is due and expected, but this front loaded increase amounts to min approx of \$240.00 per household or approx \$40K. So next year earnings would be \$65.5K. If you need further details, please call or email me.

## Notes

**Date:**

7/21/2015

**User:**

MBUCK

**Submission Method:**

Telephone

**Type:**

Investigation

Docketed/Noted for the record. Inquiry No. 123389 sent to the Company.

**Date:**

7/21/2015

This record was closed by Michael Buck on 7/21/2015 9:58 AM.