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NEW APPLICATION



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CYPRESS
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AZ CORP COMMISSION
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March 23, 2015

Via certified U.S. mail

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-04109A-15-0101

Arizona Corporation Commission
DOCKETED

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RE: Application for Cancellation of Cypress Communications Operating Company, LLC's ("Cypress") CC&N and Related Waiver of A.A.C. R14-2-1107

Dear Sir or Madam:

Pursuant to A.A.C. R14-2-1107, and any other regulations or statutes deemed applicable, Cypress hereby files this Application with the Arizona Corporation Commission (the "Commission") for approval for Cypress to decertify and discontinue offering its services in Arizona including the withdrawal of Cypress's Arizona competitive telecommunications certificate of convenience & necessity ("CC&N"). Cypress initially notified the Commission of its intention to withdraw from Arizona on or around February 12, 2015.

I. Background

Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to provide Resold Local Exchange and Resold Long Distance Telecommunications services in Arizona on November 20, 2002, pursuant to authority granted by the Commission in Docket No. T-04109A-02-0379, Decision No. 65414. Changing market conditions require Cypress to cease its operations.

II. Request for Discontinuance of Service and Cancellation of CC&N / Public Interest Statement

Cypress's departure from Arizona will not harm the public interest. First, Cypress has almost no presence in Arizona. As of the date of this Application, Cypress has approximately six (6) customers within the state, all of which are business customers. Note that Cypress has no residential customers. Second, Cypress will assist customers in locating a new service provider upon request. Note that there are multiple other companies in Arizona offering services similar to Cypress.

Finally, Cypress will work diligently to assist customers in making a seamless transition to a new service provider, regardless of which providers are selected. Cypress will assist customers with porting their telephone numbers as needed. Cypress is providing a toll-free number for customers to call if they have questions. Cypress has no service contracts with Arizona customers. As of the date of this Application, Cypress is holding approximately \$7,666.17 in customer deposits in Arizona. Cypress intends to refund all customers deposits within 90 days of exiting the state. Further, Cypress will waive all existing termination liabilities and penalties for existing customers.

Cypress has no employees in Arizona. No Cypress affiliates provide telecommunications services within the state. Cypress has no assets or facilities in Arizona except for a single PBX and a few routers and switches at a single location in the Phoenix area. Cypress does not know the current value of this equipment but expects that it is minimal due to the equipment's age. All Cypress customers in Arizona are served through leased facilities through a third party.

Cypress therefore requests that the Commission approve its discontinuance of service in Arizona under A.A.C. R14-2-1107 to the extent necessary and cancel Cypress's CC&N. Cypress notified all customers of its departure from Arizona on or around February 2, 2015 and again on or around February 27, 2015. Cypress also notified customers via billing inserts. In connection with this discontinuance, Cypress requests that the Commission waive any further notice requirements that may be required under A.A.C. R14-2-1107.

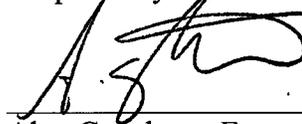
III. Conclusion

For the reasons stated herein, Cypress respectfully requests the Commission grant this Application approving the abandonment of its services as well as the relinquishment of its CC&N and any active tariffs in Arizona.

Arizona Corporation Commission
March 23, 2015
Page 3 of 3

Kindly direct any correspondence or questions concerning this Application to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and fourteen (14) duplicate copy of this letter are enclosed. Please date-stamp and return the duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



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