

G-01551A-10-0458

ORIGINAL



0000160363

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny Gomez

Phone:

Fax 2015 FEB 27 A 10: 39

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2015 - 121155

Date: 2/26/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Amanda Moors

Account Name: Amanda Moors

Street:

City: Globe

State: AZ Zip: 85501

Home:

Work:

CBR:

is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas-Southern AZ Div

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. G-01551A-10-0458**OPPOSE

Amanda Moors

Globe, AZ 85501
Mobile

Arizona Corporation Commission
DOCKETED

FEB 27 2015

DOCKETED BY [Signature]

I am upset and concerned to see a new charge on my bill from SW Gas the last couple months. It's called the EEP weather adjustment. It seems I am being charged more because we had a warm winter and didn't use as much gas. That is RIDICULOUS!! I saw a news segment where SW GAS said it was to reduce volatility for customers, but I don't need their help with that. If I wanted to reduce volatility I could sign up for their plan where they even out payments over the year. This weather charge just seems like a way to keep from losing money when the winters are warm, which seems to have become the normal thing the last several winters. Please stop the EEP weather adjustment and allow us to pay for gas used not some penalty for gas not used.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 2/26/2015

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