

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



ARIZONA CORPORATION COMMISSION

DOCKET CONTROL

2015 JUN 5 AM 9 49

To: Docket Control

RE: ARIZONA PUBLIC SERVICE

Docket # E-01345A-13-0140 and
Docket # E-01345A-14-0250

Please docket the attached 4 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED
JUN 05 2015

DOCKETED BY	TV
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E-01345A-13-0140
E-01345A-14-0250

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

DOCKET CONTROL
2015 JUN 5 AM 9 50

Opinion No. 2014 - 120104

Date: 12/16/2014

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

Complaint By: First: Ken Last: Goellner

Account Name: Ken Goellner

Home:

Street:

Work:

City: Prescott

CBR:

State: AZ Zip: N/A

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

OPPOSED DOCKETS NO. E-01345A-13-0140 E-01345A-14-0250

APS's "3000 free solar installs" is a complete scam and stalling technique, they are likely going to have over 100,000 applications. (they will only qualify customers with the biggest bills) This is only a tactic to string along customers who were considering going solar, APS will say they have a chance to get the deal but then stall so that they don't shop around and by the time APS says, "you don't get the deal" the rate for solar interconnection with other companies will have gone up A LOT! There are local solar companies that have a free solar install deal that saves more than the "fixed for the life of the system \$30 per month savings" that APS is giving for putting the panels up on your roof. Also if you are one of the unlucky few who end up with APS's solar scam you will not be protected from future rate increases. They will just charge you their ever increasing rates but your savings will stay fixed at a measly \$30 per month, even though they may raise your rates as high as they want! And you don't even own the system. With certain solar companies in Arizona you will be guaranteed a lower rate than you are paying now for the next 20 years, locked in and predictable with no chance of any increase! You can also pay the system off with your electric bill and build equity in the home and own the system when it is paid off. The solar company(to remain nameless) saves hundreds of dollars a year right off the bat and if APS raises prices customers will not be affected, the Corporation Commission of Arizona set the grandfathering agreement into LAW!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/16/14 DOCKETED CLOSED
(REDOCKETED FOR THE RECORD 6/3/15)

End of Comments

Date Completed: 12/16/2014

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2014 - 120104

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

31. James Brown	32. Jim and Marcy Elmer	33. Kyle Vilaubi
34. Ken Reidy	35. Jeff Moore	36. Tracy Owen-Jones
37. Robert Maldonado	38. William Ellett	39. Sarah Ridley
40. Nancy Wright	41. Jacob Everts	42. Leo Prochelo
43. Geoff West	44. Shaun Jakeman	45. Babetta Jones
46. David Jessup	47. Glen Goerdt	48. gabriel castle
49. Arthur Martin	50. Bonnie Poulos	51. Janet Grossman
52. Leah VonHauger-DiMaria	53. Susan Oake	54. Ed Younkin
55. Mark Themer	56. Philip Clum	57. Jeff Moore
58. G Michael	59. corrine chapa	60. Eloise Lawrence
61. Steve Higgins	62. Beatrice ok Ann	63. Valerie Motyka
64. Jerry Tinsley	65. Levi Williams	66. Evan Burgess
67. Nancy A Evans	68. Terry Reed	69. Sherry Sass
70. Pat Lukensmeyer	71. Nicholas Acciaro	72. Randy Miller
73. Roxana Huggins	74. Thomas Turkopp	75. Merv Tvinnereim
76. Wright Mier	77. Dixon Foss	78. B. Jennings
79. Karina Sandweg	80. JOEL COHEN	81. John Williams
82. Rodney Rentrope	83. sarah Lesniak	84. CharleKaufman
85. Jerry Elmore	86. Michael N McGee	87. Harry Lantz
88. Nancy Saunders	89. Cheryl Purvis	90. Paul Borkovec
91. Marcie Simpson	92. Rich Mason	93. Dragan Miskovic
94. James Trembulak	95. Charles Barney	96. Debbie Burgett
97. Joan Ludington	98. Phyllis Barney	99. Kathryn Babcock
100. tom mindak		

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/12/14 DOCKETED CLOSED
(REDOCKETED FOR THE RECORD 6/3/15)
End of Comments

Date Completed: 12/12/2014

Opinion No. 2014 - 119997

E-01345A-13-0140
E-01345A-14-0250

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator:

Phone: DOCKET CONTROL

Fax:

Priority: Respond Within Five Days 2015 JUN 5 AM 9 50

Opinion No. 2014 - 119249

Date: 10/14/2014

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

Complaint By: First: Serena Last: Chesmore

Account Name: Serena Chesmore Home:

Street: N/A Work:

City: N/A CBR:

State: AZ Zip: N/A is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

REFERRED BY TUSK-OPPOSED DOCKET NO. E-01345A-13-0140

From: Serena Chesmore
Sent: Friday, October 10, 2014 8:24 AM
To: Utilities Div - Mailbox
Subject: Stop APS and TEP from monopolizing solar: TEP: E-01933A-14-0248 APS: E-01345A-13-0140

Dear Commissioner,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market. Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:
TEP: E-01933A-14-0248
APS: E-01345A-13-0140

Thank you, Sincerely, Serena Chesmore
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/14/14 DOCKETED CLOSED
(REDOCKETED FOR THE RECORD 6/3/15)
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 10/14/2014

Opinion No. 2014 - 119249

E-01345A-13-0140
E-01345A-14-0250

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator:

AZ CORP
DOCKET CONTROL

Phone:

Fax:

Priority: Respond Within Five Days

2015 JUN 5 AM 9 50

Opinion No. 2014 - 119230

Date: 10/9/2014

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

Complaint By: First: Mike Last: Burlaka

Account Name: Mike Burlaka

Home:

Street: N/A

Work:

City: N/A

CBR:

State: AZ Zip: N/A

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK-OPPOSED

From: Mike Burlaka

Sent: Wednesday, October 08, 2014 7:24 PM

To: Utilities Div - Mailbox

Subject: Stop APS and TEP from monopolizing solar: TEP: E-01933A-14-0248 APS: E-01345A-13-0140

Dear Commissionser,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market.

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-01933A-14-0248

APS: E-01345A-13-0140

Thank you, Sincerely, Mike Burlaka

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

10/9/14 DOCKETED CLOSED
(REDOCKETED FOR THE RECORD 6/3/15)
End of Comments

Date Completed: 10/9/2014

Opinion No. 2014 - 119230
