

W-04015A-15-0083



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 121741

Date: 4/1/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerri Last: Rose

Account Name: Jerri Rose

Home: (

Street:

Work:

City: Arizona City

CBR:

State: AZ Zip: 85123

is:

RECEIVED
2015 APR - 2 A 9:52
AZ CORP COMMISS
DOCKET CONTROL

Utility Company: Great Prairie Oasis d/b/a Sunland Water Co.

Division: Water

Contact Name:

Contact Phone: .

Nature of Complaint:

DOCKET NO. W-04015A-15-0083***OPPOSE

Sent: Tuesday, March 31, 2015 3:46 PM
To: Utilities Div - Mailbox; IT Prod Alerts
Subject: Public Comment Form - 3/31/2015 3:46:21 PM

Arizona Corporation Commission
DOCKETED
APR - 2 2015

Jerri Rose

Arizona City, AZ

DOCKETED BY	RAU
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Great Prairie Oasis dba Sunland Water serves very small community of manufactured homes (trailer houses) called "Brookside Farms" There are 134 lots but only 85 homes set, remainder vacant land, no new homes since 2006. When I moved here in 2008 all homes occupied. Since last request to raise rates, 5 homes have become abandoned and derelict, 3 homes turned back just this past year we are still losing jobs out here. This neighborhood has become very low income neighborhood and looks like a slum plainly visible on Google Earth-look! Most residents are retired and/or disabled who will not let their water bill get any higher even if that means not flushing the toilets, less laundry, etc-look at usage records. Proposed rates will be 3x higher than Az City 100 yards away, so why move here? Sunland Water needs more customers, not higher rates! You are driving Sunland Water out of business! You will not hear from many residents, not computer literate, no info how write letter to you with notice mailed us.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 4/1/2015

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