

ORIGINAL

**COMMISSIONERS**  
SUSAN BITTER SMITH – Chairman  
BOB BURNS  
TOM FORESE  
DOUG LITTLE  
BOB STUMP



0000161216

E-mail: [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)

**ARIZONA CORPORATION COMMISSION**

AZ CORP COMMISSION  
DOCKET CONTROL

2015 JUL 17 PM 2 55

# MEMO

To: Arizona Corporation Commission, Docket Control  
From: Office of Chairman Susan Bitter Smith  
Date: July 17, 2015  
Re: TEP  
E-01933A-15-0100

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Chairman Bitter Smith's office has received approximately 100 emails regarding the above docket number. A copy of those emails is available on eDocket.

Arizona Corporation Commission  
**DOCKETED**  
JUL 17 2015  
DOCKETED BY **TV**

## Teresa Tenbrink

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**From:** Susan Willis <skmcwillis@gmail.com>  
**Sent:** Wednesday, July 15, 2015 5:28 PM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; Forese-Web; Little-Web  
**Subject:** Docket # E-01933A-15-0100

Docket # E-01933A-15-0100

Dear Chairwoman Bitter-Smith and Fellow Commissioners Stump, Burns, Forese, and Little,

I am a Tucson Electric Company rate-payer In Tucson. In TEP's new rooftop solar rate proposal, they have set a cutoff date of June 1, 2015, after which the new rates will be in effect. Since the case won't be heard until year-end of 2016, this creates an unfair "Limbo" of sorts, during which many new potential rooftop solar customers will likely decide to wait for the outcome of the rate case hearing before going forward with their PV installations.

I feel this cutoff date, which is set so far in advance of the case hearing, is unreasonable. It will hurt the solar-installation businesses--especially the smaller, local installers, and will cause many people to delay their wishes to go solar. This is an anti-business and anti-solar-customer move.

TEP should be doing all it can to increase its solar footprint in Arizona and should be working in a supportive manner with its customers who want to go solar.

I hope you will reject TEP's requested cutoff date of June 1, 2015 and specify a cutoff date close to the rate-case date.

Thank you.

Susan Willis  
3275 E. Pima St. #2  
Tucson, AZ 85716  
[skmcwillis@gmail.com](mailto:skmcwillis@gmail.com)

**Teresa Tenbrink**

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**From:** zampijanet@gmail.com on behalf of Janet Zampieri <jlz@psconsult.com>  
**Sent:** Wednesday, July 15, 2015 1:05 PM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; Little-Web; Forese-Web  
**Subject:** docket # E-01933A-15-0100

Dear ACC

It is ridiculous that TEP has setup a June 1, 2015 cutoff date for enacting charges to solar customers. TEP's cutoff date is unfair and should be removed! It keeps the solar industry in limbo for a year and a half before the increases TEP wants to impose are even considered! This results in slowing down the conversion to solar power as people are unsure of the costs and benefits. And it also severely damages the burgeoning solar installation industry.

I already have solar so this cutoff date does not impact me, but I am concerned about the Arizona solar industry.

Thank you for your consideration.

Janet Zampieri  
3125 W Mockingbird Ln  
Tucson AZ 85713

**Teresa Tenbrink**

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**From:** Katharine Kent <kent@solarstore.com>  
**Sent:** Tuesday, July 14, 2015 2:00 PM  
**To:** BitterSmith-Web  
**Cc:** Betsy Bolding; Barrie@TucsonMoves.com  
**Subject:** Docket No. E-01933A-15-0100  
**Attachments:** SKMBT\_C28015071413580.pdf

Thank you in advance for your time.

*Katharine J. Kent, PE, CEM*

The Solar Store  
2833 N. Country Club  
Tucson, AZ 85716  
520-322-5180  
520-322-9531 (fax)  
877-264-6374  
ROC 164744 ROC 164742  
[www.solarstore.com](http://www.solarstore.com)



2833 N. Country Club  
Tucson, Arizona 85716  
Phone (520) 322-5180  
FAX (520) 322-9531  
Toll Free (877) 264-6374

July 13, 2015

Arizona Corporation Commission  
1200 W Washington  
Phoenix, AZ 85007

Re: Docket No. E-01933A-15-0100

Dear Arizona Corporation Commissioners;

I have owned and operated The Solar Store in Tucson since 1998. Today, I am writing to request that TEP withdraw the entire rate case including the grandfather date for because it is harmful to consumers, harmful to the solar industry and restricts solar contractors from complying with a new Arizona Revised Statute concerning solar contract declarations.

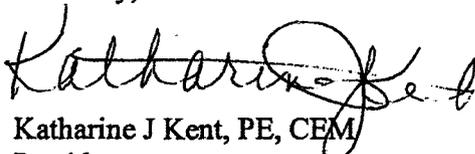
Keeping the grandfather date in place leaves ratepayers who sign up after the grandfather date unable to determine the cost effectiveness and/or pay back of a solar installation for as long as 18 months. The result is chilling to ratepayers considering solar and is allowing TEP to affect the cost impact solar installations without the required ACC review. We have experienced a significant increase in ratepayers who want to "hold off" on installing solar until the program is defined. This is hurting the industry.

Allowing TEP to maintain the grandfather date portion of the rate case, harms ratepayers who were not able to sign up prior to the grandfather date because they did not hear of the change, did not own a home until after the date, were unable to purchase a system until after the date. This is hurting ratepayers.

This year the Arizona Legislature passed a law requiring that Solar Contracts include estimated energy and cost savings to the consumer along with a list of other requirements. Solar contractors cannot provide estimated energy savings with the grandfather clause in place since without the actual rate case in place and a clear understanding of energy usage.

I strongly urge that the entire rate case be withdrawn to allow the industry to continue progressing until the full rate case can be approved.

Sincerely,

  
Katharine J Kent, PE, CEM  
President

Dear Chairwoman Smith,  
I am a Tucson resident and  
users of Tucson Electric  
Power services.

Please say 'no' to TEP's  
rooftop solar proposal.

Regards,  
Penny North

6/17/2015

Chairwoman Butler Smith,

TEP is making big mistake trying to make the net metering change. Solar panels take advantage of our clean solar abundance AND saves water.

TEP needs to work on increasing renewables!

Paty Stewart  
TUCSON

Chairwoman,  
Please Wait for  
Rate Case -

Say No to TEP's  
SOLAR Proposal.

Carol Montgomery

Dear Ms ~~B~~etter-Smith

I am requesting that  
you say NO to TEP'S  
Solar proposal.

Arizona citizens want  
SOLAR & other renewable  
energy.

Kris Basel

To: ACC

Chairwoman Susan Bitter Smith

Please require T&P to justify their solar proposal as the rate increase case it truly is.

Net metering is crucial to continue saving money on the taxpayer level.

Thank you,  
Gael Gladky

June 17, 2014

Chairwoman,

Say no to TEP's  
Solar PROPOSAL

Wait for rate case!

Carol McIntosh

**Teresa Tenbrink**

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**From:** jack Langley <jack.langley.tucson@gmail.com>  
**Sent:** Wednesday, June 03, 2015 10:20 AM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; forsee-web@azcc.gov; Little-Web; solarguild@groupspaces.com; dan.mills@sierraclub.org  
**Subject:** Tucson Electric Power Solar Rate Increase Request.

Dear Chairman and Commissioners,

I urge you to vote no on the TEP request in front of the Commission as fast as possible. Delaying the decision

My name is Jack Langley. I am a TEP rate payer. I also work in the solar industry and can attest that TEP and Trico have intentionally affected the solar industry in a negative way, by requesting a rate increase, out of the established schedule.

When requesting the rate increase, Trico did it with no notice, TEP did have a fair notice, effectively created intended consequences.

Trico effectively ended all solar sales for the time being. They unilaterally turned off solar applications without notice. No one can make an informed intelligent decision about leasing or purchasing solar, if they do not know the future terms relating to utility net metering and other charges.

TEP did give fair notice, so the effect was different, allowing a rush to solar under the current terms. Until we have a ruling, again, no can make a an informed decision without knowing what the terms are. If TEP is allowed to eliminate power credit roll over, only the smallest systems will make economic sense. For example, if a system size that produces only about a third of the home owners electric use, we will never have a cost effective solar offset, TEP would win while, remaining the Dominant Monopoly.

Also, we would like to know why TEP is allowed to continue the Renewable Energy Tariff, while not paying any rebates to the consumers who pay million annually and get nothing in return.

Thank you for your consideration in this matter.

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Best Regards,

Jack Langley  
520-881-3199

**Teresa Tenbrink**

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**From:** Zachary Wilson <solarservant@yahoo.com>  
**Sent:** Wednesday, May 06, 2015 1:12 PM  
**To:** BitterSmith-Web; RBurns-Web; Stump-Web; Forese-Web; Little-Web  
**Subject:** Proposed Changes to Tucson Electric Power's Net Metering Policy

Commissioners BitterSmith, Burns, Stump, Forese, & Little,

I am writing to express my strong opposition to the proposed changes to Tucson Electric Power's net metering structure filed under docket no. E-01933A-15-0100. This is a short-sighted request based on little evidence that distributed generation creates a cost shift to those that have not installed utility connected solar systems.

As a professional in the solar industry this proposal would directly impact my ability, as well as those of my coworkers, to continue our careers in a field that we have dedicated significant time and energy to pursue. As a homeowner with a solar PV system, there is no doubt that if changes were made to net metering I could recover my investment should I sell my home.

Furthermore, TEP's request to alter net metering policy should be heard not as an independent issue, but in a rate case as it was originally approved.

Thank you,  
Zachary Wilson

**Teresa Tenbrink**

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**From:** Jill Marlowe <jill@truthconsciousness.org>  
**Sent:** Monday, May 18, 2015 10:44 AM  
**To:** BitterSmith-Web  
**Subject:** Against Docket #E-01933A-15-0100

Dear Ms Bittersmith,

Please let me go on record as opposing very much docket#E-01933A-15-0100. It is a shame small solar businesses will effectively be put out of business with this bill. We need to encourage solar businesses in Arizona not eliminate them. May i ask you to please oppose this bill. Climate change is all too real in Arizona and elsewhere. Laws should not be enacted that will will encourage solar and alternative energy not create a virtual monopoly on power for TEP. Thank you for your consideration.

Sincerely,  
Jill Marlowe

## Teresa Tenbrink

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**From:** Trudi Wieduwilt <vonwieduwilt@gmail.com>  
**Sent:** Monday, May 25, 2015 1:16 PM  
**To:** BitterSmith-Web  
**Subject:** Docket 15-0100 TEP

Dear Commissioner Bitter-Smith,

I am sending this email to you to voice my concern over TEP putting the way net metering is handled in this docket instead of where it belongs in a rate case. My big concern is the future of the state of Arizona and our potential for being a renewable energy state. In this docket not only is TEP requesting to charge more to future solar customers, but they are requesting to change the net metering process for residential and commercial customers with solar. Currently, there is a one to one exchange of kilowatt hours (kWh's). So if a customer produces more than they use in any month, they can roll those kWh's over to the next month when there may be less than they have produced. It currently is zeroed out in October. TEP claims that it costs them to keep up the grid and infrastructure and the solar customers are not paying for that. That is incorrect in two ways. One, customers continue to pay connectivity fees for that very reason. Two, utilities are required to have Renewable Energy Credits (REC's) in order to meet the federal Clean Air Act. When a customer takes on the purchase, maintenance, interest on any loans, and liability of a solar array on their property, TEP has them sign over all REC's. This benefits TEP in many ways; TEP gets the REC's, the customer takes on ALL the costs associated with those REC's (that TEP is required to continue to accumulate). If TEP puts up their own residential rooftop solar, they take on the costs, maintenance, replacement, interest on loans, etc. If they add utility scale solar projects to their books, they take on all the costs, maintenance, replacement, interest, etc associated with the project including land acquisition. Who ends up paying for all of those costs? TEP customers in the form of future rate hikes.

It is MUCH less expensive for the utilities to allow those burdensome costs to be taken on by the individual residential and commercial owners! Please, we do NOT want Arizona to look stupid. As a Corporation Commissioner, I would think you would want to attract CORPORATIONS and businesses to relocate and build plants and businesses here in Arizona. Arizona is the perfect place for solar manufacturers as well! This would provide good, high-paying jobs to our citizens and/or entice new workers to our state. If the utilities are allowed to tariff net metering and charge solar customers MORE than they currently do, our state will not only look stupid, but it will hurt the growth of Arizona.

Please make the right decision and not allow TEP and the other utilities to push through these harmful tariffs and charges.

Thank you,  
Trudi Wieduwilt  
Tucson

## Teresa Tenbrink

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**From:** Michelle Berry <mberry3232@gmail.com>  
**Sent:** Wednesday, June 03, 2015 10:16 AM  
**To:** BitterSmith-Web  
**Subject:** Comment on Docket # E-01933A-15-0100

Dear Commissioner Bitter Smith:

I have never written a letter the ACC before, so forgive me if this isn't the correct avenue for comment, but I couldn't figure any other way from your website.

I am writing to urge you to do whatever is necessary to ensure that solar customers (current and future) in the Tucson Electric Power Company's region are not disincentivized in any way from installing residential solar.

I have recently (as in the last week) been shopping around for solar. Both Solar City and Technicians for Sustainability were very concerned about TEP's upcoming hearing (docket number E-01933A-15-0100) regarding changes for solar customers. The proposals, as I understand them, make absolutely no sense as they disincentivize individual conversion to solar. While I am sympathetic to TEP's concern about losing money because of residential solar generation of electricity, I think that is ancillary to the benefits of solar across our community.

As a highly-educated and deeply experienced natural resource policy maker, I cannot see how you could favor any of the changes TEP is proposing as they simply do not fit with your stated ideology. Private enterprise companies (of which both TFS and Solar City are excellent examples) are competing to bring more sustainable and cleaner electrical sources to the Tucson community. When more of us put solar on our rooftops and get to use the power we generate from there we will have to use less water to process fossil fuels and we will free up other carbon energy sources for use elsewhere. Economically, the solar companies hire local folks (even Solar City) so they add to our economic stability. And they save middle class families, like myself, a fair bit of money.

The solar companies report that many people are walking away when they hear of TEP's assault on solar customers. Those folks likely recognize they have no where to go as TEP is basically a monopoly in Tucson....we can't just get irritated with TEP and leave them (off grid is not an option for the vast majority) and the concern is that TEP is going to disallow us from banking kilowatt hours so that we can use them at peak demand for our household (for me that's June and July). If we can't bank or net-meter, then the economic incentive to sign the lease with these companies almost completely disappears. I know TEP thinks that the "subsidy" for solar has served its purpose. But I can't afford to install solar on my own...the lease and the net metering makes it possible and appealing for me. If I know that there is a possibility for me to owe Solar City

AND TEP an unpredictable amount each month because of an inability to use what I generate when I need it at the 1:1 ratio that it actually is...that gives me pause. And I frankly think that 7,000 customers in Tucson vs. the 414,000 TEP customers suggests solar has a LONG way to go before it is as "affordable" and widespread as TEP seems to think it is.

In short, we in Tucson are stuck with a utility that, it would seem, is bent on severely undermining alternative energy options...that seems to violate the Sherman Anti-Trust Act at the worst, but at best it is short-sighted, self-interested, and wrong-headed.

I've read quite a bit about TEP's proposal, and I have thought deeply about it. I like TEP. Am generally satisfied with their work. BUT this proposal is nonsensical and when you weigh the pros and the cons of it, it's a no brainer for you. You should reject all of the proposed changes. Let solar flourish. We are ALL better off for it...no matter what side of the political fence you are on (unless, I guess, you work for TEP).

Thanks for your time and your hard work. I imagine your work goes relatively unappreciated and often unnoticed. I voted for you (a rare Republican vote for me), because I trust that you are well-informed and progressive-minded. I hope you, and your colleagues, do what's best for Tucson families and our economy.

Sincerely,

Michelle Berry, PhD

Tucson, AZ 85716

**Teresa Tenbrink**

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**From:** ivy schwartz <ischwartz3211@cox.net>  
**Sent:** Wednesday, June 10, 2015 10:33 AM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; Forese-Web; Little-Web  
**Subject:** TEP-15-0100

**Importance:** High

Dear Chairman and Commissioners:

I am a customer of Tucson Electric Power. I am writing to urge you to deny the net metering rules and additional expensive tariff for solar customers of TEP.

Please add this issue to a rate setting agenda instead of ruling on it as a separate item. In this way, the public can be informed and have input on this important issue.

Thank you very much.

Sincerely,  
Ivy Schwartz, MD  
3211 W Westwood Pl  
Tucson, AZ 85745

## Teresa Tenbrink

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**From:** Jim Mapstead <jim@accuratesigns.com>  
**Sent:** Tuesday, June 02, 2015 10:52 AM  
**To:** BitterSmith-Web  
**Subject:** Quick question.

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Ms. Bitter Smith,

I trust this note finds you well and in good spirits.

I have a quick question regarding TEP's unilateral decision to change their pricing structure regarding homes with solar panels.

It's my understanding, and please correct me if I'm wrong, that TEP has changed their rate structure without ACC approval. I must say if this is true, it strikes me as a utility company unilaterally changing the rules without benefit of a rate case before your Commission.

Thoughts?

Jim Mapstead  
President & CEO  
accurate signs & engraving , inc.  
8837 North Central Avenue  
Phoenix, AZ 85020-2816  
Human – 602.944.3587  
Fax – 602.678.1987  
[jim@accuratesigns.com](mailto:jim@accuratesigns.com)



Proud Member of:



**Teresa Tenbrink**

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**From:** martha gee <martiegee@gmail.com>  
**Sent:** Thursday, June 11, 2015 8:05 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

Solar is the future. Please don't let corporate greed come before what's right.

Sincerely,

martha gee

**Teresa Tenbrink**

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**From:** Nicholas Acciaro <nacciardo@gmail.com>  
**Sent:** Friday, May 29, 2015 10:19 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

It's a criminal world we live in APS & SRP! Thanks to your profit taking and money making ways, you have lead the total population to digest your so called wants and needs!

Now it's time to come clean and be truthful with regards to our so called "rate case"! Let's be fair and give everyone a chance to play the game! Let's give the ACC the ability to review this issue - a rate case!

Stop trying to pull the wool over our eyes here people, we're not going to stand for it...

Sincerely,

Nicholas Acciaro

**Teresa Tenbrink**

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**From:** martha gee <martiegee@gmail.com>  
**Sent:** Thursday, June 11, 2015 8:05 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

Solar is the future. Please don't let corporate greed come before what's right.

Sincerely,

martha gee

**Teresa Tenbrink**

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**From:** valery Dubon <valerydubon@gmail.com>  
**Sent:** Tuesday, June 09, 2015 1:40 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

We want you to stick to your word or there will be legal consequences...We all fight you for years to come...solar is here to stay and lead the way for clean energy...help to build the future.

Sincerely,

valery Dubon

**Teresa Tenbrink**

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**From:** Cathi Hess <crh451954@gmail.com>  
**Sent:** Sunday, June 07, 2015 7:23 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

Solar power is clean energy that benefits us all. Why would you want to make a waste of time and money to homeowners?

Sincerely,

Cathi Hess

**Teresa Tenbrink**

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**From:** Carol Evans <voiceforwildlife1@gmail.com>  
**Sent:** Saturday, June 06, 2015 7:03 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

You will put solar out of business with rate increases.

Sincerely,

Carol Evans

**Teresa Tenbrink**

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**From:** William Riera <azoms@cox.net>  
**Sent:** Saturday, June 06, 2015 9:19 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

I just added solar to my home . It is a significant cost investment. I also want to contribute to saving energy. If APS is allowed to increase or add a fee for solar then the investment is lost. There premise is not based on facts . The will not incurs more costs or have to pass costs onto other costumers they will be saving cost of new infrastructure . The electric bill already has a ton off fees for line charges. Bill charges meter reading,taxes. The generation of electricity is a small part of the bill. The electric companies have a false argument make them show real numbers on why they need to raise rate for solar. It's a thinly veiled argument the real reason is solar is compitition and they want to kill it or make money from it.

Sincerely,

William Riera

**Teresa Tenbrink**

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**From:** Cory Fricke <cfricke1@cox.net>  
**Sent:** Friday, June 05, 2015 4:25 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

We need a 2nd power choice that allows us to go green. We need change to help mother earth and solar is a choice. Don't raise rates and chase solar out of AZ.

Sincerely,

Cory Fricke

**Teresa Tenbrink**

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**From:** Linda baugh <Yes2011lb@gmail.com>  
**Sent:** Thursday, June 04, 2015 6:35 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

no extra charges to solar customers!

Sincerely,

Linda baugh

**Teresa Tenbrink**

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**From:** Marty Escarcega <marty.escarcega@gmail.com>  
**Sent:** Wednesday, June 03, 2015 12:07 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

Please, encourage utilities to find away to subsidize solar panels for customers. This could allow each home with solar to be a generator for the utility. DO NOT penalize customers for purchasing solar system.

Sincerely,

Marty Escarcega

**Teresa Tenbrink**

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**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Tuesday, June 02, 2015 10:03 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Chairman Bitter Smith,

It is so sad to see how a LARGE Profit Making Company is standing on the side lines crying that they are not making ENOUGH Money !

Our question to you should be, how much money is enough? May I ask, HOW MUCH MONEY are you wishing to fleece from your rate paying community?

Don't hide behind solar or look to commit a fraud representing the truth...Solar pays for it self, but unfortunately the rate payers of Arizona will never be fully able to appreciate this due to the facts at hand!

Solar pays for itself...No exposure to criminal actions and toxic chemicals is required!

It is SHAMEFUL that the State of Arizona is trying to hide the truth...Enough of this CRIMINAL activity APS...Let the little guy have a chance at what is his for FREE !

Enough said...APS is a criminal corporation and the State of Arizona should begin an investigation into its existence !

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

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**From:** Nicholas Acciaro <nacciaro@gmail.com>  
**Sent:** Friday, May 29, 2015 10:19 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

It's a criminal world we live in APS & SRP! Thanks to your profit taking and money making ways, you have lead the total population to digest your so called wants and needs!

Now it's time to come clean and be truthful with regards to our so called "rate case"! Let's be fair and give everyone a chance to play the game! Let's give the ACC the ability to review this issue - a rate case!

Stop trying to pull the wool over our eyes here people, we're not going to stand for it...

Sincerely,

Nicholas Acciaro

**Teresa Tenbrink**

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**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Thursday, May 28, 2015 2:03 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Don't be misled by the cruel and mischievous ways of your "other members"!

Remember...Your word is your saving grace and what you say you mean! Don't let the big money profit making power utilities undermine the job that you are being paid to do!

You work for us...not them! Taking payouts, graft, bribes, or money from an association which is here to fairly and justifiably represent our needs is wrong!

Stop the game playing and listen to our needs! Follow the law and listen to the voters !

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

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**From:** Jeff Dahlgren <jeffdahlgren@gmail.com>  
**Sent:** Thursday, May 28, 2015 11:02 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Dear Commissioner,

I am writing today to address the rather spurious attempt by regulated utilities to pull an end around the rate case and rule process long ago established for such devious attempts as they clearly do make now. Even APS agrees. In August, an APS spokesman said "We have consistently said we have no current plans to ask the commission for any change in the \$5-per-month charge on residential rooftop solar installations prior to the next rate case because we are focused on the broader rate-design discussion."

\*Four utilities are trying to levy charges on solar customers outside of established procedures.

\*Utilities shouldn't get special treatment to raise rates for solar.

\*The fair and long established process for discussing solar rates is in a rate case.

All Commissioners, and APS, have stated that solar rates should be looked at in a rate case.

It goes without saying the Commission should stick to their word and not let utilities raise rates outside of the proper venue. I appreciate your keeping your word to the voters in this matter and regard.

Sincerely,

Jeff Dahlgren.  
Phoenix, Arizona

Sincerely,

Jeff Dahlgren

**Teresa Tenbrink**

---

**From:** barbara mcclure <kbgnaz@yahoo.com>  
**Sent:** Monday, May 25, 2015 9:59 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Do not try to circumvent the system.....

Sincerely,

barbara mcclure

**Teresa Tenbrink**

---

**From:** Ann Di Sciascio <aedisciascio@yahoo.com>  
**Sent:** Sunday, May 24, 2015 9:58 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

HOW can you allow them to charge residential solar users?!!! I say, "users", because they are not "customers" of theirs.  
HOW do they, can they, charge for the sun?!!!  
They have NO RIGHT!  
STICK TO YOUR WORD!

Ann E Di Sciascio

Sincerely,

Ann Di Sciascio

**Teresa Tenbrink**

---

**From:** Joanne Woods <n2order@cox.net>  
**Sent:** Wednesday, May 27, 2015 8:26 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

We have the absolute opportunity to be number one in the use of solar in the world. Taxing it to discourage its use because there is no profit for the utility companies is unconscionable.

Sincerely,

Joanne Woods

**Teresa Tenbrink**

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**From:** Nicholas Acciaro <nacciardo@gmail.com>  
**Sent:** Wednesday, May 27, 2015 5:40 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Why is the Great State of Arizona...a model to the rest of our nation allowing our sole proprietary power utilities to go against their word?

Here are the main issues which need to be addressed;

Four utilities are trying to levy charges on solar customers outside of established procedures.

Utilities shouldn't get special treatment to raise rates for solar.

The fair process for discussing solar rates is in a rate case.

All Commissioners, and APS, have stated that solar rates should be looked at in a rate case.

The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

This is why the Arizona Corporation Commission exists...to enact fair practices, not scam practices!

Let's do this correctly...

Sincerely,

Nicholas Acciaro

**Teresa Tenbrink**

---

**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Wednesday, May 27, 2015 5:25 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Why doesn't the Arizona Corporation Commission or "ACC" play this game fair? Are we on the same page here? I don't think we are...Here why!

Even APS agrees. In August, an APS spokesman said "We have consistently said we have no current plans to ask the commission for any change in the \$5-per-month charge on residential rooftop solar installations prior to the next rate case because we are focused on the broader rate-design discussion.". Now they are changing the game plan...WHY?

Let's do this correctly and give us a BREAK !

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

---

**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Wednesday, May 27, 2015 3:23 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Why is APS looking to change their agreement ...Let's be on the level here !!!

Why do you, the commission in charge of giving the residents of Arizona yet another power company rate increase feel it necessary to HURT consumers?

For years now, APS has been getting away with killing their basic customer...Me the rate payer! As elected officials, you should feel the need to first listen to the paying customers as we voice our concern over impractical and judge mental calls. It has gone on too long here in Arizona and our country!

Let the rate study be conducted when scheduled and let our voices be heard!

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

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**From:** John Fife <jfife1@cox.net>  
**Sent:** Wednesday, May 27, 2015 10:19 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

To whom it may concern,

I'm tired of trying to be ripped off by these monopolies. The people getting solar are trying to help the environment as well as their pocket books and it appears that these power companies don't want that. They want to penalize us. If the power companies were smart you would think that they would be pushing to compete with these solar companies by offering solar. In this way they wouldn't have to increase their expenditures to fill the need for electricity for their customers.

Thanks for taking the time to read this.

Sincerely,  
John Fife

Sincerely,  
John Fife

**Teresa Tenbrink**

---

**From:** Ryan jacques <ryjacques@gmail.com>  
**Sent:** Tuesday, May 26, 2015 10:18 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please do not raise solar fees!

Sincerely,

Ryan jacques

**Teresa Tenbrink**

---

**From:** fredy lopez <fredy23us@yahoo.com>  
**Sent:** Sunday, May 24, 2015 10:07 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Thank you guys for the help for nothing

Sincerely,

fredy lopez

**Teresa Tenbrink**

---

**From:** Gene Lilley <Glilley14@gmail.com>  
**Sent:** Monday, May 25, 2015 8:38 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

I really don't have a lot to say other than AZ needs to deregulate. It seems to work in Texas and their economy is very strong

Sincerely,

Gene Lilley

**Teresa Tenbrink**

---

**From:** Mike Mciver <tractormike21@gmail.com>  
**Sent:** Monday, May 25, 2015 6:55 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Quit siding with utilities against consumers trying to do the right thing. Utilities get to sell their generated power to other states many times for more money than they get in Arizona. Solar is not a burden on the power companies. They make money on it and are only trying to pad their pockets.  
Remember you work for the citizens of Arizona not the big corporations.

Sincerely,

Mike Mciver

**Teresa Tenbrink**

---

**From:** Michael Lind <solarviking@gmail.com>  
**Sent:** Monday, May 25, 2015 6:46 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please, no rate changes outside of normal rate hearings.

Sincerely,

Michael Lind

**Teresa Tenbrink**

---

**From:** Elizabeth Dunham <ecmagic@cox.net>  
**Sent:** Monday, May 25, 2015 4:52 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

A man is only as good as his word!

Sincerely,

Elizabeth Dunham

**Teresa Tenbrink**

---

**From:** Nicholas Acciaro <nacciardo@gmail.com>  
**Sent:** Monday, May 25, 2015 4:31 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Regardless of it all...you and the others who are so called "responsible" for our states power distribution are outright liars!

Just look at what is going on here today...Four distribution companies are looking to levy rate charges for SOLAR CUSTOMERS outside of their established procedures! It must be tough to see so many hard working people reduct their dependence for public utilities! Here we are thinking of saving our planet, and all you feel necessary is MONEY MAKING! It's is shameful!!,

Let's do this correctly Arizona...The commission should stick to their word and not let utilities raise rates outside of the proper venue!

Let's do this right...Ok

Sincerely,

Nicholas Acciaro

**Teresa Tenbrink**

---

**From:** Diana Lewis <diana.Lewis@servicenow.com>  
**Sent:** Monday, May 25, 2015 2:27 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Solar use should be encouraged. If the utilities are providing a service to support the solar installation, then an additional charge makes sense. Otherwise it smacks off "I want to punish you for using a competing product." The utility commission should follow all normal governance procedures to represent the interests of Arizonans.

Sincerely,

Diana Lewis

**Teresa Tenbrink**

---

**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Monday, May 25, 2015 7:55 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Don't raise our rates APS !!!

What more of a reason do we need in order for our word to be heard! You've been hammering your solar customers for years now, while still profiting off of our collected generation revenue. Why is that? It is not fair!

Why do you feel that it is OK to raise the rates of your collective solar customers? Follow the law and collectively review the rate case and the utilities shouldn't get special treatment when they want it! It is not legal...

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

---

**From:** Kathy Rampy <kathy@rampy.com>  
**Sent:** Sunday, May 24, 2015 6:51 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please do not increase utility rates just for solar customers, how is that fair? Rate increases should be looked at in a rate case; the commission needs to stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

Kathy Rampy

**Teresa Tenbrink**

---

**From:** John Fatuzzo <Jpfsnafu59@hotmail.com>  
**Sent:** Sunday, May 24, 2015 6:30 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

We live in the valley of the sun please stick to your word and don't kill solar. My electric bill has been cut to one third at a cost to me of \$22,000. Thank you as a solar customer and a customer of APS.

Sincerely,

John Fatuzzo

## Teresa Tenbrink

---

**From:** Jay Burwell <jaycburwell@hotmail.com>  
**Sent:** Sunday, May 24, 2015 4:05 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Dear Commissioners,

There should be no exceptions to rate cases! Keep your word on this issue and mandate that the four utilities who want to unjustly raise rates by taxing solar households must do so only after a hearing held in the proper venue. No utility should be exempt from the established hearing process for discussing solar tax rates and increases. Further the use of solar should be encouraged and not discouraged with taxes in the valley of the sun and the entire state of Arizona. I've seen the chairman herself in action on other issues and have little confidence this letter will make any difference, however I still urge you to do the right thing on behalf of those who you really should be representing, the consumers of this state.

Sincerely,

Jay Burwell

**Teresa Tenbrink**

---

**From:** Carol Evans <voiceforwildlife1@gmail.com>  
**Sent:** Saturday, May 23, 2015 8:29 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Keep solar affordable for all.

Sincerely,

Carol Evans

**Teresa Tenbrink**

---

**From:** Bobbie Kithcart <bobbie.kithcart@gmail.com>  
**Sent:** Saturday, May 23, 2015 7:04 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Welcome to the buggy whip industry. The iron horse is changing everything! People should pay more to support the buggy whips because there are less of them! How unfair!

Sincerely,

Bobbie Kithcart

**Teresa Tenbrink**

---

**From:** Steve Fay <stevefay623@msn.com>  
**Sent:** Saturday, May 23, 2015 6:31 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Stick to your word.

Sincerely,

Steve Fay

**Teresa Tenbrink**

---

**From:** Pamela Park <ettupark@hotmail.com>  
**Sent:** Saturday, May 23, 2015 11:36 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Arizona is the perfect state to encourage homeowners to use solar energy. Please keep the hurdles down and make it less of a burden for Arizona residents to begin using this clean, endlessly renewable source of energy. Imagine how groundbreaking our state would be and the attention it would get world-wide if solar energy would be encouraged and not penalized.

Sincerely,

Pamela Park

**Teresa Tenbrink**

---

**From:** Rick Gonzalez <gonzalezrick34@gmail.com>  
**Sent:** Saturday, May 23, 2015 10:47 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Commissioners,

Please convince the utilities to follow the procedure of going to a Rate Case in regard to raising rates on Solar systems.

Regards, Rick

Sincerely,

Rick Gonzalez

**Teresa Tenbrink**

---

**From:** Linda baugh <yes2011lb@gmail.com>  
**Sent:** Saturday, May 23, 2015 12:33 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Solar is the future of not only our state and country but also the world. Please do not hamper or put extra taxes or fees on solar.

Sincerely,

Linda baugh

**Teresa Tenbrink**

---

**From:** mike coyle <azcoyle78@gmail.com>  
**Sent:** Friday, May 22, 2015 8:05 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please stick to your word that you told the citizens when you got elected

Sincerely,

mike coyle

**Teresa Tenbrink**

---

**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Friday, May 22, 2015 5:38 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

WOW...I still can not believe that your supporting the total destruction of Arizona's solar power systems.

Given all of the positive action that solar gives to the public, I can not believe that you are not supporting these systems more so.

I would like to know why the State of Arizona hasn't gotten on board with its review of this phony accusations!

Please listen to me ...Let me know why your commission hadn't engaged the LAW and get the truth outside of it locked box!

Sincerely,

Nicholas Acciardo

## Teresa Tenbrink

---

**From:** Josie Shears <Where\_next\_travel@yahoo.com>  
**Sent:** Tuesday, May 19, 2015 7:51 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

We have been told by the government to look for new avenues to provide power. Well in a city like Phoenix and the weather we experience solar energy is the right choice. After many have invested thousands of dollars to help out with the potential savings in the further to help their budget the last thing they need is for the utilities raise their rates. There are ways you as utilities can reduce your costs by implementing more solar and wind power. I am not naive enough to know there is a cost and it takes time. You have a President in office that says look for alternative energy and we the people are doing that when are corporations going to do their part. We have learned to live on a very tight budget maybe it is time you do the same thing. There are correct channels to go through and by side stepping those channels you are not showing the public that put you into office a warm and fussy feeling.

As Commissioners, elected by we the people, need to be honest and do the right thing. I ask that you rethink your position and be fair to us citizens that are doing our part in changing the footprint and moving forward on utilizing the sun to help provide power.

Sincerely,

Josie Shears

**Teresa Tenbrink**

---

**From:** michael flanagan <mikey1st\_2000@yahoo.com>  
**Sent:** Wednesday, May 20, 2015 5:46 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Utilities shouldn't get special treatment to raise rates for solar.

The fair process for discussing solar rates is in a rate case.

The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

michael flanagan

**Teresa Tenbrink**

---

**From:** Roger Reusch <reuschaz@aol.com>  
**Sent:** Tuesday, May 19, 2015 10:10 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

You begged me to invest in solar and now you want to punish me for doing it.

Sincerely,

Roger Reusch

**Teresa Tenbrink**

---

**From:** Curtis McLennan <curtis.mclennan@gmail.com>  
**Sent:** Friday, May 22, 2015 2:17 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Keep your word

Sincerely,

Curtis McLennan

**Teresa Tenbrink**

---

**From:** Pamela Allen <timpam@cox.net>  
**Sent:** Thursday, May 21, 2015 3:16 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Stick to your word - wait for due process and a rate case.

Sincerely,

Pamela Allen

**Teresa Tenbrink**

---

**From:** Owen Witty <Witty2347@hotmail.com>  
**Sent:** Thursday, May 21, 2015 11:02 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

You have stated that you will not be swayed by your decisions but just remember you are a elected official and you can be voted out of office just as easy.

Sincerely,

Owen Witty

**Teresa Tenbrink**

---

**From:** Chris Fleischman <cjfleischman@aim.com>  
**Sent:** Sunday, May 17, 2015 8:21 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

When you tax the sun you remind me of bootleggers in support of Prohibition.

Sincerely,

Chris Fleischman

**Teresa Tenbrink**

---

**From:** Charles Ivey <ga\_goldwing@hotmail.com>  
**Sent:** Wednesday, May 20, 2015 9:52 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please hold off till regular rate case time. Thanks.

Sincerely,

Charles Ivey

**Teresa Tenbrink**

---

**From:** Nicholas Acciardo <nacciardo@gmail.com>  
**Sent:** Wednesday, May 20, 2015 4:55 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

*This crazy mind set...It needs to stop! Why is it so hard to understand what it feels like to be human!*

Please think hard and rethink again...your choice in raising or looking to raise our rates...YET AGAIN!

Sincerely,

Nicholas Acciardo

**Teresa Tenbrink**

---

**From:** Craig Murphy <cryanm89@gmail.com>  
**Sent:** Wednesday, May 20, 2015 3:18 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

We need a rate case... OR better a flat rate for grid connection for ALL customers.

Targeting solar customers is discriminatory. My neighbor just installed EnergyStar Appliances and a variable speed pool pump. He's saving about 50 bucks a month. Why should I pay more than him, if I install a solar project that saves me about 50 bucks a month? We are both in need of the grid.

The only equitable solution would be for us both to have a single line item on our electric bill with an equal monthly grid connection fee .

Sincerely,

Craig Murphy

**Teresa Tenbrink**

---

**From:** gayle wiens <Gayle.wiens@gmail.com>  
**Sent:** Wednesday, May 20, 2015 7:47 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

We purchased expensive solar panels in order to reduce utility expenses in retirement. It saves us about \$100. per month. If you allow these new fees for solar (we already pay an extra fee for line maintenance), we will be out \$15,000 and be saving very little! The other utility got away with a \$50. fee, this should not happen with APS! People went to great expense to help reduce air pollution in Phoenix, our savings on utilities should not be taken away simply to replace profits for the utility companies. They are making plenty of money. Please stand up for individuals who made the investment in our community in good faith. Thank you!

Sincerely,

gayle wiens

**Teresa Tenbrink**

---

**From:** William Riera <azoms@cox.net>  
**Sent:** Wednesday, May 20, 2015 5:16 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

i am a new solar owner. Raising rates will kill rooftop solar in Arizona.the idea that solar customers will get a unfair use of the grid is simply wrong. Paying our fair share is already in our bills. Solar is not for the rich. It will be if you raise the rates since the average customer will not be able to install if the rate of return on there investment is reduced by a rate hike. Aps is using a false argument . They should be saving money by not having to add to the grid.aps is simply worked about competition from rooftop solar and is trying to slow it down please do your job and protect the consumer

Sincerely,

William Riera

**Teresa Tenbrink**

---

**From:** Christopher Dusch <aorakisolar@gmail.com>  
**Sent:** Wednesday, May 20, 2015 4:36 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

The fair process for discussing solar rates is in a rate case. By failing to use this process the Commission is simply being transparent in its contempt for electricity consumers and in its love affair with power companies. When considering the net benefit to society at large from solar, doing anything to suppress the market for grid-connected solar PV is also pathological.

Sincerely,

Christopher Dusch

**Teresa Tenbrink**

---

**From:** DiAnn Bottomley <diannbottomley@gmail.com>  
**Sent:** Tuesday, May 19, 2015 8:04 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

please use caution when implementing procedures when it comes to energy use. We must work together, put greed aside & focus on the bigger picture. Our world is running in a direction which, if not corrected, will mean a very big change in how society functions. Our natural resources have been used in a unsustainable manner. We are at a turning point. We can either get serious about the need for changes in how we currently address the water, energy, food nexus. Or, we will pay the consequences in the not too distant future. Please, lets do the right thing for society, our peoples & the world. We cannot afford to do otherwise. Together we can make it a better world.

Sincerely,

DiAnn Bottomley

**Teresa Tenbrink**

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**From:** Stu von Wald <stuvw12@hotmail.com>  
**Sent:** Tuesday, May 19, 2015 7:18 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

I am planning to add solar panels soon to my new home in Peoria, AZ. Please consider the implications of imposing further fees on solar customers. We should be focused on harnessing the energy of the sun, especially here in AZ. If you all kowtow to big energy, others across the nation will be cynical about their efforts to reduce greenhouse emissions. Be bold and stand strong for the solar industry. Thanks for reading. Stu von Wald, Peoria, AZ

Sincerely,

Stu von Wald

**Teresa Tenbrink**

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**From:** Wayne Johnson <wjohnson270@cox.net>  
**Sent:** Tuesday, May 19, 2015 5:57 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Four utilities are trying to levy charges on solar customers outside of established procedures.

All Commissioners, and APS, have stated that solar rates should be looked at in a rate case.

The Commission should stick to their word, and only discuss solar rates in the proper venue - a rate case. This allows for due process and for the ACC to evaluate all rates together.

Utilities shouldn't get special treatment to raise rates for solar.

Sincerely,

Wayne Johnson

**Teresa Tenbrink**

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**From:** Victor Bain <bainvictor21@gmail.com>  
**Sent:** Tuesday, May 19, 2015 3:57 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

What is wrong with you greedy people? I'm ashamed that I even get to pay for your utility services. Get it together right for the people not your pockets...

Sincerely,

Victor Bain

**Teresa Tenbrink**

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**From:** James Weeder <jim.weeder@gmail.com>  
**Sent:** Tuesday, May 19, 2015 3:42 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

People are looking at clean renewable sources for power. They should not be penalized for the foresight that we need to change now before it is too late. The power companies profit from excess power generated by these panels. If you continue people will completely disconnect from the power grid, and as you should know this is now possible.

Sincerely,

James Weeder

**Teresa Tenbrink**

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**From:** Larry Merrix <Lmerrix@cox.net>  
**Sent:** Monday, May 18, 2015 7:44 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please do your job for the PEOPLE of Arizona

Sincerely,

Larry Merrix

**Teresa Tenbrink**

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**From:** Keith Rowley <keith@sesp.biz>  
**Sent:** Sunday, May 17, 2015 7:42 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

acc, distributed generation solar power the best thing for Arizona citizens and Arizona. Please do what you were elected to do and the fans Arizona and the Arizona citizens. support solar power in Arizona.listen to the people in an open rate case meeting if they want to increase fees on solar customers.

Sincerely,

Keith Rowley

**Teresa Tenbrink**

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**From:** Giuseppe Carella <mistercarella@gmail.com>  
**Sent:** Sunday, May 17, 2015 1:25 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Dear elected commissioners,

i am a taxpayer in Fountain Hills Arizona 85268. Please remember we elected you and stick to your word, by only discussing solar rates in the proper venue - a rate case. This allows for due process and for the ACC to evaluate all rates together.

Sincerely,

Giuseppe Carella

**Teresa Tenbrink**

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**From:** Nicholas Acciaro <nacciardo@gmail.com>  
**Sent:** Saturday, May 16, 2015 7:15 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please !!! For the LOVE of GOD, use your heads and remember that solar is an option for everyone, not just the chosen few!

We, who have chosen to install solar collections at our home have done it for a reason...to help save this PLANET !!! The profit taking mindset has proven to be wrong and is going in the wrong direction.

Please...Use your heads and help save this world! We've done our small part, now you could do the same! Stop pushing your votes in favor of the MULTI MILLION DOLLAR power companies who have seems to buy your votes...It's time to act on the behalf of the people who put you in office!

Please act promptly and review the noted bills as they should not become law!

Sincerely,

Nicholas Acciaro

**Teresa Tenbrink**

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**From:** Jesse Bertelsen <jesseb2003@hotmail.com>  
**Sent:** Saturday, May 16, 2015 7:38 AM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please stick to your word, and only discuss solar rates in the proper venue - a rate case. This allows for due process and for the ACC to evaluate all rates together.

Sincerely,

Jesse Bertelsen

**Teresa Tenbrink**

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**From:** Tom Corpron <tpcorpron@gmail.com>  
**Sent:** Friday, May 15, 2015 7:42 PM  
**To:** BitterSmith-Web  
**Subject:** Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100

Dear Chairman Bitter Smith,

Please explain to me why you would not discuss a rate increase in the proper venue. You were not elected to play games with the rules. Utility rate increases should be based on facts, not politics.

Sincerely,

Tom Corpron

**Teresa Tenbrink**

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**From:** Tim Sultan <tsultan@yahoo.com>  
**Sent:** Monday, May 18, 2015 4:20 PM  
**To:** BitterSmith-Web  
**Subject:** TEP: E-0 1933A-15-0100 as well as Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Chairman Bitter Smith,

Commissioners:

I'm writing to respectfully request that you deny TEP's proposed net metering changes, along with those of APS, Trico, et. al.

#1 Any rate change like this should be considered as a part of a General Rate Case that can address the utility's root problem and offer an appropriate solution. #2 Changing the net metering rates for rooftop solar customers is not a fair solution to a utility's revenue challenges.

On a personal note, I'd like to join the solar revolution and work in solar in our home state of Arizona. I know I'm not alone. But, in the middle of the interview process with a local solar installer in Tucson recently, new positions were put on hold pending your decision on this net metering proposal by TEP.

You can directly impact my family of four and I'm sure several other job seekers in Arizona. Also, an old college buddy runs a small solar installation business in Tucson called Net Zero. This afternoon, I saw him sitting nervously with other small business owners at TRICO's hearing in Tucson before Judge Rodda. Local businesses say this net metering change could tip the scale for customers and persuade them to pass on solar.

I'm just a citizen. My wife and I are not connected to powerful lobbies with any influence. But we elected you to represent our interests on the Corporation Commission, so we're really hoping you'll listen.

Thank you for your consideration. With kindest regards.

Tim and Melanie Sultan  
Oro Valley, AZ

Sincerely,

Tim Sultan

**Teresa Tenbrink**

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**From:** Rodd McLeod <rodd.mcleod@gmail.com>  
**Sent:** Friday, June 05, 2015 4:32 PM  
**To:** BitterSmith-Web  
**Subject:** Raising rates outside a rate case

**Categories:** DOCKETED

Dear Chairman Bitter Smith,

Arizona's utilities are trying to levy new charges on solar customers without going through the established process of a regular rate case.

This is unfair, both because it leads to less public awareness of potential changes in rates and fees, and because it allows utilities to single out the small number of customers who use solar power rather than considering rate changes as part of the whole customer base.

As these utilities, such as TEP, have monopolies and are not subject to the competition of the marketplace, it is important that you as a Corporation Commissioner step in and hold the line on the rate-process in the interest of fairness.

Sincerely,

Rodd McLeod

**Teresa Tenbrink**

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**From:** Jim Stack <jstack6@juno.com>  
**Sent:** Friday, June 05, 2015 7:16 PM  
**To:** BitterSmith-Web  
**Subject:** TEP Solar fees need due process

**Categories:** DOCKETED

Dear Chairman Bitter Smith,

Please enforce the rules and don't let TEP add Solar charges without a fair case. Make them present facts and compare them to all other studies and facts.

Be fair to our customers and the environment. Our state is depending on each of you.

Sincerely,

Jim Stack

**Teresa Tenbrink**

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**From:** Keith Rowley <info@solarelectricfreedom.com>  
**Sent:** Saturday, June 06, 2015 5:07 AM  
**To:** BitterSmith-Web  
**Subject:** Unfair solar treatment

**Categories:** DOCKETED

Dear Chairman Bitter Smith,

Please do what is best for the citizens of Arizona not just the utility companies.  
Use established procedures for discussing rate increases and changes.  
Consider everyone's input not just the utilities attempt to kill residential owned DG solar in Arizona.  
Please stick to your word and don't let the utilities raise rates out of the proper venue and governed procedures.  
I oppose TEP's attempt to change NEM.

Sincerely,

Keith Rowley

**Teresa Tenbrink**

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**From:** Greg Smith <bamboola@comcast.net>  
**Sent:** Friday, May 29, 2015 9:40 AM  
**To:** BitterSmith-Web  
**Subject:** The future of PV net metering

Dear Commissioner,

We are proud owners of a 10kW roof top photovoltaic system that has produced over 100MW-hr of energy over the last 5 years, saving \$10k. My wife and I are looking to downsize our home and would like to install solar when we do. However being conscious of the financial calculus of rooftop solar, the reduction in TEP net metering credit will almost certainly be a deterrent to making such an investment.

I believe the best way of thinking of the benefit of net metering is as my AC unit cycles off, my system produces excess energy that ends up powering my neighbors AC unit for a short while. I am not transmitting power all the way back to the generation system, the power sharing is very local. (I admit that as a senior power engineer, I think about this more deeply than most.)

Net metering cost analysis by the NREL indicates "Various studies have indicated benefits of NEM policies, including encouragement of solar market growth, statistical connection to more installed capacity, and monetization of solar energy's benefits to utilities and society." Please refer to: [https://www.nrel.gov/tech\\_deployment/state\\_local\\_governments/blog/weighing-the-costs-and-benefits-of-net-metering-and-distributed-solar](https://www.nrel.gov/tech_deployment/state_local_governments/blog/weighing-the-costs-and-benefits-of-net-metering-and-distributed-solar)

I view distributed PV in two ways:

- While there may be some distribution costs and PV administrative costs that appear to be shifted to non-solar customers, the solar owners (or lease-providers) are making tens of thousand dollar investments in power generation that the non-solar customers are not, which under 15% RE portfolio goals defers the utilities need to build coal or gas fired plants. Give us that credit.
- Utilities exist only to serve the needs of their communities, not to grow to ever expanding profit-generating corporations. The ACC goal is to provide reasonable self-determination for customers and to prevent monopolistic activities, such as shifting all RE generation to utility owned systems.

I ask the commissioners to not allow Arizona utilities to move away from the existing net metering of new PV systems.

Greg Smith  
Tucson, AZ

**Teresa Tenbrink**

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**From:** Dean.Marvin <dean.marvin@comcast.net>  
**Sent:** Monday, May 25, 2015 12:40 PM  
**To:** Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurns-Web  
**Subject:** Proposed TEP Net Metering Tariffs and Rules

Arizona Corporation Commission  
Utilities Division

May 25, 2015

Dear Commissioners Forese, Little, Smith, Stump, and Burns ;

I am a customer of TEP and had solar installed on my home last fall. I'm having difficulty understanding the process by which I pay my fair share of power infrastructure costs. In the past I have always paid the customer charge for "Delivery Services" of \$10, which I thought was my share of the infrastructure cost. I continue to pay that charge. I understand that TEP now has the authorization to bill an extra \$5 per month because I have grid-connected solar, and has sought commission approval for an increase to \$22. I'm unclear on why I should pay more than a non-solar customer, unless it is the case that some of the infrastructure costs are in fact concealed in the "Power Supply Charges" which I do not pay in certain months. I think TEP and the commission owe rate payers some transparency here. The billing charges should be clearly segregated according to what they really are.

What is a customer's "fair share" of infrastructure cost? If the commission determines that every customer should pay the same amount, irrespective of usage, then everyone pays a Delivery Charge of \$10, \$22, or whatever TEP can justify. Alternatively the commission could determine that the amount should be dependent on consumption of grid-supplied energy. The charge should be based on actual energy delivered by TEP to that customer each month, which would of course favor solar grid-connected customers who would pay zero in the months where they generate more than they consume.

As it stands now the whole billing structure seems designed to obscure the true costs of providing electrical service and confuse the consumer. The last thing we the public need is another ill-defined tariff targeted at a subset of rate payers. In the absence of some clarity of purpose of the various charges, what happens next - extra charges for consumers who install energy efficient appliances because they will use less power? The public deserves better than this!

Sincerely,

Dean Marvin  
5813 N Williams Dr  
Tucson AZ 85704

**Teresa Tenbrink**

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**From:** Ray Clamons <rayclamons@gmail.com>  
**Sent:** Tuesday, May 19, 2015 9:03 AM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; Forese-Web; Little-Web  
**Subject:** Oppose rooftop solar tariffs

Dear ACC ommissioner,

Please oppose TEP's proposal to waive the net metering rules and add a tariff to new residential solar rooftop customers.

Arizona's solar workforce is more than 9,000 strong and growing. TEP's proposal would undercut the solar industry when we need to support it.

TEP sends millions of dollars out-of-state, invests in outdated polluting coal mines, and should instead invest in local jobs and the local solar industry.

Please invest in roof top solar and move aside obstacles that impede an important economic and power provider for Tucson.

Thank you,

Ray Clamons

**Teresa Tenbrink**

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**From:** NICOLE SNOOK <forn6frog@msn.com>  
**Sent:** Tuesday, May 12, 2015 7:11 PM  
**To:** BitterSmith-Web; Stump-Web; RBurns-Web; Forese-Web; Little-Web  
**Subject:** TEP's Rooftop Solar Proposal

Dear Chairwoman and Commissioners,

Please say NO to TEP's rooftop solar proposal.

TEP should have anticipated the growth and popularity in solar and restructured their infrastructure properly. It is not the solar producers' fault that TEP has to find ways to catch up with the times.

Thank you,  
Nicole Snook  
Tucson

**Teresa Tenbrink**

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**From:** Brian Jones <wolfsoul121@gmail.com>  
**Sent:** Sunday, May 10, 2015 10:58 PM  
**To:** Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurns-Web  
**Subject:** Proposed solar net metering change

I am writing to oppose Tucson Electric Powers (TEP) recent proposal to change the rules for net metering residential solar installations. I own a rooftop solar system and I currently pay \$14.38 per month in fees to TEP. My average electric bill prior to installing the solar system was around \$91. That means I pay TEP 16% of the amount I used to pay them when I got all of my electricity from them, and that's not even including the profit they made on the excess energy my solar system produced! They made about a 500% profit on the energy I produced and didn't use. So exactly what percentage of my former \$91 electric bill was for grid maintenance? And how are they factoring in the profit they made off of the excess electricity my solar panels produced?

Yes, TEP still sends electricity to me, and I send electricity to them, but the energy I use while my solar panels are producing energy stays right at my house. I am not using the grid at all when I am consuming the power from my solar system. TEP is neither sending electricity to me, nor am I sending electricity to them. Is that factored in to their calculations of what my so-called "fair share" is?

Furthermore, because I am a solar customer, TEP does not allow me to participate in the variable rate plan, whereby users get discounted electric rates for power used. If TEP can start charging me for all the energy I use from them, I should be allowed to enroll in that plan so that my purchase of electricity in the off-peak times is cheaper.

Currently, the solar industry in Arizona is a booming business of mostly small companies hiring local people. Efforts such as this latest one from TEP will not only cool the market for solar systems, they also seem to be aimed at hurting solar installers to decrease competition with the big utilities. The current market has yielded impressive reductions in costs to Arizona consumers. The situation now is the free market system actually working as it is supposed to work. Don't let big utility companies kill solar in Arizona.

Regards,

Brian Jones  
Tucson

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I shall pass through this world but once. Any good, therefore, that I can do or any kindness I can show to any fellow creature, let me do it now. Let me not defer or neglect it for I shall not pass this way again.

**Teresa Tenbrink**

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**From:** Trudi Wieduwilt <vonwieduwilt@gmail.com>  
**Sent:** Wednesday, June 10, 2015 6:53 AM  
**To:** BitterSmith-Web  
**Subject:** TEP edocket E-01933A-15-0178

Dear Commissioner Bitter-Smith,

There is one more thought to add to the mix of responses to TEP and the tariff they have retroactively added to new solar customers. I do not think anyone has addressed that our utility is a monopoly. As consumers, we have no choice as to where we get our power and how much we pay for it. Consumer purchased solar installations are the only option we have as competition to the utilities. To me this is the elephant in the room. Do you allow a monopoly to shut down competition? Obviously, it is making our utility corporations afraid of the competitive trend to go solar and become a green state.

Please, do your part as the regulatory body over the monopolies to allow solar to continue to make sense as a viable option for consumers by not allowing the utilities to tariff net metering and/or do away with it as they have retroactively put into effect.

Thank you,  
Trudi Wieduwilt