

W-02514A-14-0343

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Investigator: Carmen Madrid

Phone:

2015 JUN 22 P 2:18

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2015 - 122884

Date: 6/22/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gregory Last: Lengsfeld

Account Name: Gregory Lengsfeld

Home:

Street:

Work: (000) 000-0000

City: Green Valley

CBR:

State: AZ Zip: 85614

is:

Utility Company: Quail Creek Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Case- Quail Creek Water Company Docket #W-02514A-14-0343

I would like to make additional comments based upon the direct testimony posted online on May 13,2014 (Wesley C. Van Cleve, Atty.- Legal Division, A.C.C.)

As with the most of the other respondents, I am not against a rate increase. I am against the rate structure as proposed by Quail Creek Water and the rate structure recommended by the Arizona Corporate Commission staff.

The idea of parsing out different rates and base fees for residential customers seems contrary to good policy. I think collectively paying for infrastructure and then individually paying for actual water usage (with the same tiered rate structure) makes a lot more sense.

If the folks with 1" meters have to pay more to cover the cost of a larger water pump, then homes that are 5,000 feet away from the pump should pay more than the homes that are 300 feet from the pump. In addition, the folks in the Stone House development should pay a lot more because it would have cost a lot to run service out to their area for about 11 houses. In addition, it must be more expense to run water to an area with approximately 1 to 2 houses per acre, compared to an area with approximately 5 to 6 houses per acre.

I think all QCW residential customers should pay the same tiered rates for actual usage. The tiered rates will encourage conservation by all home owners. I also believe a base fee of approximately \$22 for all residential customers is fair and equitable, and a lot less complex.

Charging different rates and fees to cover direct costs for varying areas covered by Quail Creek Water seems contrary to the idea of sharing the infrastructure and operation costs of a utility.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

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Investigator's Comments and Disposition:

6/22/15 Opinion noted and filed in Docket No. W-02514A-14-0343
End of Comments

Date Completed: 6/22/2015

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