

E-01345A-13-0248



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ORIGINAL

## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carmen MadridPhone:Fax:Priority: Respond Within Five DaysOpinion      No. 2015 - 123138Date: 7/8/2015Complaint Description:      19Y Net Metering  
08A Rate Case Items - OpposedFirst:Last:Complaint By:      Kathy

Lange

Account Name:      Kathy LangeHome: (000) 000-0000Street:      n/aWork: (000) 000-0000City:      n/aCBR:State:      AZ      Zip: 00000is: E-MailUtility Company:      Arizona Public Service CompanyDivision:      ElectricContact Name:      For AssignmentContact Phone:Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*DOCKET NO. E-01345A-13-0248\*\*\*\*\*

Kathy Lange

AZ CORP COMMISSION  
DOCKET CONTROL

2015 JUL -8 A 11:51

RECEIVED

I am not supporting or opposing an actual docket but letting you know it general how I feel as a consumer in Arizona. I am sitting here looking at my last 4 utilities bills that are very frustrating to me. We as consumers have zero input as to which utility we can use and are stuck with whoever services out area. Therefore, there is no competition to protect the consumer. Then on top of that we are told to conserve our energy sold all kinds for stuff to conserve energy that is expensive and then we get bills that the utilities charge us outrageous amounts of service fees. Example: EPCOR water billed \$39.02, fees \$22.61 actual usage \$15.73. APS billed \$69.64 fees \$39.80 usage billed \$22.92, Southwest gas billed \$19.32 fees \$10.72 usage \$6.50, Cox we had to drop cable too expensive only have internet billed \$91.38 fees \$11.34 usage is for telephone and internet \$78.98, no taxes included in any info We are retiring soon this is unfair. How can you justify this for consumers in AZ.

\*End of Complaint\*

Arizona Corporation Commission

Utilities' Response:

DOCKETED

JUL 08 2015

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

\*End of Comments\*

DOCKETED BY

Rtu

Date Completed: 7/8/2015

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Opinion No. 2015 - 123138

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