



NEW APPLICATION

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ORIGINAL

AZ CORP COMMISSION
DOCKET CONTROL

February 26, 2015

Docket Control
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2927

T-01072A-15-0063

**RE: Southwestern Telephone Company;
Add Local Operator Services**

Docket Control:

Enclosed please find the original and 13 copies of the following tariff sheet (s):

**Section 1
Section 8**

**Eleventh Revised Sheet 3
Ninth Revised Sheet 1
Second Revised Sheet 7**

The purpose of this filing is to add local operator services. Operator Services allow customers to complete calls within the local calling area with the assistance of an operator by dialing "0" or "0+NXX-Line". Southwestern Telephone Company will be reselling operator services provided by an authorized operator service provider, and will bill customers using the service on their local monthly bill except for credit cards. Calls being billed using a credit card will be billed by the Operator Service Provider. The Company has contracted with two qualified providers. Having two qualified providers will allow the Company to provide back-up capacity. If one provider is having issues, the operator service calls can be handled by the other provider.

The proposed effective date for this filing is April 1, 2015.

If you have any questions, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Ladwig
Senior Administrator - Tariffs

Arizona Corporation Commission
DOCKETED

MAR 02 2015

DOCKETED BY

Enclosures

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 1
Eleventh Revised Sheet 3
Cancels Tenth Revised Sheet 3

GENERAL SUBJECT INDEX

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ISSUED: March 2, 2015

EFFECTIVE: April 1, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Ninth Revised Sheet 1
Cancels Eighth Revised Sheet 1

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ISSUED: March 2, 2015

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BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Second Revised Sheet 7
Cancels First Revised Sheet 7

OPERATOR SERVICES

(T)

A. GENERAL DESCRIPTION

(N)

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. DEFINITION OF CALLS

1. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

2. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

3. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

4. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

5. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. TERMS AND CONDITIONS

- 1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- 2. Qualified customers with disabilities will not be assessed the charges.
- 3. This service is not available on payphones.

D. RATES

- 1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a. Operator Assisted Call, per call	\$1.20
b. Call Completion, per minute	\$0.20

(N)

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BY: Joel Dohmeier, Vice-President