

W-04015A-15-0083

ORIGINAL



0000160884

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

AZ CORP COMM
DOCKET CONTI Fax:

Priority: Respond Within Five Days

2015 MAY 19 PM 4 26

Opinion No. 2015 - 121562

Date: 3/23/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Michelle Last: Bylsma

Account Name: Michelle Bylsma Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Arizona City CBR:

State: AZ Zip: 85123 is: Cellular

Utility Company: Great Prairie Oasis d/b/a Sunland Water Co.

Division: Water

Contact Name: Beth Wand Contact Phone

Nature of Complaint:

W-04015A-15-0083 - Rates Against

-----Original Message-----

From:
Sent: Sunday, March 22, 2015 3:30 AM
To: Utilities Div - Mailbox; IT Prod Alerts
Subject: Public Comment Form - 3/22/2015 3:29:44 AM

The following submission has been made on 3/22/2015 3:29:44 AM. Please review and route appropriately.

Michelle Bylsma

Arizona City, AZ 85123
Mobile

This is ridiculous. They are wanting another double digit increase in water rates, I believe it has only been about 2-3 years since the last increase that raised our water rates from approximately \$10-15 per month, our total bill, to now \$30-40 per month. Now another 38% raise in the rate?

I know part of the increase was an "approved" loan that adds a debt payment portion to our bill, but that was dumped on us. Please don't allow them to increase our rates again. Especially in these huge amounts.

Thank you.
End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

MAY 19 2015

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 3/23/2015

Opinion No. 2015 - 121562

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 121741

Date: 4/1/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerri Last: Rose

Account Name: Jerri Rose

Home:

Street:

Work:

City: Arizona City

CBR:

State: AZ Zip: 85123

is:

Utility Company: Great Prairie Oasis d/b/a Sunland Water Co.

Division: Water

Contact Name: Beth Wand

Contact Phone:

Nature of Complaint:

DOCKET NO. W-04015A-15-0083***OPPOSE

Sent: Tuesday, March 31, 2015 3:46 PM
To: Utilities Div - Mailbox; IT Prod Alerts
Subject: Public Comment Form - 3/31/2015 3:46:21 PM

Jerri Rose

Arizona City AZ 85123

Great Prairie Oasis dba Sunland Water serves very small community of manufactured homes (trailer houses) called "Brookside Farms" There are 134 lots but only 85 homes set, remainder vacant land, no new homes since 2006. When I moved here in 2008 all homes occupied. Since last request to raise rates, 5 homes have become abandoned and derelict, 3 homes turned back just this past year we are still losing jobs out here. This neighborhood has become very low income neighborhood and looks like a slum plainly visible on Google Earth-look! Most residents are retired and/or disabled who will not let their water bill get any higher even if that means not flushing the toilets, less laundry, etc-look at usage records. Proposed rates will be 3x higher than Az City 100 yards away, so why move here? Sunland Water needs more customers, not higher rates! You are driving Sunland Water out of business! You will not hear from many residents, not computer literate, no info how write letter to you with notice mailed us.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 4/1/2015

Opinion No. 2015 - 121741
