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ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

2015 JUN 5 AM 9 51

Opinion No. 2015 - 122593

Date: 6/1/2015

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: Sherry Ratner

Account Name: Sherry Ratner

Home:

Street:

Work: (000) 000-0000

City: Cornville

CBR:

State: AZ Zip: 86325

is:

Utility Company: Arizona Public Service Company

Division: Electric

Arizona Corporation Commission

Contact Name: For assignment

DOCKETED

Contact Phone:

Nature of Complaint:

JUN 05 2015

5/26/2015

To AZCC

DOCKETED BY TV

I am a senior citizen living on very little social security. I live in a double wide home not as well insulated as some of the more affluent houses in Arizona. Since the smart meters were put in my neighborhood last April, both my cat and I are experiencing health problems which began about 3 weeks after the smart meters were installed in my neighborhood. These side effects for me are a severe rash on my leg that does not heal and the inability to sleep at night without waking up hourly. My cat has developed an auto immune disease that developed about 3 weeks after the smart meters were put in.

Very specifically our symptoms began after the neighbor behind me got a smart meter which is aimed at my house. In addition to this the flowers I have planted on that side of the yard no longer flower very much and many have died. I do not understand why APS does not put a shield on the front of the smart meter. To shield neighboring houses from the radiation.

I do not feel that APS should be permitted to apply for another rate increase due to decision 74871 which invalidated their right to charge customers for not having a smart meter. Why should they be entitled to a rate hike when they removed and destroyed so many analog meters that were working and functioning. Doing this was unnecessary and a waste of money, especially since it was known that smart meters cause health problems in some individuals. People whose houses are not well insulated are more likely to experience side effects and health problems from smart meters. These people, quite specifically are people like me who are elderly and not affluent. So by APS putting in smart meters with no shields they are discriminating against the elderly and the poor.

I can no longer sit in my dining room with the blinds pulled up since the smart meter on the house behind me was put in. It makes me feel awful when I sit there, so bad that I then have to be down.

The Arizona Dept of Health Services did not do a sufficient study. It did not include people who live in houses

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with little insulation who are retired and housebound. Many people in my neighborhood received smart meters even though they had opted out. That is unfair. Some of them are so busy working they did not notify APS. To remove the smart meters the day after the smart meters were installed several transformers blew in my neighborhood and then were fixed and then they blew out again. This would not have happened without the installation of smart meters.

Three of my neighbors one house apart, fell, one of them broke her back and is still recovering. The RF radiation causes a type of brain fog that can cause people to fall. Another neighbor who got a smart meter had to have surgery and her dog died within a month of the installation of the smart meter.

Please remember that in the 1950's jewelry and gemstones were radiated because radiation makes gemstones more brilliant in color. The people who bought the jewelry developed radiation burns and there were lawsuits. Just because a new form of energy like WIFI is new, does not make it safe for people's health.

Lloyds of London will no longer insure people against claims that are caused by wifi, cell phones and towers and smart meters. There is no sane reason why APS should be permitted to continue to install smart meters when people like me are getting sick from smart meters; and when utility companies in other states are in the process of removing smart meters because of the health problems people are experiencing due to smart meters.

APS should not be permitted to apply for another rate hike, after they have squandered so much money in replacing perfectly good analog meters with smart meters. I am sure they spent more on the smart meters than on the 1 employee who read the meters for Cornville and Sedona.

Shame on you, Arizona Corporation Commission for allowing APS to continue to install smart meters when people like me are becoming ill because of exposure to so many in a neighborhood.

From  
Sherry Ratner

Cornville, AZ 86325-5828  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.  
\*End of Comments\*

Date Completed: 6/4/2015

Opinion No. 2015 - 122593

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