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Federal and State Compliance

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2015 JUN 22 PM 4:37

June 22, 2015

Arizona Corporation Commission  
DOCKETED

JUN 22 2015

Mr. Steve Olea  
Director, Utilities Division  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, AZ 85007

DOCKETED BY	BTM
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RE: 2015 Compliance Audit of Estimation, Meter reading and Billing Practices  
Docket Nos. E-01345A-04-0657 and E-01345A-03-0775

Dear Mr. Olea:

Pursuant to Decision No 68112, Section IV, ~ 39 (Dated September 9, 2005):

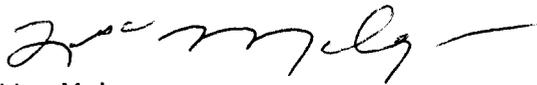
Arizona Public Service Company ("APS") Regulatory Compliance Department shall conduct an audit of APS' kW and kWh estimation, meter reading, and billing practices after the Commission issues a final order in this matter and at least once every three years thereafter. These audits shall also address APS' compliance with the provisions set forth in this Agreement, any Commission order resulting there from, and Commission tariffs, rules, and regulations regarding estimation, meter reading, and billing. The results of the audit shall be certified by APS' Director of Regulatory Compliance. The results of the audit along with any management response shall be provided on a confidential basis to the Commission and Staff. APS shall either implement the audit's recommendations or provide the Commission with a written explanation as to why any recommendations were not implemented. APS shall complete the initial audit required by this paragraph and file a copy of the audit report, along with any management response, with the Commission no later than nine months after Commission approval of this Agreement. Subsequent audit reports conducted pursuant to this paragraph shall be filed within thirty days of the completion of the audit.

Attached are Arizona Public Service Company's ("APS" or "Company") 2015 Compliance Audit of Estimation, Meter Reading and Billing Practices. This report is being provided on a confidential basis to the Utilities Division pursuant to the above Decision. A copy of the cover letter is being filed in Docket Control as notification of this filing.

If you have any questions regarding this information, please contact Jennie Vega at (602)250-2038.

Letter to Steve Olea  
June 22, 2015  
Page 2 of 2

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Malagon", with a long horizontal flourish extending to the right.

Lisa Malagon

LM/sb  
Attachment

cc: Docket Control (w/o attachment)  
Brian Bozzo (w/o attachment)