

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



0000159920



ARIZONA CORPORATION COMMISSION

SUSAN BITTER SMITH
Commissioner

MEMO

ORIGINAL

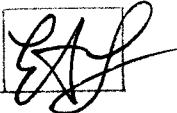
To: Arizona Corporation Commission, Docket Control
From: Office of Commissioner Susan Bitter Smith
Date: February 3, 2015
Re: EPCOR Water Arizona, Inc.
SW-01303A-09-0343
W-01303A-09-0343

Commissioner Bitter Smith's office has received approximately 100 emails regarding the above captioned docket. The documents can be viewed in Docket Control or online on the eDocket website.

Arizona Corporation Commission

DOCKETED

FEB 03 2015

DOCKETED BY 

RECEIVED
2015 FEB - 3 P 3: 02
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Teresa Tenbrink

From: jim peters <jpeters31@cox.net>
Sent: Sunday, February 01, 2015 3:23 PM
To: BitterSmith-Web
Subject: EPCOR Wastewater Districts

Arizona Corporation Commission

Commissioners Wing

1200 W Washington Street

Phoenix, Arizona 85007

Re: Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination

(x) I am opposed to full consolidation of all EPCOR wastewater districts.

() I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: _____

Signature: _____ James Peters _____

Printed Signature: _____ James Peters _____

Zip Code: _____ 85351 _____

Teresa Tenbrink

From: John Butt <johnpbutt@gmail.com>
Sent: Monday, January 05, 2015 8:33 PM
To: BitterSmith-Web
Subject: Epcor water subsidy to new developers
Attachments: Epcor Co. letter.pdf; ATT00001..txt

Ms. Bitter-Smith,

We do not believe EPCOR should transfer costs from Sun Cities to new developments by averaging old and new development and operation costs.

NEW developments cost more and they should as the marginal cost increases. But the new residents should pay the higher costs EPCOR and the County should not be in the income transfer role.

John and Gail Butt
Sun City

December 4, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Arizona Corporation Commission
Commissioners Wing
1200 W Washington Street
Phoenix, Arizona 85007

Re: **Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination**

I am opposed to full consolidation of all EPCOR wastewater districts.

I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: I bought in Sun City in part because costs are low and water available. It is obvious to me that younger, higher income developments wish to have vs older less affluent pay their bills. A transfer of income from less affluent to more affluent. Yes new developments cost more AND they should cost more. But they should pay the higher marginal costs.

Signature: *John P Bott*

Printed Signature: John P Bott

Zip Code: 85351

(Economist and public policy analyst retired)

Epcor should not be an income transfer agency

December 4, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Arizona Corporation Commission
Commissioners Wing
1200 W Washington Street
Phoenix, Arizona 85007

Re: **Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate Design Examination**

I am opposed to full consolidation of all EPCOR wastewater districts.

I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: I bought in Sun City in part because costs are low and water available. It is obvious to me that younger, higher income developments wish to have us older less affluent pay their bills. A transfer of income from less affluent to more affluent. Yes, new developments cost more. ANA they should cost more. But they should pay the higher marginal costs.

Signature: *John P Bott*

Printed Signature: John P Bott

Zip Code: 85351

(Economist and public policy analyst retired)

Epcor should not be an income transfer agency

Teresa Tenbrink

From: gina.lynn14@cox.net
Sent: Friday, January 30, 2015 12:03 PM
To: Stump-Web
Cc: Burns-Web; Pierce-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR in CORTE BELLA

Follow Up Flag: Follow up
Flag Status: Flagged

ACC,

I just got my first 2015 bill and guess what? Epcor has upped my water usage by 1,000 gallons. Is anyone surprised that they are figuring out how to make up the lost income? My bill went down by not even \$10.00; it went from \$200 to \$190. I find it quite ironic that they are billing me 4,000 gallons for 21 days and 4,000 gallons for 12 days. How is it possible for two people to use 8,000 gallons of water?? I am assuming my next bill will be 9,000 gallons.

What are we supposed to do? I feel as though I need to hire an attorney to file a discrimination lawsuit. Does anyone on the committee understand that we pay more for water per year than all other utilities combined and my property taxes? I just cannot sustain this and when I called Epcor their response was "there is nothing we can do."

Gina Schlink

Mr. Stump,

I am emailing you to remind you and the committee to do the right thing and stop Epcor from **DISCRIMINATING** against the residents of Corte Bella. I have been to the meetings and have even spoken. The meeting in Sun City was quite interesting. I cannot believe the amount of people complaining about a \$4 increase when I am paying \$200 per month for my water. As I stated, we are not wealthy by any means and there are only two of us living in the house. I work full time and thought we were making a good move to Arizona from Illinois. Do you know I pay \$2,400 per year for my water and \$2,600 for my property taxes??? This is **OUTRAGEOUS**. I paid \$400 per year in Illinois. The same workers at Epcor do the same work for us as they do for all other towns and the same mechanisms are used. No special team is brought in to service the residents of Corte Bella, no special and/or different pipes used, yet I pay **EIGHT**, yes **EIGHT** times the amount Sun City residents pay. This is out and out **discrimination** and there is no getting around this. You and the AZCC committee put us in this position by voting against the **law judge** right before we moved out here. How does that happen? How could the committee have allowed this to happen to us??? You and the committee now need to fix this since you have allowed it to happen. The settlement is something and the board needs to approve but it is just a small start. All the residents in this district need to be paying the same amount. My bill only going down \$30-\$35 per month is not going to help us in the long run. We would like to pay the same \$25 that Sun City pays. This is becoming **FINANCIALLY UNSUSTAINABLE** for me and my husband and we are going to be forced to sell our house if that is even possible. My husband just ran into a Corte Bella resident last night that stated he and his wife were going to have to leave the community do to this.

Do you have a spouse and/or kids Mr. Stump? Do you have to tell them they cannot take a bath because it is too expensive to fill up the bathtub? Do you or your family have to take two minute showers? I am

not even afforded the luxury of taking a nice long hot shower or bath after working a twelve hour day as I have to pay my utility bills. Can you plant what you want in your yard? We cannot. Are you charged for water that does not go into the sewer? We are. Can you run the water while you are washing your hands? We cannot. Can you run the water while brushing your teeth? We cannot. Do you have to think about how many times you flush the toilet per day? We have to. All I see is dollar signs going down the drain every time the water is turned on Mr. Stump. This affects our every day life, does it yours? Do you and the committee care that you are forcing people out of their homes or making them live in a manner that you would not want to? I never could have imagined that I would have to be concerned about how many times our toilet is flushed.

We spent a lot of money when we bought this house on high efficiency appliances but does it do us any good? **NO** . How can two people be charged this amount of money when one of the two is gone fourteen hours a day? How can we possibly use seven thousand gallons of water per month but that is what we are billed each and every month. Something is just not right about that - absolutley no variation. We feel violated by Epcor as they are gouging us and ripping us off yet you , the AZCC, have allowed this Canadian company to do this to the residents of the state of Arizona. The people of this state elected you and the committee to protect us from things like this yet you just turn a blind eye to the obvious **discrimination** that is taking place. We all pay the same rate for electric and gas and we should all be paying the same rate for water. Some residents should not be paying more for water than others. All of these utility services are needed to live.

DO THE RIGHT THING AND STOP THE DISCRIMINATION!!!

Don and Gina Schlink
Corte Bella Residents

To: Bob Burns
Susan Bitter Smith
Gary Pierce
Bob Stump
Brenda Burns

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,



Teresa Tenbrink

From: Susan Bitter Smith
Sent: Monday, December 15, 2014 1:17 PM
To: Teresa Tenbrink
Subject: Fw: EPCOR desire to create problems for the elderly retired

Susan Bitter Smith
Commissioner
Arizona Corporation Commission
President of the Western Conference of Public Service Commissioners
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Norman Webb <badoglio39@aol.com>
Sent: Monday, December 15, 2014 12:30 PM
To: Brenda Burns; bittersmith@azcc.gov; Bob Stump; Bob Burns; Susan Bitter Smith
Subject: EPCOR desire to create problems for the elderly retired

I trust you will continue efforts to NOT allow EPCOR Water Company to 'screw over' older residents in Sun City and Sun City West by forcing us to absorb financial responsibility for those communities of people that are still working.

Obviously, EPCOR assumes that all retirees are loaded with money and can afford to do like Obama wishes: i.e.

SPREAD THE WEALTH. Well, WE CANNOT.

I would appreciate your feelings on this issue.

Thanks, Norman Webb

Sun City West

Teresa Tenbrink

From: Jeffrey Lehrer <jclehrer@hotmail.com>
Sent: Wednesday, November 26, 2014 8:14 PM
To: BitterSmith-Web
Subject: EPCOR Rate Increase

Dear Commissioner BitterSmith, On Tuesday November 25th. I attended the meeting of the AZCC with the public at the Sun Dial Rec center in Sun City. Thank you for attending and listening to Sun Cities arguments.

I was stunned when the first public speaker told of EPCOR's ownership by the City of Edmonton, BC. Questioning the accuracy of his statement I checked out EPCOR's Corporate website and found he is indeed correct!! (See the attached link "Our Roots" <http://car.epcor.com/business/about-business.html>) Should Sun City residents be required to subsidize the city of Edmonton through additional profit from the people of Sun City? Or any Arizona resident for that matter?

I stand in greater opposition to this rate increase today than a week ago!! If you want the rates to be equal, tell EPCOR to lower the rates of the districts that they are gouging; not raising the lower rates of Sun City and Sun City West!!

Hopefully the news media reports this to the entire state of Arizona. The people here have a right to know.

Thank You. Best Regards,
85351

Jeffrey Lehrer 10832 W. Sarabande Circle, Sun City, AZ

Sent from Windows Mail

Teresa Tenbrink

From: Marcia Edell <2marcie@outlook.com>
Sent: Saturday, November 29, 2014 2:38 PM
To: BitterSmith-Web
Subject: help

Ms. Bittersmith, Please don't allow the EPCOR to consolidate the 2 Sun Cities districts with the three others. We seniors use less and will bear 100 percent of the cost, while the other three get subsidies up to 68 percent! Help me and thousands of seniors struggling to make ends meet. Thank you,
Marcie

Sent from Windows Mail

Teresa Tenbrink

From: Evelyn Howery <mehowery@q.com>
Sent: Sunday, November 30, 2014 7:27 PM
To: Evelyn Howery
Subject: EPCOR's Redistricting Plans

RE: Sun City & Sun City West to be included in EPCOR plans

After attending the meeting in Sun City and hearing all of those who spoke about what would happen to them if this plan goes through - I think the news media will back what they were saying. The Food Bank in Sun City came on TV and said that they had to give out so much food to very needy people who lived in the area that they do not have enough food left to be able to give much food to these people for more than the next month of so..... They showed pictures of the warehouse where the food is kept and the shelves were almost bare.

So if this Redistrict plan goes through these people will not only be unable to pay their monthly bills and buy food but will also lose their homes and where does that put Arizona Welfare System? It will be deeper in debt and more people will be on the street and hungry!

As Arizona Water Commissioners so please protect these Sun City and Sun City West people from being taken advantage of by EPCOR. Please protect these people who vote to put you in office. It is time for elected people to stand up for the people that it represents.

Maurice Howery
Sun City West, AZ

Teresa Tenbrink

From: Paul Syvinski <pj7ski@gmail.com>
Sent: Thursday, December 04, 2014 8:04 PM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Cc: rgray@azleg.gov
Subject: Please deny consolidation request .

Dear Commissioners;

I am worried about your upcoming decision concerning Epcor's request for the consolidation of Sun City's system with other systems they operate.

A large company, like Epcor, hires skillful accountants and spokes people to shroud their real objective while at the same time projecting a positive image of themselves. They can come back to you again and again with a different presentation each time.

The only purpose for Epcor being here in Arizona is to send as much money as possible to the city of Edmonton, Canada for as long as they can.

It is nothing new that large companies buy local utilities to make a profit, this works well when the service is maintained and the rates are kept low. In other cases the new utility turns into a parasite extracting as much as possible for as long as possible and leaves the original infrastructure in poor condition. The municipality and it's population then suffer greatly. I have seen this happen in New Hampshire and am very concerned I'm seeing it again here in Sun City.

When Epcor bought here they knew Sun City's rates and what was expected of them. If they made a mistake and can't make a go of it they should move on now.

Would you allow a company to send it's employees into every residence in Sun City to extract sixty dollars or more and do the same every month of the year for ever and ever and not provide any service in return? I would hope not. So why are you considering consolidation? The net effect is the same, it is called stealing.

It is very sad that Epcor's rates are criminally high in some of our neighboring communities. They should take Epcor to court and withhold part of their payment until a fair solution can be worked out.

There is no reason for Sun City to subsidize our neighbors and even if we did Epcor will never lower their rates accordingly.

Please deny Epcor's request for consolidation.

Thank you,

Paul Syvinski
15224 N. Boswell Blvd.
Sun City, AZ 85351

Teresa Tenbrink

From: Roy H <2rh@cox.net>
Sent: Sunday, December 07, 2014 1:21 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Epcor consolidation

Del Webb installed the infrastructure and included the cost in the price of each house for SC & SCW

My understanding is other builders left infrastructure costs to individual suppliers, creating this mess.

Epcor's plan arbitrarily uses 7000 gal sewer usage for all customers.

Water charge is based on actual usage, and sewage can't be based on more than the water used.

We use between 3000/4000 gal/mo.

Irrigation water is on a separate system paid by the HOA, and does not go down the sewer.

Thank you,

Roy Handwerk 15409 W Sky Hawk Dr, Sun City West 85375 623 546
9290



This email is free from viruses and malware because [avast! Antivirus](#) protection is active.

Teresa Tenbrink

From: GoodSportMedia@aol.com
Sent: Friday, December 05, 2014 3:17 PM
To: RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web
Subject: RESIDENTS-WW-LETTER-120514.PDF
Attachments: Residents-WW-Letter-120514.pdf

From
Jerry Anthony
11030 W. Topaz dr.
Sun City AZ 85351

I'm totally opposed to consolidating waste or any kind of water usage.
I use to be a General Contractor from Oregon and I do not pay for other peoples
mistakes. If needed I will help in a class action suit against EPCOR or anyone involved in
this fraudulent attempt to get retired people to pay Developer costs.

December 4, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Arizona Corporation Commission
Commissioners Wing
1200 W Washington Street
Phoenix, Arizona 85007

Re: **Docket No. W-01303A-09-0343; SW-01303A-09-0343, Wastewater Rate
Design Examination**

I am opposed to full consolidation of all EPCOR wastewater districts.

I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: _____

Signature: 

Printed Signature: Jerry Anthony

Zip Code: 85351

Teresa Tenbrink

From: Susan Bitter Smith
Sent: Thursday, December 04, 2014 6:02 AM
To: Teresa Tenbrink
Subject: Fw: Docket Numbers SW-01303A-09-0343 and WS-o1303A-14-0010

Susan Bitter Smith
Commissioner
Arizona Corporation Commission
President of the Western Conference of Public Service Commissioners
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: bryanbetdouglas@aol.com
Sent: Wednesday, December 3, 2014 11:18 PM
To: bstump@azcc.gov; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns
Cc: Utilities Div - Mailbox
Subject: Docket Numbers SW-01303A-09-0343 and WS-o1303A-14-0010

We would like to voice our objection to some of the multi-part Epcor Water request for rate increases.

The portion of the application for a water and waste water increase should be backed by a solid business case that justifies an increase. If Epcor presents a solid case, then you must decide on what increase is reasonable.

However, the balance of the application, the adjuster mechanisms, the system improvement benefits (SIB) and the consolidation of Sun City with other water districts is unreasonable and should be denied.

Betty and Bryan Douglas
10561 W Coggins Drive,
Sun City,
Arizona.85351

Teresa Tenbrink

From: Susan Bitter Smith
Sent: Saturday, November 29, 2014 4:21 PM
To: Teresa Tenbrink
Subject: Fw: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Susan Bitter Smith
Commissioner
Arizona Corporation Commission
President of the Western Conference of Public Service Commissioners
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

Original Message

From: BONNIE HARVEY <bonnie.harvey@shaw.ca>
Sent: Saturday, November 29, 2014 4:12 PM
To: Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns
Cc: Utilities Div - Mailbox
Subject: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

We would like to voice our objection to some of the multi-part Epcor Water request for rate increases.

The portion of the application for a water and waste water increase should be backed by a solid business case that justifies an increase. If Epcor presents a solid case, then you must decide on what increase is reasonable.

However, the balance of the application, the adjuster mechanisms, the system improvement benefits (SIB) and the consolidation of Sun City with other water districts is unreasonable and must be denied.

Lance & Bonnie Harvey
10851 West Buccaneer Drive
Sun City, AZ 85351

Teresa Tenbrink

From: David Powley <davepowley65@gmail.com>
Sent: Saturday, November 22, 2014 10:33 AM
To: RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web
Subject: Docket No. W-01303A-09-0343;SW-0303A-09-0343, Water Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted 5 year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

The areas we would be subsidizing are largely working families with 3 to 6 people per household while Sun City is almost exclusively non working couples per household, meaning a maximum of 2 people per household over 55 years of age. All people on a fixed income with increasing medical expenses. Where is the justice in this situation?

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.
Respectfully yours, D. Powley

Teresa Tenbrink

From: Richard Mcbee <rmcbee37@yahoo.com>
Sent: Wednesday, November 19, 2014 2:11 PM
To: BitterSmith-Web; RBurns-Web; Burns-Web; Stump-Web; Pierce-Web
Subject: EPCOR Consolidation

Commissioner

I am writing to express my objections to the EPCOR Consolidation proposal.

This proposed consolidation of their service areas would cause those of us living in Sun City West to not only subsidize the other areas (except Sun City) but would also put us on the hook to subsidize any other developments that EPCOR undertakes.

I can certainly see the significant advantages for EPCOR in making this consolidation but see a great deal of risk for those of us in the Sun City's.

I urge you to vote against this proposal.

Richard McBee
13724 W Robertson DR
Sun City West, AZ 85375

Teresa Tenbrink

From: Richard Mcbee <rmcbee37@yahoo.com>
Sent: Wednesday, November 19, 2014 2:11 PM
To: BitterSmith-Web; RBurns-Web; Burns-Web; Stump-Web; Pierce-Web
Subject: EPCOR Consolidation

Commissioner

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I can certainly see the significant advantages for EPCOR in making this consolidation but see a great deal of risk for those of us in the Sun City's.

I urge you to vote against this proposal.

Richard McBee
13724 W Robertson DR
Sun City West, AZ 85375

Teresa Tenbrink

From: Nancy S Land <nancylandwert@hotmail.com>
Sent: Saturday, November 15, 2014 9:54 AM
To: BitterSmith-Web
Subject: EPCOR Consolidation

Dear Ms Bitter Smith,

My husband, Ron and I, have been residents of Sun City West since 1999. We have serious concerns regarding the EPCOR wastewater consolidation proposal.

The initial increase for SCW seems to be very moderate, and yet requires that we subsidize all future infrastructure costs for surrounding communities, that will change everything in the future. When we moved into the Sun Cities, we chose our community largely because of the costs involved to live here. The costs we based our decision on were mainly in the areas of taxes and utilities. What EPCOR is proposing will suddenly change the way our water bills are computed and we do not believe that should be allowed.

When EPCOR bought the water company a few short years ago, I believe that they were aware of the infrastructure's condition and certainly should have figured that into the price that they paid for the company. We should not be asked to pay to increase their profit margin, nor should we have to pay for their shortsightedness in this matter.

We believe that it is imperative that the Arizona Corporation Committee stop the proposed consolidation until all other options have been explored. There are better ways to handle this situation. The communities impacted need to have the opportunity to investigate the issues and provide input on a workable solution.

EPCOR's proposal allows them a free hand in handling our precious resource, and a free hand to expand their profits. This consolidation proposal will effect a large section of the population, a majority of whom are on fixed incomes. Please vote against this wastewater consolidation proposal by EPCOR.

Thank you for taking time, not only to hear our concerns, but for the time and effort you spend on the ACC.

NANCY & RONALD LANDWERT
12442 W Eveningside Drive
Sun City West, Az 85375

Teresa Tenbrink

From: Kit Blasewitz <kblasewitz@hotmail.com>
Sent: Thursday, November 13, 2014 5:43 AM
Subject: EPCOR Consolidation

Dear Board Member,

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Sincerely,
Kit Blasewitz

Teresa Tenbrink

From: readingflyer@cox.net
Sent: Wednesday, November 12, 2014 2:31 PM
To: BitterSmith-Web
Subject: Epcor consolidation

As a homeowner in Sun City West, I am against the EPCOR consolidation. This isn't good for us and I urge you to stand for what is best for us and vote against this consolidation. Thank you. Marilyn Reading

12443 W. Marble Drive
Sun City West, Az. 85375

Teresa Tenbrink

From: gmnitwn <gmnitwn@sbcglobal.net>
Sent: Wednesday, November 12, 2014 12:56 PM
To: Pierce-Web; Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: epcor consolidation

I am writing to express my objection to Epcor's aim to consolidate their water companies,
As a Sun City West resident, it is unconscionable to add this burden to the 2 retirement communities, Sun
City and Sun City West.
Please consider this when you vote.
Thank you, Barbara Sumner

Teresa Tenbrink

From: John <j-falk@att.net>
Sent: Tuesday, November 18, 2014 5:46 PM
To: Burns-Web; Pierce-Web; stump-web@azacc.gov; RBurns-Web; BitterSmith-Web
Subject: EPCOR's plan to have the Sun City residents pay for their expansion

Dear Commissioner,

Please request EPCOR to immediately reveal how much money they have budgeted and spent to push their 'consolidation' Plan.

Then make those numbers available to the public.

PLEASE DO NOT VOTE TO ALLOW THE EPCOR PLAN GO FORWARD.

John Falk
14010 Parada Dr,
Sun City West, AZ 85375
623-214-9601

Teresa Tenbrink

From: Mike Lang <nasml@itstriangle.com>
Sent: Tuesday, November 18, 2014 5:32 PM
To: Pierce-Web; Burns-Web; Stump-Web; rburna-web@azcc.gov; BitterSmith-Web;
bob@BBMurray.com
Subject: Vote to oppose

We oppose EPCOR consolidation as it relates to Sun City West.

M & L Lang, LLP
Mike and Lorna Lang
PO Box 109
Malta, MT 59538
406-654-7357
nasml@itstriangle.com

15169 West Carbine Way Sun City,
AZ 85375

Teresa Tenbrink

From: John <j-falk@att.net>
Sent: Tuesday, November 18, 2014 5:15 PM
To: BitterSmith-Web
Subject: EPCOR Wanting to consolidate the sewer districts

Dear Commissioner Smith,

EPCOR's motivation to combine all of their sewer areas is simply corporate greed. The result of this EPCOR Consolidation Plan will allow EPCOR to expand their business and their profits at the expense of the residents of Sun City and Sun City West.

EPCOR is a monopoly and has us at their mercy. You and the other commissioners are our only voice and protection from the huge and money hungry corporation(s) and their owners.

If you prefer not to rule against EPCOR, please put the plan on the ballot for the next election and let all of the effected rate paying residents decide??

PLEASE DO NOT VOTE TO ALLOW THE EPCOR PLAN GO FORWARD.

John Falk
14010 Parada Dr,
Sun City West, AZ 85375
623-214-9601

Teresa Tenbrink

From: David & Diane Barnard <barn4487@cox.net>
Sent: Tuesday, November 18, 2014 3:08 PM
To: ;
Subject: EPCOR -OPPOSED CONSOLIDATION

We feel that the water consolidation that EPCOR want to impose on Sun City and Sun City West is a hardship that have a fixed income and specifically live in these areas as they are more affordable. When move into the other areas that EPCOR want to consolidate us with, they knew what the water rates would be. Why should Sun City and Sun City West subsidize them?

David and Diane Barnard.
Sun City West.

Teresa Tenbrink

From: khill316@cox.net
Sent: Tuesday, November 18, 2014 10:17 AM
To: BitterSmith-Web
Subject: Epcor
Attachments: Wastewater Letter to ACC With Emails.pdf

Teresa Tenbrink

From: Donna Kramber <donjonaz@centurylink.net>
Sent: Monday, November 17, 2014 3:22 PM
To: BitterSmith-Web
Subject: EPCOR Consolidation Proporal

Commissioner Susan Bitter Smith

I would like to voice my opposition to the consolidation proposal EPCOR has submitted. It is not fair to ask the two Sun City communities to be responsible for 100% of the consolidation cost with the other three districts getting subsidies of 39 to 68 percent. It also is not fair to have the two Sun City communities assume 70% of the future expense involved for capital assessments to fix projects in all five districts nor to pay for the costly expansion of EPCOR.

Donna Kramber
Sun City West, AZ

Teresa Tenbrink

From: Nancy Ward <nancylou651@gmail.com>
Sent: Monday, November 17, 2014 1:06 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Waste water consolidation scheme

Commissioners:

The plan proposed by EPCOR is trying to fix a problem that has existed for some time that deserves more thought than this simple plan. It is unfair to simply spread the costs around, and abandon the 'cost of service' rate basis. This is particularly unfair when EPCOR is not being honest about their future expansionist plans and what they will tack on to rates.

The proposed Consolidation plan is not a moderate increase in rate to Sun City West (SCW) and Sun City as EPCOR claims. The rate will increase from the 11% hike they advertise to 25% in the 1st year or so and possibly even 30% because of the shared costs under the capital construction features of Consolidation. The plan discriminates against the two largest RETIREMENT communities (SCW and Sun City) to shoulder the costs of not only their improvements but paying for all the improvements of the other four districts. Remember that SCW and Sun City are RETIREMENT communities. Most of the retirees are pinched and EPCOR will be pick-pocketing the Social Security symbol.

Nancy Ward
2918 W Blue Sky Dr.
SCW, AZ 85375

Teresa Tenbrink

From: Chuck Herndon <c_herndon@cox.net>
Sent: Friday, November 14, 2014 11:54 PM
To: RBurns-Web; Stump-Web; Burns-Web; Pierce-Web; BitterSmith-Web
Subject: EPCOR wastewater consolidation proposal

To the members of the Arizona Corporation Commission:

We moved to Sun City West in 2005, are living on social security and with inflation costs, it appears that we will outlive what we have put aside for our retirement. So as residents we have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities' impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Please don't approve the EPCOR wastewater consolidation proposal.

Sincerely,


Charles and Eleanor Herndon
13003 W Wildwood Drive, Sun City West, AZ 85375

Teresa Tenbrink

From: RLebarron@aol.com
Sent: Friday, November 14, 2014 8:00 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR- ACC proposal

*Dear Honorable Commissioner's Pierce, AZCC.GOV
Brenda Burns, AZCC.GOV
Bob Stump, AZCC.GOV
Susan Bitter, AZCC.GOV
Bob Burns, AZCC.GOV*

"Arizona Corporation Commission votes to have EPCOR look at wastewater rate design

 On July 22, 2014, the Arizona Corporation Commission voted to direct EPCOR to look at what wastewater rates would look like for our customers under three different scenarios. Here's what you need to know. "...

above extracted from EPCOR.COM web NEWS page, 2014.

If I read and understand the above news report from EPCOR, the ACC initiated this action. I can understand the ACC's role, mission and function. I do not understand how passing a burden to other people who planned well, can be justified. The unknown jurisdiction or agency which approved the new systems, perhaps neglected to understand what they did was poorly planned. Or worse, they knew it was not financially sound and expected the older established systems to willingly accept a consolidation to bail them out. They planned it, they built it, they profited from it; let them be responsible for their actions.

My wife and I live in our home in Sun City West. Our water and sewer systems were established years ago. From what I understand our systems are well maintained and even stand alone as does Sun City's system.

The newer, much smaller also independent systems, which are being considered for consolidation by ACC were possibly poorly planned by their developers and community planners. They should have known the small scale of their communities would create an expensive system. They have no right to expect benefit from the exceptional planning which went in the concept which developed SCW and SC. Their developers were free to understand how a successful system operates, but wrong to think they could pass their high operational costs to others.

Please leave our, older established stand alone systems out of this burden shifting, money grab. Our rate payers have no responsibility to correct planning mistakes made in other communities. When we bought into SCW we knew what we were getting. The folks who bought property in the expensive water and sewer districts, knew or should have known what they were getting.

It is one thing to have your kids move back into your home, but it is beyond belief to ask our two communities to subsidize folks who made bad, apparently poor design and purchase decisions.

Respectfully, Russ and Carlisle LeBarron, 21017 N Thornhill DR, Sun City West, AZ 85375 623 444 7747.

Teresa Tenbrink

From: Karin Roff <kdroff1@gmail.com>
Sent: Friday, November 14, 2014 5:16 PM
To: BitterSmith-Web
Subject: EPCOR

Dear Susan:

As a homeowner in Sun City West, we have concerns regarding EPCOR's wastewater consolidation proposal. We purchased our home in this retirement community and being on a fixed income we have worries about EPCOR's proposed consolidation.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Please reject EPCOR's wastewater consolidation proposal.

Sincerely,

Dennis & Karin Roff
15618 W Ballad Drive
Sun City West, AZ

Teresa Tenbrink

From: Pokieal@aol.com
Sent: Friday, November 14, 2014 3:07 PM
To: Pierce-Web
Cc: Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: Epocor

To Whom it may concern:

Please vote NO against Epocor's plan to unfairly burden Sun Citians/Sun City Westers with their Three-Step increases.

Alice Fleshman
13303 W. Hardwood Drive
Sun City West, Az. 85375

Teresa Tenbrink

From: Dave Cady <dcady207@hotmail.com>
Sent: Friday, November 14, 2014 2:23 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR wastewater consolidation

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Thanks for your consideration.

Dave and Judy Cady

Teresa Tenbrink

From: Robert Burges <burges@q.com>
Sent: Friday, November 14, 2014 1:19 PM
To: Pierce-Web
Cc: Burns-Web; Stump-Web; BitterSmith-Web; Burns-Web
Subject: Epcor Letter

We understand that you will be having another Epcor hearing and would like for you to consider our thoughts on the issue.

This is a letter that we sent out to all of our precinct committeemen and handed out to those who attended the Sun City West Republican Club.

Yes, we all three agreed with the language in this letter.

Judy

Your Legislative District #22 legislators are aware of the concerns brought forward by Sun City West, Sun City and the residents of the Agua Fria Water District. The extremely high water/waste water billing by EPCOR in the Agua Fria is most definitely a non-partisan issue that impacts everyone's budget. As a community, it is imperative that we all stand together and insist that EPCOR "fix the excessive billing problems" plaguing the Agua Fria **without raising billing rates for the rest of their customers**. If this means an in-depth study of the issue, then by all means do one.

We have met with EPCOR on numerous occasions and frankly stated, "Fix the problem as this issue is here to stay". As your legislators, we consistently oppose policies that would negatively affect those on fixed incomes and shall continue to do so. However, it should be known that the authority for these decisions lies not with the legislature, but rather with the Arizona Corporation Commission. Resolving this issue is a giant task that requires input and support from the community itself. Not only have we expressed our concerns to the Corporation Commission members, but ask that you contact them as well and let them know of your concerns.

As your legislators representing LD#22, we look forward to EPCOR and the Corporation Commission finding a solution to this issue, and we shall continue supporting this community and oppose any policies that may negatively affect our constituents.

Sincerely,

Representatives David Livingston and Phil Lovas

Senator Judy Burges



Teresa Tenbrink

From: Jeanne Blackman <JBlackman@youngtownaz.org>
Sent: Friday, November 14, 2014 11:00 AM
To: Stump-Web; Burns-Web; pierce-webb@azcc.gov; BitterSmith-Web; Bob Burns
Cc: youngtownazmayor@levault.net
Subject: EPCOR - Full Consolidation of EPCOR Wastewater Districts
Attachments: SKMBT_42114111409320.pdf

Good morning!

Attached you will find a letter from the Mayor and Council from the Town of Youngtown.

Hard copies of the letter have been sent in the mail.

Thank you!

Jeanne Blackman
Town Manager
Town of Youngtown
12030 Clubhouse Square
Youngtown, AZ 85363
Tele: 623.933.8286
Fax: 623.933.5951
JBlackman@youngtownaz.org

Teresa Tenbrink

From: Bob <rbyrnes4@yahoo.com>
Sent: Friday, November 14, 2014 8:52 AM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: No to Epcor wastewater consolidation

No to Epcor wastewater consolidation

Bob & Mary Byrnes
20817 N. 147th Dr.
Sun City West, Az. 85375

Teresa Tenbrink

From: Byrnes Bob & Mary <rbyrnes4@yahoo.com>
Sent: Friday, November 14, 2014 7:28 AM
To: BitterSmith-Web
Subject: NO TO EPCOR WASTEWATER CONSOLIDATION

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Bob & Mary Byrnes

20817 n 147 dr

sun city west az 85375

Teresa Tenbrink

From: Diane H <dhashem8@gmail.com>
Sent: Thursday, November 13, 2014 10:27 AM
To: Pieve-web@azcc.gov; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: Proposed Epcor Consolidation

Dear Commissioners Pierce, Burns, Stump, Burns & Bitter-Smith,

As Sun City West residents, we are very distressed about the proposed Epcor consolidation. After attending an informational meeting in Sun City West, we believe this is a very bad "deal" for Sun City West residents.

One of the major reasons people chose to live in this community is the relatively lower cost of living. This is very crucial for residents who live on a fixed income. We are very sensitive to this in Sun City West and work very hard not put undue financial stress on our residents. Last year alone, our non-profit organization, The Community Fund of Sun City West, provided over \$100,000 of financial relief to our neighbors truly struggling to make ends meet. A consolidation would impact these residents most severely.

Why should three small non-retirement communities, whose residents knew what their costs would be, yet chose to live there anyway, gain a financial financial advantage, to the detriment of two retirement communities that have done a great job of containing there costs? This is basically a "reverse Robin Hood" scheme that will take money from the retired lower income communities and give money to residents in more affluent communities.

This is NOT just business. You will be able to continue to run your business in the future, applying your cost formula as you have done in the past. Again, why should two retirement communities bear the bulk of the financial burden of Epcor's proposed upgrades? Why should three more affluent communities reap the financial reward? This is NOT good for us.

We hope you will think very carefully before making this decision & consider the horrendous impact it will have on the residents of Sun City & Sun City West. Sometimes you need to get past the politics and do the right thing. This consolidation is just NOT the right thing to do!

Thank you for hearing our concerns.

Sincerely,
Diane & Thomas Hashem
12527 W. Regal Drive
Sun City West

Teresa Tenbrink

From: Jim/Pat Rakers <jpr6870@gmail.com>
Sent: Wednesday, November 12, 2014 9:05 PM
To: RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web
Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

Arizona Corporation Commission
1200 W Washington Street - 2nd Floor
Phoenix, AZ 85007

November 12, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

Wastewater Rate Design Examination

I support FULL consolidation of all EPCOR Wastewater Districts

I am a nine plus year resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is my understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, I would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Sincerely,

James R. Rakers

22114 N San Ramon Drive

Sun City West, AZ 85375

Teresa Tenbrink

From:
Sent:

John C. Lhotka, Jr. <grampij@gmail.com>
Monday, November 17, 2014 2:09 PM

Please no rate changes for Sun City West, we mostly live on fixed incomes and we can not afford to pay other peoples wastewater improvements. Please help us to survive with dignity.

Regards,

John Lhotka
grampij@gmail.com

--
Grampij
God Bless

Teresa Tenbrink

From: WARREN PARKER <warren_190@msn.com>
Sent: Wednesday, November 05, 2014 11:07 AM
To: BitterSmith-Web
Subject: NO EPCOR CONSOLIDATION

Categories: DOCKETED

We are not ignorant about the facts of water usage - we do not want to pay for those who use much more water than an average 2 person household - laundry, showers, dishes, cooking, lawn (really stone) maintenance, daily living water - it is much less than a family with children and others living within the home. NO EPCOR CONSOLIDATION

Melanie Parker
Sun City West, AZ

Teresa Tenbrink

From: Wanda Schnabel <waschnabel@yahoo.com>
Sent: Monday, November 03, 2014 9:42 AM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Burns-Web
Subject: No EPCOR Consolidation
Attachments: EPCOR no to consolidation.docx

Categories: DOCKETED

Wanda Schnabel

Teresa Tenbrink

From: Bob & Diane <sauerkraut1938@cox.net>
Sent: Tuesday, November 11, 2014 3:30 PM
To: BitterSmith-Web
Subject: NO EPCOR CONSOLIDATION

Categories: DOCKETED

We are objecting to the proposed rate increases which will be charged the homeowners of the Sun Cities

if EPCOR is allowed to go forward with their plans.

Why are the two Sun Cities being asked to pay 100% of the cost of refunding the other three districts?

This is totally unfair and EPCOR should not fault us for their poor business practices.

In addition, many of the people of the Sun Cities are on fixed incomes.

This certainly will cause hardship for them.

The Corporate Commission must look into this much more closely as it sure looks like EPCOR is getting away with something horrible.

Robert W. and Diane G Sauer

Sun City West

Teresa Tenbrink

From: trustu@cox.net
Sent: Monday, November 10, 2014 11:09 AM
To: BitterSmith-Web
Subject: No Epcor Consolidation

Categories: DOCKETED

I live in Sun City West and I oppose the consolidation cost with the other three districts. We paid for our own so let them pay there own also. Thank You Maurice & Trudie Sturdy

Teresa Tenbrink

From: Vicki Barker <vlbarker1@yahoo.com>
Sent: Friday, November 07, 2014 10:35 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: No Epcor Consolidation

Categories: DOCKETED

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Regards,

Timothy and Vicki Hieb
22304 N. Tournament Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: WARREN PARKER <warren_190@msn.com>
Sent: Wednesday, November 05, 2014 11:07 AM
To: BitterSmith-Web
Subject: NO EPCOR CONSOLIDATION

Categories: DOCKETED

We are not ignorant about the facts of water usage - we do not want to pay for those who use much more water than an average 2 person household - laundry, showers, dishes, cooking, lawn (really stone) maintenance, daily living water - it is much less than a family with children and others living within the home. NO EPCOR CONSOLIDATION

Melanie Parker
Sun City West, AZ

Teresa Tenbrink

From: Wanda Schnabel <waschnabel@yahoo.com>
Sent: Monday, November 03, 2014 9:42 AM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Burns-Web
Subject: No EPCOR Consolidation
Attachments: EPCOR no to consolidation.docx

Categories: DOCKETED

Wanda Schnabel

Teresa Tenbrink

From: trustu@cox.net
Sent: Monday, November 10, 2014 11:09 AM
To: BitterSmith-Web
Subject: No Epcor Consolidation

Categories: DOCKETED

I live in Sun City West and I oppose the consolidation cost with the other three districts. We paid for our own so let them pay there own also. Thank You Maurice & Trudie Sturdy

Teresa Tenbrink

From: Vicki Barker <vlbarker1@yahoo.com>
Sent: Friday, November 07, 2014 10:35 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: No Epcor Consolidation

Categories: DOCKETED

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Regards,

Timothy and Vicki Hieb
22304 N. Tournament Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Diana Houlette <dhoulette@cox.net>
Sent: Wednesday, November 12, 2014 10:21 AM
To: BitterSmith-Web
Subject: EPCOR consolidation

Categories: DOCKETED

We are opposed to the EPCOR consolidation.

Why are the two Sun Cities being asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies.

We are small older communities with established water systems. We should not be forced to subsidize new communities.

We will be paying attention to this vote.

John and Diana Houlette

Teresa Tenbrink

From: Art Goes <art@goesmail.com>
Sent: Tuesday, November 11, 2014 4:45 PM
To: BitterSmith-Web
Subject: EPCOR Consolidation

Categories: DOCKETED

Commissioner Susan Bitter Smith:

My home is on Dusty Trail Blvd in Sun City West. I mention this because I understand that the residents of Corta Bella share our 85375 zip code and use Sun City West as their "City" in the third line of their address. If a resident of Corta Bella wish to sign a petition they could be confused with Sun City West residents.

I would like you to know that I oppose the EPCOR Consolidation plan for waste water.

First, the residents of SCW paid for their waste water infrastructure years ago when Del Webb build the area. Each original homeowner paid for Del Webb's cost plus profit when they purchased their homes. The homes have been sold again, and again. No subsequent owner has escaped paying for the original infrastructure.

Secondly, when we purchased our home we asked about the utility costs, as did, presumable, other owners in the EPCOR service areas outside of SCW. Each of us purchased with the understanding of the water and sewer rates.

Third, it's bad policy to convince the residents that they can get "something for nothing". A recent article in the local newspaper (SUN) said EPCOR is trying to convince Sun City residents that a whole lot of work is going to be needed and if the consolidation is approved someone else can pick up the tab. On principle this is no way to sell a project; it should be sold on its merits and the direct beneficiaries should foot the bill.

Finally, perhaps slightly off the subject, I think sewer rates should be proportional to inside water usage. I'd really like use sewer flow rates but measurement is difficult. In other locations they put in storm sewers so excess rain water does not have to be reclaimed through the sewer water purification process... presumably due to the cost savings of having parallel systems. If I don't flush for a month and my neighbor flushes a hundred times a day, shouldn't he pay pay more? I know that's not on the table today, but this is probably the only time I'll write you, so I wanted to get it on the record.

Thank you for your consideration of my thoughts. I trust you will do the right and proper thing.

Art Goes
14124 W Dusty Trail Blvd
Sun City West, AZ 65375

Teresa Tenbrink

From: Susan Hahn <sosueme27@yahoo.com>
Sent: Tuesday, November 11, 2014 3:59 PM
To: Pierce-Web; Stump-Web
Cc: Burns-Web; RBurns-Web
Subject: Epcor consolidation

Categories: DOCKETED

Dear Corporation Commissioners,

I regard the issue of consolidation of water districts in the west valley of Maricopa county as unfair and exploitative to Sun City and Sun City West residents.

We are a retirement community with average household size of under two persons per residence compared to larger persons per residence in the Agua Fria, Mohave and Anthem water districts who consequently use more water.

Also, the pertinent data used by EPCOR in their data collection is from 2008. Over 2500 residences have been added to that data since.

Keep the present system of water rates determination in place as it meets the needs of seniors in the Sun Cities.

ent from Yahoo! Mail for Windows 8

Teresa Tenbrink

From: Burton Voss <gburtonvoss@gmail.com>
Sent: Tuesday, November 11, 2014 7:24 AM
To: BitterSmith-Web
Subject: Fwd: EPCOR Consolidation

Categories: DOCKETED

Dear Commissioner:

Please note my opposition to EPCOR's proposed consolidation. I feel it is unfair to Sun City residents, some of whom are least able to afford an increase in rates.

Thank you.

Burton Voss

gburtonvoss@gmail.com

Teresa Tenbrink

From: Linda Kooyman <lkkooyman2@gmail.com>
Sent: Monday, November 10, 2014 12:06 PM
To: BitterSmith-Web; Burns-Web
Subject: Fwd: EPCOR CONSOLIDATION

Categories: DOCKETED

----- Forwarded message -----

From: Linda Kooyman <lkkooyman2@gmail.com>
Date: Mon, Nov 10, 2014 at 12:01 PM
Subject: EPCOR CONSOLIDATION
To: Pierce-web@az
-cc.gov, Stump-web@azcc.gov, RBurns-web@azcc.gov

Respected Commissioners:

I am writing you regarding the potential EPCOR Consolidation of Sun City and Sun City West with other districts.

We in Sun City West would ask that you take into consideration the fact that most residents in these two communities are retired and living on fixed incomes. Should you make this change it would be devastating to these communities.

I am the President of the Yosemite Drive HOA in Sun City West and I want to impress on you the fact that many of our residents struggle to make their monthly HOA fees and should you vote in favor of the consolidation it will have a very negative impact on these elderly residents.

While I empathize with the residents of the outlying areas it would be very unfair to have the retired residents of these communities pay for the families that may use more water in one day than many here use in a week. A two person household in the Sun Cities may take two baths a day, do laundry once a week with maybe three loads, and we rely on our recreation centers for community swimming pools. While the homes in the outlying areas are families of three or more people, taking three or more baths per day, doing laundry if not daily every other day and many have private swimming pools.

Your consideration in this issue is appreciated.

Linda Kooyman
14103 W. Yosemite Drive
Sun City West, AZ 85375
lkkooyman2@gmail.com

Teresa Tenbrink

From: mo pearson <mo.pearson@hotmail.co.uk>
Sent: Saturday, November 08, 2014 1:27 PM
To: BitterSmith-Web
Subject: FW: Consolidation

From: mo.pearson@hotmail.co.uk
To: pierce-web@azcc.gov; stump-web@azcc.gov
Subject: Consolidation
Date: Sat, 8 Nov 2014 20:19:14 +0000

I OBJECT MOST STRONGLY TO CONSOLIDATION.

My reasons being.

As a Sun City West resident I pay more than Sun City does.
This is correct.

When Sun City West was built we had to pay for the infrastructure. Which is why our bills are higher. It was not down to Sun City to help us out.

Therefore it is not up to us to help out the other three communities.

Why are the two Sun Cities being asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies ranging from 39 to 68 percent.

Mo Pearson

Teresa Tenbrink

From: Judy Mikkelson <azchick56@gmail.com>
Sent: Sunday, November 09, 2014 8:05 PM
Subject: Epcor Consolidation

Commissioner:

Please voice my opinion concerning the proposed Epcor water rate increases for Sun City West. When we purchased our home in Sun City West our decision was based upon many things including the reasonable water-sewer rates. If these rates are increased as proposed it will force us & many of our Sun City West neighbors to move from this lovely community due to unaffordable costs assessed to us. The Rec Centers of Sun City West will then be unable to operate financially due to a lack of paying residents. Please do not allow Epcor permission to hike our rates.

Respectfully, Bob & Judy Mikkelson, 14019 W. Blackgold Ln, Sun City West, AZ 85375

Teresa Tenbrink

From: Jack Hawn <jackncharl@aol.com>
Sent: Sunday, November 09, 2014 9:51 AM
To: Pierce-Web; Stump-web@@azcc.gov; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: EPCOR Consolidation

My wife Charlene Hawn and I, Sun City West residents for almost 23 years, oppose EPCOR consolidation.

Since PORA has taken an active role in alerting those in our community, I suspect the vast majority also opposes the proposal.

Please join us in saying NO. Thank you.

Jack Hawn
SCW
623-584-3677

Teresa Tenbrink

From: Mick Waas <waas@cox.net>
Sent: Friday, November 07, 2014 1:57 PM
To: 'Carolyn McGlooin'; Peirce-web@azcc.gov; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: EPCOR Consolidation

Attention Commissioners:

If the consolidation were to go through as EPCOR wants, the two Sun Cities would be shouldering 100 percent of the consolidation cost with the other 3 districts getting subsidies ranging from 39 to 68 percent.

Most of the citizens in the Sun Cities are on fixed incomes and cannot and should not be burdened with these unfair costs. As we are one or two person households, many of which are snowbirds, we use a lot less water than other communities with children. Our water costs have already gone up more than they should have in the last few years since EPCOR has taken over.

I ask that you deny EPCOR this consolidation attempt.

Sincerely,
ammerich M. Waas
Sun City West Resident



This email is free from viruses and malware because avast! Antivirus protection is active.

Teresa Tenbrink

From: Mick Waas <waas@cox.net>
Sent: Friday, November 07, 2014 1:54 PM
To: Pierce-Web; canine.companion@aol.com; RBurns-Web; BitterSmith-Web
Subject: EPCOR Consolidation

Attention Commissioners:

If the consolidation were to go through as EPCOR wants, the two Sun Cities would be shouldering 100 percent of the consolidation cost with the other 3 districts getting subsidies ranging from 39 to 68 percent.

Most of the citizens in the Sun Cities are on fixed incomes and cannot and should not be burdened with these unfair costs. As we are one or two person households, many of which are snowbirds, we use a lot less water than other communities with children. Our water costs have already gone up more than they should have in the last few years since EPCOR has taken over.

I ask that you deny EPCOR this consolidation attempt.

Sincerely,
Emmerich M. Waas
Sun City West Resident



This email is free from viruses and malware because avast! Antivirus protection is active.

Teresa Tenbrink

From: Doug Norquist <dgn64@icloud.com>
Sent: Friday, November 07, 2014 10:36 AM
To: Stump-Web
Cc: Pierce-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: Epcor consolidation

Dear Commissioners

I am writing to strongly oppose the consolidation request to the commission by Epcor. This would impose a disproportionate burden on the residents of the Sun City communities. Why should those residents be asked to assume 100% of the consolidation cost while the other three communities (districts) would receive subsidies?

Thank you for your consideration.

Douglas G Norquist
Sun City West

Teresa Tenbrink

From: Becky Steinmetz <bsteinmetz1@hotmail.com>
Sent: Sunday, November 09, 2014 10:25 AM
To: Pierce-Web; Burns-Web; BitterSmith-Web; Stump-Web; RBurns-Web
Subject: EPCOR Wastewater Consolidation Proposal

Dear Commissioners:

As residents/homeowners of Sun City West, we have serious concerns regarding the consolidation proposal.

We moved here to retire, having researched climate, recreational availability in area communities, taxes of all kinds, housing AND utility costs.

Before EPCOR purchased the water company some years ago, they were aware of the infrastructure's condition, should have done due diligence, and should have figured condition of assets into the purchase price. WE CUSTOMERS should NOT have to pay for their ineptitude nor should we be asked to pay for their proposed profit margin. We should not be expected to bear cost burdens over which we have no control!

There are better ways to handle this situation and it is imperative that the ACC STOP the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. The EPCOR proposal gives them, a foreign company who shouldn't have control over our water, carte blanche in handling the precious resource.

Please OPPOSE consolidation of Corte Bella and Sun City West, and EPCOR's proposal to consolidate ALL 5 wastewater districts into one. Sun City and Sun City West residents would bear an unfair financial burden.

Sincerely,

George and Rebecca Steinmetz
13518 W. Wagon Wheel Dr.
Sun City West, AZ 85375

full-time residents, registered voters and taxpayers

Teresa Tenbrink

From: bsecho@comcast.net
Sent: Sunday, November 09, 2014 7:15 AM
To: BitterSmith-Web
Subject: Vote NO to Epcor consolidation

Dear Commissioner Bitter Smith,

I am a resident of Sun City West. I urge you to vote "NO" to the proposal to consolidate 5 Epcor water districts. Several years ago there was a consolidation proposal that was voted down. The same logic for voting against this in the past is still relevant here. The districts are far apart in geography and far apart also, in the age of the districts. The consolidation would raise rates in Sun City West and Sun City such that these two communities would fund 100% of the decreased rates in other 3 districts. An additional burden in the Sun Cities is realized when capital assessments come due. The Sun Cities would pay 70% of all major project costs. This is flat out unfair. We are told that Epcor also has expansion plans in a 17 mile area in Glendale, west of Luke Air Force base. The \$125 million Epcor wants to spend in the next 5 years on this project would also put an undue burden on residents of Sun City West. These are 3 great reasons consolidation is unfair to me and the residents where we live.

I am told the real problem is that Arizona does not require that water project expenses to be disclosed when homeowners buy a home in Arizona. The real fix here is legislative. The newer water districts are expensive and residents there are unhappy with their high rates. But the fix is not to ask districts that are less expensive to pay for someone else folly. To ask the homeowners of Sun City and Sun City West to subsidize the other 3 districts is unjust.

Please vote "NO" to Epcor water district consolidation.

Sincerely,
Barbara Echo
14313 W Horizon Dr
Sun City West

Teresa Tenbrink

From: Karen Czaplewski <chopsnd@westriv.com>
Sent: Saturday, November 08, 2014 9:18 PM
To: BitterSmith-Web
Subject: EPCOR Consolidation Opposition

Dear Commissioner Bitter-Smith,

We are writing to you to voice our opposition to EPCOR's request to consolidate five districts, which includes Sun City West; and to request your support in rejecting EPCOR's request.

There are several reasons we are in opposition to this request. The most important we believe is that the two Sun Cities are being asked to shoulder 100% of the consolidation cost with the other three districts getting subsidies ranging from 39 to 68%.

Additionally, while there are capital assessments for projects in all five districts, the two Sun Cities will pay 70% of all major project costs.

Further, EPCOR is expanding in a 17 square mile area in Glendale, west of Luke Air Force Base. This expenditure is estimated to be \$125 million over the next five years. It is our belief that the two Sun Cities should not have to fund this expansion in any way, shape or form.

We need your support in this matter. In advance, we thank you for your valuable time and attention to this matter.

Thomas and Karen Czaplewski
12815 West Ashwood Drive
Sun City West, AZ 85375
701-460-0495

Teresa Tenbrink

From: edventures@yahoo.com
Sent: Saturday, November 08, 2014 3:45 PM
To: Pierce-Web; Stump-Web; RBurns-Web; BitterSmith-Web; Burns-Web
Subject: EPCOR - No Consolidation!!!
Attachments: Wastewater Letter to ACC.pdf

I am a concerned resident and voter, in Sun City West. I urge you not to approve EPCOR's proposal for consolidation, before fully investigating all the options. Sun Cities communities planned for and paid for their infrastructure needs. We shouldn't have to subsidize other west valley communities, current and future.

Sharon Weinblatt

Teresa Tenbrink

From: dave roberts <robertsbus@hotmail.com>
Sent: Saturday, November 08, 2014 9:21 AM
To: Pierce-Web
Cc: Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: Consolidation Plan response

I want to take this opportunity to respond to the proposed consolidation regarding EPCOR's desire to consolidate.

When we elected to purchase a home in Sun City West we did so after carefully studying all costs involved in such ownership. This included utilities among other things. I do not agree that the two Sun Cities should be asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies from 39 to 68 percent. This presents an economic issue for us and many other seniors who are on a fixed income. The citizens of the other districts made their choice as to where to own their homes as we did. It is blatantly unfair to now expect the Sun cities to pick up additional costs. I strongly encourage you to tell EPCOR that such a plan is unacceptable. Sincerely, Dave Roberts, Sun City West resident and taxpayer.

Teresa Tenbrink

From: Dorothy Ayan <dotayan@cox.net>
Sent: Friday, November 07, 2014 5:34 PM
To: Pierce-Web; Stump-Web; Burns-Web; BitterSmith-Web
Subject: EPCOR consolidaion

Please vote no on the consolidation. We are senior citizens in the Sun Cities and in the most part just one or two persons living in each home. We are all on fixed incomes and Social Security with little or no increase. It is wrong making this group of people pay for refunds in the other three districts. Many people in these areas still work and have more than one child, but we are being asked to pay for them. In the future we will be asked to pay the largest percentage for all major project costs. Expanding into the Glendale with a \$125 million cost will again impact us. My husband and I are 85 and 86 years old and this increase will be a big hardship for us.

Dorothy and Kimon Ayan
Sun City West

Teresa Tenbrink

From: rdconover <rdconover@amigo.net>
Sent: Friday, November 07, 2014 3:11 PM
To: Pierce-Web; Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: EPCOR consolidation Petition

We object to the three step rate increases for EPCOR and the consolidation of the waste water districts in the northwest valley for the reason that EPCOR's proposal unfairly apportions the costs between the districts. We reside in Sun City West. Why are we, and Sun City being asked to shoulder 100% of the consolidation costs with the other three districts getting subsidies ranging from 39 to 68 %? We would appreciate your voting NO on EPCOR's proposal Robert & Jacquee Conover

Reference docket number: SW-01303A-09-0343

Teresa Tenbrink

From: Ted Collmar <tcollmar@cox.net>
Sent: Friday, November 07, 2014 2:54 PM
To: BitterSmith-Web
Subject: Re: EPCOR proposed water district consolidation

Knowing that my comments / will be part of the public record is nice, I guess. What I was hoping for however was that Ms. Smith would view this issue from my (our) point of view and help the Senior Citizens of the Sun Cities by opposing the EPCOR Water District Consolidation.

Having said that, you did let me know that my email was at least read. NONE of the other commissioners bothered to respond.

Ted Collmar

Sent from my iPad

On Nov 7, 2014, at 9:51 AM, BitterSmith-Web <bittersmith-Web@azcc.gov> wrote:

Thank you for sharing your concerns with Commissioner Bitter Smith. She asked me to email you and let you know that your email will be made a part of the public comment record. Thanks for the time taken and your interest in this case.

Thanks again,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Ted Collmar [<mailto:tcollmar@cox.net>]
Sent: Thursday, November 06, 2014 4:33 PM
To: BitterSmith-Web
Subject: EPCOR proposed water district consolidation

Dear Susan Bitter Smith

I'm communicating with you to **voice my very deep concern** about the proposed EPCOR consolidation of 5 water districts into one.

I'm a "Retired" Sun City West resident, which should explain my concern in and of itself without explanation.

I have no way of knowing your position on this issue but I would like to encourage you in the strongest possible terms to **vote against** the proposed EPCOR consolidation. My concern stems not only from the initial increase that will occur to BOTH of the Sun City's but ALL future assessments where the Sun City's

together will bare 70% of the cost, one of which EPCOR is already planning west of Luke Air Force Base which has an initial estimated cost of \$125 million. None of this touches what other additional infrastructure cost will be assessed in the future or any sure to be rate hikes.

I find it hard to understand how any thinking, rational and fair person could ask a retired community living on a fixed income to bear such unreasonable cost. We've paid for our infrastructure and can pay for any needed improvements and we can support our own usage. We purchased our home here AFTER we researched all of our fixed cost..... that research did not include a guess that we would be saddled with another communities infrastructure cost.

I've spent a lifetime doing the right thing, paying my taxes, working hard and, never having my hand out. I'm tired of supporting the rest of the population that expects everyone else to support them.

I ask again..... please do the right thing. Vote AGAINEST the EPCOR consolidation of water districts

I do not want to seem harsh but this is an important issue for my community and the people in it. If I find that you have supported the EPCOR consolidation, I will make it a mission of mine to organize as many people as possible to vote you out of office. Please don't misunderstand this as a threat of any kind. I consider a vote the only weapon a citizen has when elected officials do the wrong thing.

Ted Collmar
14132 W. Caballero Dr.
Sun City West, AZ 85375
tcollmar@cox.net
216-644-8773

Teresa Tenbrink

From: AJ Stock <auguststock@gmail.com>
Sent: Friday, November 07, 2014 1:01 PM
To: AJ Stock
Subject: AGAINST EPCOR CONSOLIDATION

Dear Commissioner,

I wish to register my opposition to the proposed consolidation of the existing water districts.

As a resident of Sun City West, I am opposed to the two Sun Cities being asked to pay the ongoing majority of the costs projected for future EPCOR projects, while many of the smaller water districts will be paying the development costs ranging in the low percentages of the projects to come.

I understand that EPCOR will be expanding west of Luke AFB with plans to spend \$125 million dollars over the next five years. This would result in huge increases to the Sun Cities homeowners.

Please vote against any EPCOR Consolidation project.

Sincerely,

August Stock
18835 N. 132 Avenue
Sun City West, AZ 85375
auguststock@gmail.com
480.818.0323

Teresa Tenbrink

From: Vicki Barker <vlbarker1@yahoo.com>
Sent: Friday, November 07, 2014 10:35 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: No Epcor Consolidation

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Regards,

Timothy and Vicki Hieb
22304 N. Tournament Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Donald Gestson <dmgestson@gmail.com>
Sent: Friday, November 07, 2014 10:17 AM
To: BitterSmith-Web
Subject: EPCOR colsolidation

We object to your increases on Sun City West customers to fix projects in other districts, refund other districts and expand EPCOR services to other areas.

Donald and Mary Gestson

Teresa Tenbrink

From: GLENYS ULLRICH <ugf@shaw.ca>
Sent: Friday, November 07, 2014 8:52 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: AGAINST epcor CONSOLIDATION

Dear Sir/Madam:

As residents of Sun City West, we have concerns regarding the EPCOR wastewater consolidation proposal.

The proposal that our community subsidize all future infrastructure costs for surrounding communities is not right. We chose to purchase in Sun City West based on the cost to live here -- to suddenly change the way our water bills are determined will make a *huge* future difference in our utility costs and should not be allowed!

When EPCOR bought the water company a few years ago, had the company fully researched their purchase they would have known the condition of the infrastructure and **should have taken this into account** upon determining the price they were willing to pay for this utility. We, as consumers, **should not be forced to pay for their lack of foresight**, nor should we be asked to pay for an increase in their profits.

There must be more equitable ways to handle this situation. It is imperative the ACC stop the proposed consolidation until all options have been explored. The impacted communities deserve the opportunity to explore this issue and allowed input for a workable solution. Please allow us this opportunity.

If you resided in the Sun Cities communities, how would you feel about this?

Sincerely,

Frank & Glenys Ullrich

14711 W Las Brisas Lane

Sun City West, AZ.

Teresa Tenbrink

From: RJ Burr <rjburr@hotmail.com>
Sent: Friday, November 07, 2014 8:26 AM
To: BitterSmith-Web
Subject: EPCOR - No Consolidation!!!

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Ron Burr
Sun City West resident

Teresa Tenbrink

From: Gary Smith <gary.r.smith1@gmail.com>
Sent: Friday, November 07, 2014 8:18 AM
To: BitterSmith-Web
Cc: gary.r.smith1@gmail.com; chareksmith@gmail.com
Subject: Please reject the proposed consolidation

Dear Commissioner Smith,

As a resident of Sun City West, I am opposed to the EPCOR wastewater consolidation proposal and it is imperative that the ACC reject the proposed consolidation.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities is unfair and unaffordable for me. My wife and I chose to buy in the Sun City West based, in large part, on the cost involved to live here. We are both retired and living on a small fixed income, so we carefully considered all cost including home price, taxes and utilities. To suddenly change the way our water bills are computed so that our rates increase to cover the costs of other communities will hurt us financially.

We chose Sun City West and will be responsible for future improvements to our own water system infrastructure and other communities should shoulder the same responsibility for their future costs. Just as we chose where we would live, so have the people in the surrounding communities. Please do not make us pay the price for their decisions.

Gary & Charlotte Smith

Teresa Tenbrink

From: Edward Hillyer <chiefed@prodigy.net>
Sent: Friday, November 07, 2014 6:57 AM
To: BitterSmith-Web
Subject: EPCOR Wastewater consolidation proposal

Ms. Bitter Smith,

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Edward Hillyer
12630 W. Seneca Dr.
Sun City West, AZ

Teresa Tenbrink

From: Edward Hillyer <chiefed@prodigy.net>
Sent: Friday, November 07, 2014 6:55 AM
To: BitterSmith-Web

Ms. Bitter Smith,

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Edward Hillyer
POLC - GELC
Cell: 616-292-3798
Office - Fax: 616-681-9007

Teresa Tenbrink

From: Debby Swinford <dlswinford@cox.net>
Sent: Friday, November 07, 2014 6:54 AM
To: Pierce-Web; Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: EPCOR Consolidation Proposal

Please do not approve the EPCOR proposal. It will unduly harm many residents of Sun City West who live on fixed incomes. Several of whom already sacrifice niceties/necessities to live within their incomes.

This situation was caused by EPCOR and EPCOR needs to find another solution.

Thank you for your consideration in this matter.

Tom & Debby Swinford
19207 N Conquistador Dr
Sun City West AZ 85375

Teresa Tenbrink

From: Margaret R Gibb <mrgibb8@gmail.com>
Sent: Thursday, November 06, 2014 10:45 PM
To: BitterSmith-Web
Subject: No to consolidation
Attachments: Wastewater Letter to ACC-1.pdf

Please read the attached letter. I live in Sun City West, Retirement community. I am against consolidation by EPCOR. Please help our community by not allowing this to happen.

Thank you

Margaret Gibb

Teresa Tenbrink

From: John Cavanaugh <jackcav@msn.com>
Sent: Thursday, November 06, 2014 10:04 PM
To: Pierce-Web
Cc: Burns-Web; RBurns-Web; Stump-Web; BitterSmith-Web
Subject: epcor vote?

Gary, Brenda, Bob, Bob, and Susan,

Well you guys are going to vote again. The last time you voted to give APS almost 100% decrease in what they paid me for excess solar production. I'm 72 and retired. I asked each of you to explain why you voted that decrease and not one of you returned my email. Now you are going to vote again. PLEASE DO NOT VOTE to take anymore of my money and give it to someone else. I can't afford it. John Cavanaugh.

Teresa Tenbrink

From: Gary Stoppleworth <sharon2gary@gmail.com>
Sent: Thursday, November 06, 2014 6:14 PM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: Epcor consolidation

Commisioners

We are opposed to the Epcor consolidation plan.

Gary and Sharon Stoppleworth
Sun City West. AZ

Teresa Tenbrink

From: SCW Unite <bob@bbmurray.com>
Sent: Thursday, November 06, 2014 4:53 PM
To: BitterSmith-Web
Subject: SCW Unite UPDATE 11-6-14

SCW UNITE!

November 6, 2014



Hello Everyone!

Your response for Saturday has been overwhelming! Thank You!

We Still have ten (10) spots open out of thirty (30).

If you can help Saturday please email me, thank you.

Mark Your Calendars!!!!

The Corporation Commission is set to hear from the Public in Sun City on November 25, 2014 at 1:00pm.

In order to be heard, you must arrive early and put your name on the list. If you are not on the list, you do not get to address the ACC.

Their whole purpose is to listen NOT to answer questions. **Read the DNS story here** for more helpful

information.

If you have not already, please send an email to The ACC stating your opposition to the EPCOR consolidation proposal. Send an email to The ACC stating your opposition to the EPCOR consolidation proposal.

Many of you have asked for a **SAMPLE LETTER** which you can use when composing your letter/email to The ACC.

Check our web site SCW Unite for updates.

Download Petitions ... Letter Size - Legal Size
Return all signed Petitions to PORA no later than November 10, 2014 (Monday).

If you want to be added to the list of volunteers send me an email and make sure you include your name, email and phone number.

The **MAIN EVENT** - The Arts & Crafts Sale.

We need 30 volunteers for this event.

Your response for Saturday has been overwhelming!

We Still have ten (10) spots open out of thirty (30).

If you can help Saturday please email me, thank you.

Once again, a **HUGE THANK YOU** for your support!

Sincerely,
Bob Murray
SCW Unite

Forward this email

 **SafeUnsubscribe**

This email was sent to bittersmith-web@azcc.gov by bob@bbmurray.com |
[Update Profile/Email Address](#) | [Rapid removal with SafeUnsubscribe™](#) | [Privacy Policy](#).



SCW Unite | 21104 North Verde Ridge Drive | Sun City West | AZ | 85375

Teresa Tenbrink

From: Ted Collmar <tcollmar@cox.net>
Sent: Thursday, November 06, 2014 4:33 PM
To: BitterSmith-Web
Subject: EPCOR proposed water district consolidation

Dear Susan Bitter Smith

I'm communicating with you to **voice my very deep concern** about the proposed EPCOR consolidation of 5 water districts into one.

I'm a "Retired" Sun City West resident, which should explain my concern in and of itself without explanation.

I have no way of knowing your position on this issue but I would like to encourage you in the strongest possible terms to **vote against** the proposed EPCOR consolidation. My concern stems not only from the initial increase that will occur to BOTH of the Sun City's but ALL future assessments where the Sun City's together will bare 70% of the cost, one of which EPCOR is already planning west of Luke Air Force Base which has an initial estimated cost of \$125 million. None of this touches what other additional infrastructure cost will be assessed in the future or any sure to be rate hikes.

I find it hard to understand how any thinking, rational and fair person could ask a retired community living on a fixed income to bear such unreasonable cost. We've paid for our infrastructure and can pay for any needed improvements and we can support our own usage. We purchased our home here AFTER we researched all of our fixed cost..... that research did not include a guess that we would be saddled with another communities infrastructure cost.

I've spent a lifetime doing the right thing, paying my taxes, working hard and, never having my hand out. I'm tired of supporting the rest of the population that expects everyone else to support them.

I ask again..... please do the right thing. Vote AGAINEST the EPCOR consolidation of water districts

I do not want to seem harsh but this is an important issue for my community and the people in it. If I find that you have supported the EPCOR consolidation, I will make it a mission of mine to organize as many people as possible to vote you out of office. Please don't misunderstand this as a threat of any kind. I consider a vote the only weapon a citizen has when elected officials do the wrong thing.

Ted Collmar
14132 W. Caballero Dr.
Sun City West, AZ 85375
tcollmar@cox.net
216-644-8773

Teresa Tenbrink

From: wsax@cox.net
Sent: Thursday, November 06, 2014 2:55 PM
To: Stump-Web
Cc: Pierce-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: NO EPCOR CONSOLIDATION !!!!!

Please count me in on the opposition to EPCOR consolidation!! All is working well to this date and "balancing out higher rate areas" would be a travesty!!! VOTE NO ON CONSOLIDATION !!! Warren Sax

Teresa Tenbrink

From: flmorgan58 . <flmorgan58@gmail.com>
Sent: Thursday, November 06, 2014 10:35 AM
To: BitterSmith-Web

Nov 6, 2014

Dear Commissioner Bitter Smith,

My husband and I are opposed to the proposed EPCOR consolidation. We have been residents of Sun City West for many years. We are both retired and are making do with only our Social Security. We think it is drastically unfair to expect us to pay higher EPCOR rates in order to subsidize the lowering of rates in other districts.

We moved to Sun City West, a retirement community, knowing that we could afford to live here on our fixed income. We researched the costs before making the decision to come here. We are sorry that those in the other districts did not do their research before moving into an area they could not afford. However, their lack of planning should not be OUR burden.

We believe that it is grossly unfair raise OUR rates in order to lower theirs. We are adamantly opposed to EPCOR's proposed consolidation of the five districts!

Respectfully,

Lynda and Frank Morgan

--
Lynda Morgan



Teresa Tenbrink

From: William Lane <desertbill@cox.net>
Sent: Thursday, November 06, 2014 1:06 PM
To: BitterSmith-Web
Subject: Fwd: Why raise sewer and water rates?

Dear Commissioner Smith

When we bought our home, we evaluated many factors including the cost of water and sewer. We did not know that someday someone would suggest that we help pay for the water and sewer of other neighborhoods.

We are opposed to the plan to equalize rates. If someone in the more expensive areas wants to save money, they should move to areas with lower utility expenses.

Incidentally, we bought our home with the understanding that we are in the part of Sun City West that pays school taxes. Maybe others should help us pay these taxes. Please keep it simple, keep things as they are with regard to water and sewer.

Thank you

William and Suzanne Lane
15188 W. Gunsight drive
Sun City West

Teresa Tenbrink

From: Pat & Jim <jprakers@cox.net>
Sent: Thursday, November 06, 2014 9:00 AM
To: RBurns-Web; BitterSmith-Web; Pierce-Web; Stump-Web; Burns-Web
Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

Arizona Corporation Commission

1200 W Washington Street - 2nd Floor

Phoenix, AZ 85007

November 6, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343

Wastewater Rate Design Examination

I support FULL consolidation of all EPCOR Wastewater Districts

I am a resident of Corte Bella, a community served by EPCOR Water Company. Corte Bella is currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is my understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, I would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Helen P. Rakers

22114 N San Ramon Drive

Sun City West, AZ 85375



This email is free from viruses and malware because avast! Antivirus protection is active.

Teresa Tenbrink

From: RICHARD D MADILL <marymadill@msn.com>
Sent: Thursday, November 06, 2014 8:34 AM
To: BitterSmith-Web
Subject: FW: Undeliverable: No to EPCOR Consolidation

Mary 

Hi, I'm a resident of SCW, as well as an officer on our HOA Board. I want to express my disapproval of consolidation.

One, as a home owner in SCW, I don't feel we should subsidize rates of other areas. Buying into an area, I, as well as owners who purchased in other areas, should have been aware of the EPCOR rates for their area, just like taxes, HOA fees, etc. They shouldn't be looking for other individuals to now shoulder their water bill burden.

Second, as an HOA Board officer, we're trying to keep our HOA fees as low as possible. In my specific HOA, we've gone to mostly desert landscape, removing water guzzling grass, as well as we're replacing plants with low water, more native types. (areas with high water rates/ have they done a lot to cut their use of water to reduce their bills?) Water is one of our biggest HOA budget items. Should the consolidation be approved, it's a double whammy for any owners in HOAs. Not only will they see their individual home rates increase significantly, but their HOA monthly fees will also increase with the water bills to the HOA increasing greatly, based on the amount of water the HOA utilizes versus the individual home.

I urge you to vote **NO** when it comes to EPCOR consolidation

Mary 

Teresa Tenbrink

From: Jeanette Bower <jeanettebower@gmail.com>
Sent: Thursday, November 06, 2014 7:38 AM
To: Pierce-Web; Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: EPCOR CONSOLIDATION

Commissioner

As a long-term resident of Sun City West we are **strongly in opposition** of the EPCOR Consolidation. We consider this proposal totally unfair to the Sun Cities. (Why are the two Sun Cities being asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies?) This only guarantees a large increase in our water cost--an increase of cost at this stage in our lives that we cannot afford!

Please, for all the retired folks in the Sun City communities, veto this consolidation.

Thank you.

Ron and Jeanette Bower
14001 W Territorial Ln
Sun City West, AZ 85375

Teresa Tenbrink

From: Gerald Koehler <jerrykoehler@yahoo.com>
Sent: Wednesday, November 05, 2014 8:47 PM
To: BitterSmith-Web
Subject: Fw: EOCOR Consolidation

On Wednesday, November 5, 2014 8:41 PM, Gerald Koehler <jerrykoehler@yahoo.com> wrote:

Dear Commissioner ,

WE would like to go on record that we are AGAINST the EPCOR Consolidation. We feel it is very unfair and is trying to be push through thinking people aren't paying attention. We really don't see how you can possibly be in support of something like this,so one sided.

PLEASE DON'T LET THIS HAPPEN !!!

GERALD & JUDITH KOEHLER
20438 N. 124th DR
Sun City West AZ. 853675

Teresa Tenbrink

From: Shannon Morgan <doc.morgan13@gmail.com>
Sent: Wednesday, November 05, 2014 6:46 PM
To: BitterSmith-Web
Subject: NO to EPCOR consolidation

November 5, 2014

Commissioner Bitter-Smith,

I object to the EPCOR consolidation. I am a citizen of Sun City West. I am a retiree. I moved to Sun City West specifically because of its affordability. As such, I do not agree with the raising of my rates in order to subsidize the lowering of rates in other districts.

The two Sun Cities involved in the proposed consolidation (Sun City West and Sun City) are retirement communities. Most of our residents have fixed incomes (Social Security and in some cases, a pension). We no longer have jobs! We do not get raises, we do not get sick leave, we do not get paid vacations. After a lifetime of working, we finally reached the point in our lives where we could finally retire! Thus, we cannot very well "pull extra shifts" or "work overtime" in order to fund your proposed rate increases.

Those of us living in retirement communities already earned our way; that is why we retired! Therefore, I strongly disagree with raising Sun City West's and Sun City's rates in order to fund those in the other three districts.

Thank you for listening!

Shannon Morgan

Teresa Tenbrink

From: LEE & SANDY SEITZ <lee4san1@centurylink.net>
Sent: Wednesday, November 05, 2014 4:33 PM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: NO to EPCOR

Dear Commissioners:

As Sun City West property owners we need you to know that for financial reasons we strongly object EPCOR's attempt to consolidate with three other districts.

Why are the two Sun Cities being asked to pay 100% of the cost while the other three districts get large subsidies? We are further expected to pay 70% of the major project costs and fund 100% of refunds in the three other districts.

The idea that these foreign companies own our water department is bad enough but now they come up with all these outlandish approaches to stick it to the American old folks. You simply cannot allow them to run roughshod over us.

L. Seitz

Teresa Tenbrink

From: Wellsind5 <wellsind5@aol.com>
Sent: Wednesday, November 05, 2014 4:10 PM
To: BitterSmith-Web
Subject: SW-01303A-09-0343 Epcor wastewater

Dear Commissioner Bitter-Smith:

My wife and I moved to Verrado to enjoy our retirement in this neighborhood we fell in love with. We are both retired and live on a fixed income. We have never had a wastewater bill that exceeds our electric or energy bill until we moved to Verrado. We understand there are costs to the utility; however we feel all costs should be shared equally among all of the Epcor consumers. Just because we do not live in an active adult community we should not be gouged by high waster water rates. Electric and gas companies do not follow this practice of segregating districts within the area they serve, why does Epcor practice this? Please please please vote in favor of full consolidation of all Epcor districts. Thank you for your consideration. and have a pleasant day.

Sincerely,

Ron & Nancy Wells
20724 W Valley View Dr
Buckeye, AZ 85396
wellsind5@aol.com
317/695-0105

Teresa Tenbrink

From: Kathe Schmidt <ekschmidthaus@msn.com>
Sent: Wednesday, November 05, 2014 4:00 PM
To: BitterSmith-Web
Subject: FW: EPCOR Consolidation Proposal

Arizona Corporation Commission
Attention: Commissioner Susan Bitter Smith
Commissioners Wing
1200 W. Washington Street
Phoenix, AZ 85007

Honorable Commissioner Smith,

I am writing to let you know that we here in Sun City West are opposed to the consolidation of the EPCOR water district, specifically EPCOR Water's waste water consolidation efforts to include Sun City, Sun City West, Anthem, Aqua Fria and Mohave into one district.

This consolidation should not be approved, otherwise it is just the beginning of additional costs to be absorbed, such as repair and replacement costs of the waterline infrastructures, then the inevitable increase in potable water fees. The Sun Cities comprise approximately 70% of this proposed consolidation district, and thus would shoulder the major burden for all five communities proposed. Sun City and Sun City West homes are occupied by 55+ age senior citizens, some with very limited funds, and more than average medical expenses. Citizens in those communities on average have two residents per household, and by that fact use far fewer gallons of water and waste water, whereas the folks in the three remaining communities have households with children, using much greater quantities of the same. This needs to be taken into consideration.

Replacement of infrastructure is a totally separate matter and must be addressed by each community separately because it has nothing to do with monthly water bills all around ever afterwards.

On behalf of my husband and myself I am submitting this request for your serious consideration.

Kathe Schmidt
13211 W. Jubilee Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Royalefoster@aol.com
Sent: Wednesday, November 05, 2014 3:28 PM
To: BitterSmith-Web
Subject: Epcor

Dear Commissioner Bitter Smith ,

Don't let Epcor drain my family budget.

Vote NO to Epcor Consolidation.

Thanks,

Dolores & Royal Foster
Sun City West, AZ

Teresa Tenbrink

From: Barb Ingle <barbingle@aol.com>
Sent: Wednesday, November 05, 2014 12:02 PM
To: Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web
Subject: NO on EPCOR Consolidation!

Your proposed plan to consolidate EPCOR by raising the water rates of both Sun Cities smacks of age discrimination. You should be ashamed of yourselves! Obviously, your parents are not living in either of these communities!

Although I am still working, nearly everyone else living in Sun City and Sun City West are retired and living on fixed incomes. Furthermore, you are targeting a group of people who have a high percentage of low or very low incomes! There are many people here who cannot afford to take their medications, so they take them only every other day rather than as prescribed. There are others who cannot afford to run any air conditioning in the summer or heat during the winter because they don't have the money to pay these bills.....and you want to raise their water and sewer rates by 100%.

The original agreement for our water/sewer should remain in place!

Barbara Ingle

Phone: 480-316-9983

Email: barbingle@aol.com

Teresa Tenbrink

From: WARREN PARKER <warren_190@msn.com>
Sent: Wednesday, November 05, 2014 11:07 AM
To: BitterSmith-Web
Subject: NO EPCOR CONSOLIDATION

We are not ignorant about the facts of water usage - we do not want to pay for those who use much more water than an average 2 person household - laundry, showers, dishes, cooking, lawn (really stone) maintenance, daily living water - it is much less than a family with children and others living within the home. NO EPCOR CONSOLIDATION

Melanie Parker
Sun City West, AZ

Teresa Tenbrink

From: Chris Simpson <nashvillechrissimpson@yahoo.com>
Sent: Tuesday, November 04, 2014 3:48 PM
To: Pierce-Web; Stump-Web; Burns-Web; RBurns-Web; BitterSmith-Web
Subject: No Epcor consolidation !!!!!

Dear Commissioners,

I am a property home owner in Sun City West. I am against the consolidation EPCOR is promoting. Why are the two Sun Cities being asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies ranging from 39 to 68 percent?

Please listen to our voices and oppose this measure.

Thank you for your time.

Chris Simpson
12743 W Crystal Lake Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: harveyscw@juno.com
Sent: Tuesday, November 04, 2014 2:41 PM
To: BitterSmith-Web

Dear Commissioner Bitter-Smith,

My wife and I would like to express our view on the EPCOR CONSOLIDATION.

We are against the consolidation and do not believe it is in the best interest of Sun City West.

Mr. and Mrs. J. L. HARVEY
12822 CASTLEBAR DR
SUN CITY WEST, AZ 85375

Teresa Tenbrink

From: Janice Latrell <janicelatrell@hotmail.com>
Sent: Tuesday, November 04, 2014 2:38 PM
To: Pierce-Web; web@azcc.gov; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Epcore Consolidation proposal

Good Afternoon, I am extremely concerned about the Epcor proposal to consolidate the communities of Sun City and Sun City West with the Agua Fria, Verrado, and Russell Ranch districts for numerous reasons including potential utility rate hikes and construction costs of any expansion plans. I own, with my elderly 87 year old mother, a property in Sun City West. She is on a fixed income and needs almost 24 hour supervision which has added a huge amount of debt to our monthly living expenditures. I am very sure many of the Sun City and Sun City West residents are in the same boat. What this consolidation could mean to all of them are higher association fees to cover the potential raises in utilities, expansion costs, etc. We can simply put , NOT AFFORD, any of these increases. I truly hope that you can look at the potential devastating position this consolidation may put thousands of our elderly, already burdened citizens into. Please DO NOT allow this consolidation . Sincerely, Janice Latrell

Janice E. Latrell C.R.S. G.R.I.
Russ Lyon Sothebys International Realty
1370 W. State Rt. 89A Suite #9
Sedona, Az. 86336

28-301-6193

Teresa Tenbrink

From: Pat Van Tuyle <patvantuyle@gmail.com>
Sent: Tuesday, November 04, 2014 11:48 AM
To: Stump-Web; BitterSmith-Web; Pierce-Web; Burns-Web; RBurns-Web
Subject: EPCOR Consolidation - AGAINST- SW-01303A-09-0343 docket number

We believe that the consolidation of the EPCOR waste water districts is discriminatory and unacceptable for the residents of Sun City West and Sun City.

There are several reasons why we believe the consolidation should not happen:

1. The residents of Sun City and Sun City West have already paid for their waste water infrastructure.
2. These are retired seniors with limited income. Many are solely existing on Social Security.
3. The average number of persons in households is 1.66 for Sun City and Sun City West. The areas we will be expected to support have children and are families. This translates into more usage and should be paid for by the people who use the service.

BUILDERS, DEVELOPERS AND THE FAMILIES BUYING HOMES IN THESE OTHER AREAS (VERADO, RUSSELL RANCH, ANTHEM ETC) SHOULD PAY FOR THE INFRASTRUCTURE.

THEY KNOW THIS GOING INTO THE PURCHASE AND CHOOSE TO LIVE THERE!!!!

DEL WEBB BUILT AND PAID FOR THE WATER PLANTS IN SUN CITY WEST AND SUN CITY!

We urge you to VOTE AGAINST THE EPCOR WASTE WATER CONSOLIDATION for the reasons listed above and for the fact that the CONSOLIDATION WILL PROMOTE RECKLESS SPENDING FOR EPCOR. They have already made some bad business decisions and expect us Sun City and Sun City West to bail them out.

Patricia and Richard Van Tuyle
20221 N. Sonnet Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: bluesky.lynn@cox.net
Sent: Tuesday, November 04, 2014 8:18 AM
To: BitterSmith-Web
Cc: bluesky.lynn@cox.net; Bob
Subject: SW-01303A-09-0343 EPCOR pending proposal
Attachments: ASCC Water works issue # 2.wps

See attached.

Teresa Tenbrink

From: Bill R <bill.ruttenberg@yahoo.com>
Sent: Monday, November 03, 2014 11:50 PM
To: Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web
Cc: Ken Tret; ctracy22@cox.net; ruttenbergm@yahoo.com; Martha McBroom; Toni - Bill Mease; George Check; Janet Gerster; Ed & Leslie Boone; Bill Mease; Linda Rase; Royal
Subject: URGENT RESPONSE TO EPCOR \$9.3M WASTE WATER CAPITAL IMPROVEMENT PROPOSAL

FROM: William Ruttenberg, Sun City Resident

Date: Wed, Oct 3, 2014

Subject: URGENT RESPONSE NEEDED - EPCOR RATE INCREASE LETTE%

Arizona Corporation Commission
Commissioners Wing
1200 W Washington Street, 2nd Floor
Phoenix, Arizona 85007

CC: Bob Burns - <http://Burns-web@azcc.gov>
Susan Bitter Smith - <http://BitterSmith-web@azcc.gov>
Gary Pierce - <http://Pierce-web@azcc.gov>
Bob Stump - <http://Stump-web@azcc.gov>
Brenda Burns - <http://Burns-web@azcc.gov>

From: Sun City Resident: WilliamRuttenberg

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,

Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR waste water districts. Based on the figures supplied by EPCOR, each Sun City waste water user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. This begs the question, did EPCOR not know the Waste Water system need \$9.3M capital improvement when they recently purchased the system, and if not why??? Did EPCOR just

assume the Corporation Commission would approve their proposal as submitted??? Why buy a Waste Water system knowing it will take \$9.3M to bring it up to standard unless they assumed the Corporation Commission had little choice, but to accept. some amount of increase close to what they requested. Sun City residents should not be required to subsidize other districts for Epcor's poor business planning practices.
I respectfully submit the Corporation Commission should not approve EPCOR,s proposal as submitted and should require them to re-submit an alternate less costly proposal for our Sun City Residents..

Thank you for your consideration and a vote to deny full consolidation of the EPCOR waste water districts.

Respectfully yours,

Bill Ruttenberg,
13852N 108th Dr.

Teresa Tenbrink

From: Joy Kufahl <puttinontheplitz@cox.net>
Sent: Monday, November 03, 2014 2:47 PM
To: ;
Subject: Epcor Wastewater Consolidation Proposal



To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

While it is unfortunate the rates of other communities are higher, the residents of the Sun Cities should not and MUST NOT be forced into a position of subsidizing the day to day costs as well as the aforementioned major expenses of updating the systems of all other communities within the EPCOR structure. To do so could very well force many of us from our homes considering our income is of a "fixed" nature and we simply do not have the resources to absorb such additional costs.

Sincerely,

Mrs. Joy Kufahl
13912 W. Pavillion Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Connie Curtis <conniecurtis3@gmail.com>
Sent: Wednesday, November 05, 2014 11:17 AM
To: Pierce-Web
Subject: Oppose Water Consolidation -SCW

Dear Commissioner,

As an original owner at 13035 W. Blue Sky Dr. SCW, I am opposed and appalled that there is a plan to consolidate water rates including all of SCW into one.

I choose to live in an area of SCW where as our association is conservative and controls the use of water. We are working very hard to maintain our costs since we are on very fixed incomes.

You say this will lower capital upgrades to us as individuals with rates payers unjustly spreading the responsibility to all across a broader spectrum. This is unfair!

Why should we be hurt financially with a water rate increase?

Why should we be hurt because of areas like Corte Bella residents who knew full well what their water rates would be when they built and bought properties.

I am against this consolidation! We are tax payers and supporters of SCW , now you are hurting us as some of the original land owners.

Greg Curtis

Teresa Tenbrink

From: Gary Roberts <garyr6@gmail.com>
Sent: Monday, November 03, 2014 2:42 PM
To: BitterSmith-Web
Subject: Water Rate Consolidation

Don't consolidate the areas. They knew what the rates were when they purchased out there, let them live with it.

--

Gary Roberts Sun City West
623-606-6781

Teresa Tenbrink

From: A Clifton <aclifton4@cox.net>
Sent: Monday, November 03, 2014 1:15 PM
To: BitterSmith-Web
Subject: EPCOR - No Consolidation!!!

Since EPCOR took over, my costs have gone up nearly 2.5 times over my original bills. I researched all costs, including taxes and utility rates when buying my house and based my purchase decision accordingly.

Different communities inherently have different cost structures.

EPCOR's consolidation effort is without merit.

Consolidation with different communities will cost me \$\$\$\$ for NO RETURN ON MY INVESTMENT.

This is unfair!

Alan Clifton
Resident of Sun City West since 2003

Teresa Tenbrink

From: Nik Brown <npjabrown@gmail.com>
Sent: Monday, November 03, 2014 10:54 AM
To: Stump-Web; RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-Web
Subject: Fw: EPCOR Waste Water Consolidation-Docket SW-01303A-09-0343

To the members of the ACC:

I am a resident of Sun City West and have great concerns regarding the above consolidation.

Perhaps you feel the initial increase is a small amount, but please remember we are a retirement community and many of us are on a fixed income and any increase has an effect on our budget. Additionally, please consider as a retirement community, the average number of people per household is somewhere around 1.5 which is much less than the other communities you are considering consolidating with us. We shouldn't be asked to subsidize families which are still working and therefore have the opportunity to increase their income.

I am not only concerned about the initial increase, but am VERY concerned about the future infrastructure project costs of the other communities. We chose to live in Sun City West largely based on the cost involved in living here. We did not anticipate that a Canadian owned utility would buy and attempt to leverage their future plans on someone like my husband and I who have always planned so that we would not be a burden to society as a whole.

Please consider my comments and vote NO to the consolidation.

Nikolas P. Brown
13047 W. Ballad Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: Wanda Schnabel <waschnabel@yahoo.com>
Sent: Monday, November 03, 2014 9:42 AM
To: Pierce-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Burns-Web
Subject: No EPCOR Consolidation
Attachments: EPCOR no to consolidation.docx

Wanda Schnabel

Teresa Tenbrink

From: Pamela Myers <pmyers10@cox.net>
Sent: Monday, November 03, 2014 9:42 AM
To: BitterSmith-Web
Subject: EPCOR

Ms. Bitter Smith

I am writing in protest to combining the water and waste water districts into one district. Sun City and Sun City West are retirement communities. All of the residents living in Sun City and Sun City West have fixed incomes. I fully realize there is a need for an increase but to combine the districts is penalizing those who live in Sun City and Sun City West. Sun City and Sun City West have 1 to 2 people per residence while the other districts have families with children. Families use a lot more water than we older folks do. Please leave the districts as they are and raise the water and waste water accordingly. I want to stay in my Sun City home and not have to move.

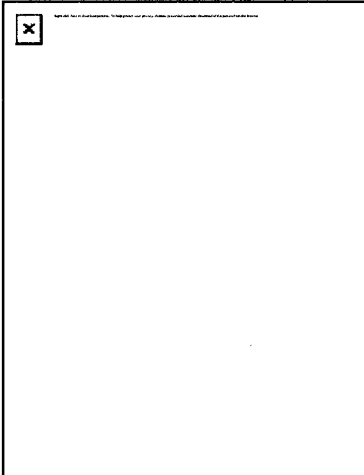
Pamela Myers
9804 W Teakwood Dr
Sun City AZ 85351

Teresa Tenbrink

From: SCW Unite <bob@bbmurray.com>
Sent: Monday, November 03, 2014 8:25 AM
To: BitterSmith-Web
Subject: SCW Unite UPDATE 11-3-14

SCW UNITE!

November 3, 2014



Good Morning Everyone!

We had a lot of activity over the weekend at the Halloween Dance and the Social Security Play. We garnered a couple of hundred signatures from the weekend events.

Mark Your Calendars!!!!

The Corporation Commission is set to hear from the Public in Sun City on November 25, 2014 at 1:00pm.

Read the DNS story here.

If you have not already, please send an email to The ACC stating your opposition to the EPCOR consolidation proposal. Send an email to The ACC

stating your opposition to the EPCOR consolidation proposal.

Many of you have asked for a **SAMPLE LETTER** which you can use when composing your letter/email to The ACC.

Check our web site SCW Unite for updates.

Download Petitions ... Letter Size - Legal Size
Return all sign Petitions to PORA.

If you want to be added to the list of volunteers send me an email and make sure you include your name, email and phone number.

This is our BIG WEEK!

Wednesday November 5th is the Evil Waze Concert. This is a paid concert and as such we are restricted to the entry gates. The Prime Time will be 4:00pm to 5:00pm. We can use 4 volunteers send me an email if you can help.

The **MAIN EVENT** - The Arts & Crafts Sale. We need 30 volunteers for this event.

West Courtyard - Darris (SCW Unite Captain)

8:00am to 10:30am - 3 volunteers needed

10:30am to 1:00pm - 3 volunteers needed

1:00pm to 3:00pm - 3 volunteers needed

East Courtyard - Bonnie (SCW Unite Captain)

8:00am to 10:30am - 3 volunteers needed

10:30am to 1:00pm - 3 volunteers needed

1:00pm to 3:00pm - 3 volunteers needed

Johnson Social Hall - Ruth (SCW Unite Captain)

8:00am to 10:30am - 4 volunteers needed

10:30am to 1:00pm - 4 volunteers needed

1:00pm to 3:00pm - 4 volunteers needed

If you want to be added to the list of volunteers send me an email and make sure you include your name, email and phone number.

Once again, a **HUGE THANK YOU** for your support!

Sincerely,
Bob Murray
SCW Unite

Forward this email



This email was sent to bittersmith-web@azcc.gov by bob@bbmurray.com | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).



SCW Unite | 21104 North Verde Ridge Drive | Sun City West | AZ | 85375

Teresa Tenbrink

From: rcv <rdrnedlov@aol.com>
Sent: Sunday, November 02, 2014 5:03 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: EPCOR's waste water consolidation proposal

To the members of the ACC

11/2/14

Gary Pierce, Commissioner - Pierce-web@azcc.gov
Brenda Burns, Commissioner - Burns-web@azcc.gov
Bob Stump, Chairman - Stump-web@azcc.gov
Susan Bitter Smith, Commissioner - BitterSmith-web@azcc.gov
Bob Burns, Commissioner - RBurns-web@azcc.gov

As a resident of Sun City West, AZ (SCW), I am writing to express my concerns regarding EPCOR's wastewater consolidation proposal.

- a) While the proposed increase for SCW appears moderate, the requirement that we subsidize future infrastructure costs for surrounding communities is wrong and an unfair burden to our retirement community. EPCORs' attempt to make arbitrary changes to the way SCW's wastewater bills are calculated is also, just plain wrong.
- b) An analysis by Bill Hansen of Property Owners & Residence Assn. (PORA) shows detail/ breakdown of EPCOR's plan and how their long-term proposal will play out. Long term the PORA analysis shows consolidation of future wastewater improvements, for non-associated communities, passes an unfair burden of those costs onto SCW. The "devil is in the details" and ask that you review details and long-term effects of this proposal.
- c) The EPCOR website is somewhat evasive how their corporate structure is set-up in AZ, but it appears they are a Canadian based holding Company. While not a significant issue, the fact EPCOR purchased SCW's wastewater assets, just a few years ago, and is now attempting to pass-on unfairly allocated wastewater infrastructure improvements, not specifically related to SCW, is a concern. EPCOR should have known the condition of SCW's wastewater equipment, they certainly were not new when they purchased it, which should have been part of their due diligence analysis and consequently reflected in their purchase price. EPCOR's attempt to pass on failed due diligence and or shortsightedness i.e. increase profit margin etc. through additional wastewater improvement costs to SCW is just plain wrong!

There are better ways to handle this situation and request that the ACC stop this proposed consolidation until all options have been studied and explored. Further, the associated communities need to have the opportunity to explore the issues and provide input into a workable solution.

Thank you for your review and consideration of these issues.

Roger Volden
13532 W Whitewood Dr
SCW, AZ 85375
612-803-8726
rdrnedlov@aol.com

Teresa Tenbrink

From: Randy and Bonnie Robinson <fall0007@yahoo.com>
Sent: Sunday, November 02, 2014 1:20 PM
To: BitterSmith-Web
Subject: EPCOR wastewater consolidation proposal

To: Susan Bitter Smith

As a of Sun City West resident , I have grave concerns regarding the EPCOR wastewater consolidation proposal. While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in Sun City West chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin. There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Randall Robinson
Fall0007@yahoo.com

Teresa Tenbrink

From: Jay Finlay <merc53@ymail.com>
Sent: Saturday, November 01, 2014 2:27 PM
Subject: PROPOSED EPCOR WATER RATE HIKES!!!

Dear Commissioners:

I live in Sun City West, AZ and I very much OPPOSE the latest RATE increase on water proposal for SCW!!!

I feel that the CURRENT rates are too high, and, of course anyone who lives in an area that will be affected by a RAISE, are going to be AGAINST this proposal, and anyone living in an area with HIGHER rates will be much happier . . HOWEVER, in my opinion, and I'm sure ALL residents living in the Sun Cities area (approximately 57,000+ homes in SC/SCW alone, and 10,000+ in Sun City Grand) are NOT wanting to have this huge proposed increase.

Also, as you undoubtedly know, these areas are retirees/elderly a on fixed income, and it will greatly effect them.

Thank you for your consideration regarding the above . .

Sincerely, Janice Finlay
Sun City West, AZ

Teresa Tenbrink

From: Debra Hague <debrahague@hotmail.com>
Sent: Saturday, November 01, 2014 8:14 AM
Subject: No to EPCOR's Consolidation Plan

Please do not increase my water rates to subsidize water rates in communities with higher valued homes.

I live on a fixed income of less than \$12,000 annually. I can not afford this.

If you decide to vote yes, please explain to me your reasoning.

Thank you and sincerely,

Debra Hague
12735 W. Prospect Dr.
Sun City West, AZ 85375

Teresa Tenbrink

From: CenturyLink Customer <bobngwen16411@q.com>
Sent: Friday, October 31, 2014 4:25 PM
To: Mdpetrowski@aol.com
Cc: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Re: EPCOR Proposal

Good letter!!! I wrote a different one to each but with the same basic message. Hope it works. I don't see it working your fighting a BIG Canadian company.

Thanks for writing.

See ya Gwen

From: Mdpetrowski@aol.com
To: pierce-web@azcc.gov, burns-web@azcc.gov, stump-web@azcc.gov, bittersmith-web@azcc.gov, rburns-web@azcc.gov
Sent: Thursday, October 30, 2014 4:10:05 PM
Subject: EPCOR Proposal

The plan to consolidate the five water districts into one is inequitable to say the least. No other district helped to fund our infrastructure in earlier years. There is no justification for our having to do so in the future.

Cost of service should be born by those receiving the service, not by those who have already paid and continue to pay for their service.

We strongly object to EPCOR's proposed plan.

Richard & Mary Petrowski
14862 W. Via Montoya
Sun City West, AZ 85375

623-214-6509

Teresa Tenbrink

From: invbyalex@aol.com
Sent: Friday, October 31, 2014 12:03 PM
To: BitterSmith-Web
Subject: Epcor consolidation

PLEASE SAY NO!

Teresa Tenbrink

From: Ruth <ruthiemay@cox.net>
Sent: Friday, October 31, 2014 10:55 AM
To: BitterSmith-Web
Subject: EPCOR Waste Water Consolidation

As a resident of Sun City West, I strongly oppose the proposed EPCOR Waste Water Consolidation.

Ruth Mayerhofer
14933 W. Alpaca Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Walter Urbach Jr. <urbach56@cox.net>
Sent: Friday, October 31, 2014 8:27 AM
To: BitterSmith-Web
Subject: EPCOR Consolidation Proposal

Dear Commissioner Bitter-Smith,

The purpose of this email is to voice my opposition to the EPCOR proposal to consolidate its current five water districts in order to spread out the costs of wastewater treatment and future improvements.

The proposed consolidation substantially increases current and future wastewater treatment costs for the Sun City and Sun City West water districts while decreasing it for the other three districts. I am a fairly long term (20+ years), full-time resident of Sun City West and believe that the EPCOR proposal is patently unfair and is an attempt to simplify its administrative operations on the backs of people who can ill afford it. When I originally purchased my home in 1993, one of my concerns was the availability of an adequate water supply. The Del Webb Sun City communities did a very good job of providing for those necessities into the projected future.

I understand and expect some normal cost increases in line with the normal CPI changes each year, but what they are proposing is way beyond reason and as their company continues to expand, the Sun Cities will be asked to pay a substantial amount for new facilities that will provide services to those new areas. That should not be our responsibility. Each new area must pay for its own growth and any required improvements to the Sun Cities facilities should be funded by the residents of the Sun Cities. Since I moved here, my costs for water have tripled and already far exceeds what the CPI increases in Social Security have provided over the same period.

The EPCOR proposal will simply exacerbate the situation and could drive fixed income families/individuals out of their homes. Please keep the water districts as they were originally set up for all of the affected communities.

Respectfully,

Walter Urbach Jr.
22832 N Dusty Trail Blvd
Sun City West, AZ 85375
623-546-1994

Teresa Tenbrink

From: Nancy C. Little <nlittle_1@hotmail.com>
Sent: Thursday, October 30, 2014 12:18 PM
To: Burns-Web; BitterSmith-Web; Pierce-Web; Stump-Web
Subject: Deny Full Consolidation of EPCOR

To: Bob Burns
Susan Bitter Smith
Gary Pierce
Bob Stump
Brenda Burns

From: Sun City Resident

Re: **DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination**

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Teresa Tenbrink

From: Tom Troxell <pastortroxell@qwestoffice.net>
Sent: Wednesday, October 29, 2014 11:02 AM
To: Stump-Web; RBurns-Web; BitterSmith-Web; Pierce-Web; Burns-Web
Subject: Docket number SW-013003A-09-0343

Ladies and Gentlemen of the Corporation Commission:

I am writing on behalf of myself, the Church as an EPCOR customer, and the many in the congregation who lack internet connectivity.

We are adamantly opposed to the EPCOR consolidation of disparate water user districts into a large district for the sole purpose of increasing EPCOR's bottom line.

Sun City and Sun City West are separate entities and are used to paying as we go for infrastructure improvements. We also are the largest group of water/sewer users EPCOR serves. It is manifestly unfair to require groups of persons on fixed incomes to help pay the bills and fund improvements for smaller districts. Such an idea is good Marxist doctrine; "From each according to his ability, to each according to their need." It reeks of progressive socialism and certainly ought not be countenanced by Arizonans.

Since taking over from Arizona American Water EPCOR has done nothing but seek more money. Yet at the same time residents have experienced minimal Social Security increases (1.4% over five years); grocery prices have increased, health care costs have increased with the prospect under Obamacare of going even higher.

Members of the Commission, we ask you to stop this monstrosity on behalf of seniors.

Regards,

Thomas E. Troxell
Senior Pastor
Covenant Presbyterian Church
13601 Aleppo Drive
Sun City West, AZ 85375
623-584-7417
www.covenantsuncitywest.org

Teresa Tenbrink

From: Ruth <ruthiemay@cox.net>
Sent: Wednesday, October 29, 2014 9:54 AM
Subject: NO to EPCOR's Wastewater Consolidation Proposal

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin. I believe the city of Tolleson currently treats our wastewater, and that they have in place the infrastructure to treat much more. If true, that negates EPCOR's claim that a new plant is necessary.

In conclusion, there are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. This includes discovery into how much profit EPCOR is making on the current deal with Tolleson; the rates for the areas around us can most likely be reduced by decreasing that profit margin. Also, a small increase in rates for the Sun Cities could be added to our bills and set aside for 5 years or so, to fund any capital projects we need in the future.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Sincerely,
Ruth Mayerhofer
14933 W. Alpaca Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Evelyn Howery <mehowery@q.com>
Sent: Tuesday, October 28, 2014 3:03 PM
To: Evelyn Howery
Subject: EPCOR WATER Consolidation

I am writing to you about **EPCOR's** plan to bring **SUN CITY WEST** and **SUN CITY** into the "**REDISTRRICT PLAN**".

I want to bring to your attention what this would do to **Sun City West** and **Sun City** if this was to go through. Just because we may be large in population does not mean that we can afford to be part of this plan. We have several and I mean several single people living in our communities and because they have lost a spouse they are now living on one small Social Security check. I will tell you how I know this for a fact.

At our church, **Sun City West Christian Church**, we have set up a Food Pantry. Why? Because in our congregation we have several single individuals and after they pay their monthly bills they have very little left to purchase their food that they need to live on.... So what would happen to these people if you as "Water Commissioners" proceeded with this plan to include us in this plan? Would EPCOR be willing to provide for these people the food and help pay their monthly utilities bills, their health insurance premiums, their property taxes, their homeowner insurance premiums, etc??

To put it in a few short words it would take a big toll on these communities if our water bills would increase three fold.

We know that the elections are in just a few days so I hope you don't take the stance that I will pass this bill and will soon be out of office and won't have to worry about will have to these people. Please have a "**Big Heart**" and don't include **Sun City West** and **Sun City** in EPCOR's future plans.

Evelyn Howery
Sun City West, AZ 85375

Teresa Tenbrink

From: Marie Silvestri <mariels@q.com>
Sent: Tuesday, October 28, 2014 2:58 PM
To: Burns-Web; Pierce-Web; Stump-wb@azcc.gov; BitterSmith-Web; RBurns-Web
Subject: EPCOR CONSTRUCTION SHARING 3 PRONG HEIST

As a resident of Sun City West I STRONGLY OBJECT TO ANY SHARING OF DEVELOPMENT COSTS/
EXPANSION PLANS AS OUTLINED BELOW:

First - A rate hike.

Second - Sharing in the construction costs for the other 4 districts.

Third - Participation in EPCOR's expansion plans.

Marie L. Silvestri
13363 W. Desert Glen Drive
Sun City West, AZ 85375-4830

Teresa Tenbrink

From: bettymurphy <tmurphy57@cox.net>
Sent: Tuesday, October 28, 2014 2:02 PM
To: Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Pierce-Web
Subject: Fwd: Referencing Docket # W-01303A-09-0343.

>>
>> Dear Commissioners,
>>
>> Please find it in your hearts to vote down the consolidation of Epcor's five waste water service districts of Aqua Fria, Anthem, Sun City, Sun City West and Mohave.
>>
>> We here in Sun City West feel this is unfair to be burdened to pay 70% of the capital improvements and who knows what else down the road.
>>
>> Thank you for your consideration.
>>
>> Betty Murphy
>>
>

Teresa Tenbrink

From: thecadens <thecadens@shaw.ca>
Sent: Tuesday, October 28, 2014 11:19 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Epcor Construction Sharing - 3 prong Heist

As residents of Sun City West we are strongly OPPOSED TO ANY SHARING OF DEVELOPMENT COSTS /EXPANSION PLANS. AS OUTLINED BELOW:

First - a rate hike.

Second -sharing in the construction cost for the other four districts.

Third - participate in EPCOR's expansion plans.

*John and P. Michelle Caden
13359 W Desert Glen Dr
Sun City West AZ 85375*

Teresa Tenbrink

From: kirkandsuzanne@netzero.net
Sent: Sunday, November 02, 2014 8:50 PM
To: Pierce-Web; Burns-Web; coned@blanchardweb.com; BitterSmith-Web; RBurns-Web
Subject: Consolidation

We've just become aware of this issue. The utility system consolidation is, in our opinion, a TERRIBLE idea. It seems extremely unfair. Many of us in Sun City West live from one Social Security check to the next! The perception that we represent a vast untapped reservoir of bail out money is both untrue and unfair. Higher fees will be onerous and painful. Please! If you feel unmoved by compassion, please also remember that we do remember the people that hurt us, we talk to our neighbors about such things. and we all do vote. Please do the right thing!

Respectfully, Kirk Roth and Suzanne Smith

Teresa Tenbrink

From: Joseph Dopak <jmldopak@msn.com>
Sent: Sunday, November 02, 2014 8:40 PM
To: BitterSmith-Web
Subject: Waste Water Consolidation

Commissioner Susan Bitter Smith,

We do not need to have our waste water rates increased to subsidize other waste water districts such as Corte Bella, Dos Rios, Cross River, and Cold Water Ranch. They do have a Sun City West mailing address so do not confuse their emails that support consolidation with ours that do not support consolidation. Sun City and Sun City West should not be made to pay more than what we are already paying. There are many school districts in Arizona and we do not consolidate them; they are working fine. There is nothing for us to gain by this consolidation. I say no to consolidation.

Yours Truly,
Joseph and Mary Lou Dopak
12436 W. Bluestem Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Dan Sinclair <dansinclair@microcare.com>
Sent: Monday, November 03, 2014 6:45 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Docket SW-01303A-09-0343

Dear Gary, Brenda, Bob, Susan, and Bob,

I am writing to inform you that the current situation regarding Case Docket # SW-01303A-09-0343.

I want to let you know that I have a family of four and my water bill is more than my car payment. I moved my family to AZ from NH to enjoy the lower cost of living and water is a necessity. Do you want to displace hard working homeowners because of the current water costs, would you rather transplant homeowners for Renters? I don't think renters share the pride of owning a home and therefore the water bill simply will not get paid. Do you incur such water bills? I would like the leadership to lead from the front, not the rear like cowards that can't hold their head high but real leaders and maybe you should shoulder the burden of the water crisis rather than ignore it. It is real and the community at Verrado is going to IMPLODE.

Please become LEADERS and fight for what is right rather than your deep Profits. You are ruining families and businesses everywhere in this water district. I will be very interested to get this information to the national news and have you answer questions. You should be ashamed of yourself, and I wonder, I really wonder how people like YOU can look in the mirror...

Have a great Christmas! I know my family and I will NOT.

Dan Sinclair

MicroCare Corporation
National Sales Manager
www.microcare.com
Dans@microcare.com
860.690.4754



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To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – Bittersmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

From: (Your Name)

Subject: **Docket No. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination**

- (X) I am opposed to full consolidation of all EPCOR wastewater districts.
 () I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: An increase of nearly 90% for residents of a retirement community such as Sun City creates a burden that most seniors cannot withstand. Many of our residents are already in need of public assistance, losing their homes and more due to the current economic conditions. I ask you to please vote against this request from EPCOR.

Signature: Esther M. Lloyd
Printed Signature: Esther M Lloyd
Zip Code: 85351

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – Bittersmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

From: JOHN E. LLOYD

Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination

I am opposed to full consolidation of all EPCOR wastewater districts.

I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments:

I do not believe that people living in a retirement community, on a fixed income, should be paying for newer communities that have working people living in them. An increase as is proposed, is beyond anything I have heard of.

Signature: John E. Lloyd

Printed Signature: JOHN E LLOYD

Zip Code: 85351

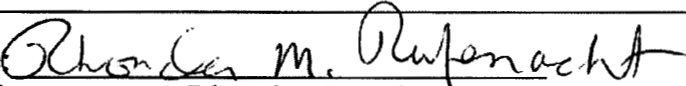
To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – Bittersmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

From: Rhonda Rufenacht

Subject: **Docket No. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination**

- (X) I am opposed to full consolidation of all EPCOR wastewater districts.
() I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: _____

Signature: 
Printed Signature: Rhonda M. Rufenacht
Zip Code: 85351

•
• August 27, 2014

• To: Bob Burns – Rburns-web@azcc.gov
 ▪ Susan Bitter-Smith – Bittersmith-web@azcc.gov
 ▪ Gary Pierce – Pierce-web@azcc.gov
 ▪ Bob Stump – Stump-web@azcc.gov
 ▪ Brenda Burns – Burns-web@azcc.gov

• From: Robert and Patricia Carter

• Subject: **Docket No. W-01303A-09-0343; SW-0303A-0-0343,**
 • **Wastewater Rate Design Examination**

• (X) I am opposed to full consolidation of all EPCOR wastewater districts.

• () I am not opposed to full consolidation of all EPCOR wastewater districts.

• Comments: __ Don't think that the burden for this upgrade should fall on the shoulders of us retired people living on a fixed income. Those other areas being included into the system should pay for their costs, not us!

• _ Signature: Robert Carter, Patricia Carter

• Printed Signature: Robert Carter, Patricia Carter

• Zip Code: _ 85351

San Jose
San Jose
San Jose
San Jose
San Jose

San Jose Residents

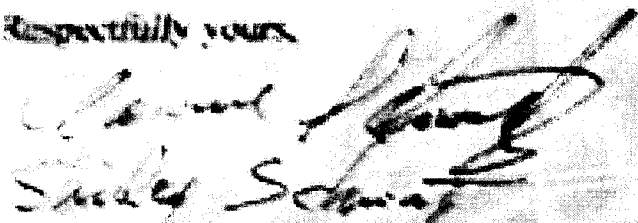
CONSENT TO WAIVER OF RATE INCREASES FOR FULL-DISTRICT CONSOLIDATION
Wastewater Rate Design Examination

As a San Jose, CA resident I am requesting you do not allow full consolidation of all the HPCOR wastewater districts. Based on the figures supplied by HPCOR, each San Jose wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

HPCOR noted in their ACC response they have projected additional capital improvement costs for the San Jose District of \$9.2M over the next five years. If a full consolidation were to take place, San Jose users would be required to pay an additional \$13.2M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the HPCOR wastewater districts.

Respectfully yours,



9430 N. LAKE FOREST DR.
SAN JOSE, CA 95373

August 21, 2014

TO: Mr. Bob Burns RBurns-web@azcc.gov
Susan Bitter Smith BitterSmith-web@azcc.gov
Gary Pierce Pierce-web@azcc.gov
Bob Stump Stump-web@azcc.gov
Brenda Burns Burns-web@azcc.gov

From: Sun City Resident

RE: DOCKET NO. W-01303A-09-0343; SW-0303a-0-0343
Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3 M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

Respectfully yours,

Jacquelyn Goodgame

Teresa Tenbrink

From: missjc@cox.net
Sent: Tuesday, October 28, 2014 8:43 AM
To: BitterSmith-Web
Subject: Epcor Consolidation Proposal

Ms. Bitter Smith:

I have currently lived in Sun City West for over 10 years and I am very disturbed about EPCOR's Proposal to consolidate five wastewater districts. I am totally against this consolidation and I do not believe it is fair that Sun City West and Sun City bear this added expense.

This is total discrimination against retirees who are living on social security and the savings they have toiled to amass their entire lives. They are on fixed incomes and it is incomprehensible that these retirees with an average of 1.6 people per house should subsidize costs for families that could be up to 4 to six per house.

We have no problem taking care of Sun City West but to ask us to contribute 70 percent of the cost of capital improvement projects in the other districts under consolidation with absolutely no benefit to those In Sun City West is not only wrong but it is taking advantage of citizens who can not afford this. This proposal must not be approved.

Sincerely,

Janet Chicvara

Teresa Tenbrink

From: Dlc <dlconline@cox.net>
Sent: Tuesday, October 28, 2014 4:45 AM
To: RBurns-Web; BitterSmith-Web; Burns-Web
Subject: Fwd: Epcor wastewater consolidation

Burns-web@azcc.gov

Epcor Wastewater Consolidation - Docket No. W-01303A-09-343: SW-01303A-0-343

I Oppose full wastewater consolidation.

Best Equitable Long Term Solution?

Epcor insists that the best equitable long-term solution is to consolidate all wastewater districts thus spreading the costs of improvements to its aging infrastructure.

The oldest infrastructure of the districts is the Sun City and Sun City West districts. The other three districts are all newer districts with much newer infrastructure. The Sun City infrastructure was built by Dell Webb and paid for by the original Sun City residents. The other districts infrastructures were not built by dell Webb and the residents of those districts are now paying for that infrastructure in the rates that they pay.

Granted, the Sun City Infrastructure is aging, but I have never seen any improvements to the Infrastructure to date. Trucks leave the Sun City Epcor facility daily bound for districts other the

Sun City. That tells me that the other districts are experiencing issues that are either not evident in Sun City or that the Sun City infrastructure is being neglected. Where are the improvements that Epcor is speaking of in Sun City? Maybe they're in the Cloud. What are the improvements they are talking about and what districts are getting those improvements?

Forcing Sun City to pay for poorly designed and inadequate infrastructures in much newer districts is by no means equitable. Has Epcor provided evidence of improvements made to wastewater districts and planned improvements to those districts? What are they going to improve? Where are the improvements being done? What is the time frame for implementing those improvements? What districts need the most improvements and why? What improvements have been made to Sun City and Sun City West since the last proposal to consolidate? Have these improvements benefitted Sun City and lowered their costs?

Because an infrastructure is old does not mean that it is failing. In fact I'd bet that newer infrastructures will fail before older infrastructures and improvements will be required in the newer districts before the older districts. Sun City is completely built out and has been for 40 years. It cannot grow. How many homes are serviced in the districts of Anthem, Aqua Fria and Mohave as opposed to the number of homes serviced in Sun City and Sun City west? How much wastewater is generated in each of the 5 districts? What is the projected wastewater volume for each of the districts? Has anyone asked and answered these questions or does the ACC just take Epcors word that improvements are needed and are going to be done?

Consolidation vs. Deconsolidation

Comments from Epcor:

“Further deconsolidation of the Agua Fria Wastewater District presents a number of challenging and costly issues,” EPCOR’s attorneys wrote.

By contrast, the attorneys stated that forming one companywide wastewater service district would produce a number of advantages for the company and its users. They include:

- Lower administrative costs and unified customer accounting and billing systems,
- A reduction in attorneys, staff fees and time spent on rate cases since there would be far fewer of them,
- Standard customer-service policies and rates, and
- A reduction in customer confusion over the differing rate schedules.”

Epcor should investigate technology to reduce their administrative costs and customer accounting and billing systems. In todays digital world I am confident that there is software available to them to make these tasks more efficient for each district. There is an APP for that.

Reduction in attorney fees, staff fees, and time on rate increases. That will never happen. Regardless of the ACC’s decision on consolidation Epcor will continue to utilize the same or more attorneys and staff on rate increases. They will always be requesting rate increases and in fact I am sure they are already formulating their next request.

Standard customer service policies. What are the differences right now between districts in customer service policies? Are residents in Anthem treated differently than the residents in Sun City? What district gets preferential treatment? Why are there differences in customer service policies?

A reduction in customer confusion over the differing rate policies.

The confusion results because Epcor has never fully detailed to each of its districts why they are paying the rates that they do.

Their bills only show the rate and the amount. They don’t explain why the rates are what they are.

Their rates should be based on the cost of the infrastructure to those districts. Newer and larger districts should be paying more for their newer infrastructures because costs to build them were

much, much more than they were 40 years ago.

Wastewater, Wastewater, where art thou?

Where does the wastewater for each district go? How far does it have to travel? How is it treated?

Is each districts wastewater handled differently and if so, why? Who monitors wastewater and its

treatment? What specific improvements are proposed for each district and how do those

improvements affect each districts customers? What cost savings are passed on to the customers

for all these improvements? What districts benefit most from improvements? Are improvements

just another way of saying "increasing capacity"? If capacity has to be increased then those districts

that need increased capacity should pay for that increased capacity not districts that have been

completely built out for 40 years.

Sincerely,
Deborah Cargile

Teresa Tenbrink

From: Lois Van Reese <dvanreese@gmail.com>
Sent: Monday, October 27, 2014 1:43 PM
To: RBurns-Web; Stump-Web; Burns-Web; Pierce-Web; BitterSmith-Web
Subject: EPCOR Rate Consolidation Plan/Opposed!

Importance: High

To: Arizona Corporation Commissioners:

We are writing to state our opposition to EPCOR's request to consolidate the water districts, of which my community, Sun City West, is one of them. We strongly disagree with their logic that the consolidation plan is a fair and equitable solution to a problem. While we can understand the communities in newer districts, such as Corte Bella, are concerned about the rates they are charged, it is not the Sun Cities responsibility to bail out a district.

I'm sure EPCOR has made a compelling case for consolidation, however we would like to point out a few points which I'm certain they overlooked.

- The Sun Cities comprise 70% of the population on the combined 5 districts, but we are footing the entire bill for consolidation to give the other 3 districts a free ride. How is this fair?
- The population base in the Sun Cities is exclusively living on fixed incomes as opposed to the other districts which have working families. Our income does not increase totaling the increase EPCOR is proposing. Social Security did not go up for the past 2 years, and this year our increase is 1.7%. How is this fair?
- Total family members living in each household is far less in the Sun Cities than the other districts which comprise younger families who have 4+ members per residence. This lower number of heads per household means we use less water and therefore generate less waste water. We are asked to shoulder more and use far less. How is this fair?
- Roughly 50% of the Sun City West residents leave the valley for 4-6 months of the year. This means absolutely NO waste is produced and only water for irrigation is utilized. The other districts have families that live here year long and continue to generate large volumes of waste water. How is this fair?
- Del Web had a long range plan when he developed the Sun Cities and the infrastructure was adequately funded and paid for when we bought our homes. Arizona allowed other developers to not address this issue, so homeowners are now paying for it. They want to pass this along to the Sun Cities to bail them out. How is this fair?

We are urging you to do the right thing and veto consolidation of the water districts. Make EPCOR address this problem by developing a fair and equitable long range plan and not place it all on the backs of the Sun Cities. Do what is fair.

David and Lois Van Reese

12815 W. Flagstone Drive
Sun City West, Arizona 85375
Home: 623-500-2601
Cell: 651-308-4269 (Dave)
Cell: 651-308-0738 (Lois)

Teresa Tenbrink

From: Amber Friemel <amberkfriemel@yahoo.com>
Sent: Monday, October 27, 2014 11:04 AM
To: amberkfriemel@yahoo.com; Kelby Friemel
Subject: Docket #: SW-01303A-09-0343 Company: Epcor Water Arizona Inc. Position: Pro

To Whom it May Concern,

As residents of Verrado and EPCOR wastewater customer, we would like to express our support for the full consolidation of EPCOR wastewater districts, and also urge the Commissioners to consider the following points as they consider their final decision.

Simply put, we need relief. Despite the fact that Sun City is ten times the size of Verrado, our residents will pay nearly 80% of the total wastewater revenue that Sun City does after the January increase. Residents in Sun City have valid concerns, but by no means should those eclipse the real crisis created by today's outrageous rates in Agua Fria.

This issue is not just about current customers, but future ones as well. The impact these rates are having to growth in the West Valley cannot be ignored. Agua Fria has the room, the plans, and the capacity to grow. With the massive investment in Loop 303, developers are already turning their eyes westward. Verrado, as we speak, is preparing to add four thousand homes and ratepayers to our community. Growth is a cycle of strength, but proper economic conditions must be in place for growth to take hold. Without those conditions, growth will not materialize.

EPCOR is one company, providing a common service to all of its customers. There are no unique logistical or staffing requirements for Verrado or other Agua Fria customers, yet we bear a disproportionate share of the cost burden, due almost exclusively to reserved capacity for FUTURE customers. Our customer service center is located in the Sun City district. EPCOR is consolidated in all aspects other than pricing, fostering confusion and conflict among customers and communities. One company; one district; one rate.

With these things in mind, we believe that a vote for full consolidation is the only option that will provide fair, stable, and reasonable rates that allow the West Valley to grow.

Thank you for your consideration,
Kelby and Amber Friemel

Kelby Friemel
VP-Regional Manager
FCB/FNBT-Tri State Region
806-290-2403

Amber Friemel
Consultant
Rodan and Fields Dermatologists
Mobile: 806-681-2844
<https://afriemel.myrandf.com/>

Teresa Tenbrink

From: Bill Gumpenberger <bgumpenberger@hotmail.com>
Sent: Monday, October 27, 2014 7:07 AM
To: BitterSmith-Web
Subject: Full Consolidation is Healthy

Commissioner Bitter-Smith,

As a resident of Verrado and EPCOR wastewater customer, I would like to express my support for the full consolidation of EPCOR wastewater districts, and also urge the Commissioners to consider the following points as they consider their final decision.

Simply put, we need relief. Despite the fact that Sun City is ten times the size of Verrado, our residents will pay nearly 80% of the total wastewater revenue that Sun City does after the January increase. Residents in Sun City have valid concerns, but by no means should those eclipse the real crisis created by today's outrageous rates in Agua Fria.

This issue is not just about current customers, but future ones as well. The impact these rates are having to growth in the West Valley cannot be ignored. Agua Fria has the room, the plans, and the capacity to grow. With the massive investment in Loop 303, developers are already turning their eyes westward. Verrado, as we speak, is preparing to add four thousand homes and ratepayers to our community. Growth is a cycle of strength, but proper economic conditions must be in place for growth to take hold. Without those conditions, growth will not materialize.

EPCOR is one company, providing a common service to all of its customers. There are no unique logistical or staffing requirements for Verrado or other Agua Fria customers, yet we bear a disproportionate share of the cost burden, due almost exclusively to reserved capacity for FUTURE customers. Our customer service center is located in the Sun City district. EPCOR is consolidated in all aspects other than pricing, fostering confusion and conflict among customers and communities. One company; one district; one rate.

With these things in mind, I believe that a vote for full consolidation is the only option that will provide fair, stable, and reasonable rates that allow the West Valley to grow. Thank you for your consideration.

Sincerely
Bill and Mary Gumpenberger
20397 W. Shadow St
Buckeye, AZ 85396
623-215-2386

Teresa Tenbrink

From: Eileen Thompson <eileenmt@me.com>
Sent: Sunday, October 26, 2014 7:46 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Consolidation of Water Districts Referencing Docket # W-01303A-09-0343

Dear Commissioners,

Please find it in your hearts to vote down the consolidation of Epcor's five waste water service districts of Aqua Fria, Anthem, Sun City, Sun City West and Mohave.

We here in Sun City West feel this is unfair to be burdened to pay 70% of the capital improvements and who knows what else down the road.

Thank you for your consideration.

Eileen Thompson

Teresa Tenbrink

From: Bills Gmail <gumptravels@gmail.com>
Sent: Sunday, October 26, 2014 7:06 PM
To: BitterSmith-Web
Subject: EPCOR - Full Consolidation

Yes I support Epcors proposal for full
Consolidation

Sent from my iPhone

Teresa Tenbrink

From: Anna Scheidt <annaanddon@gmail.com>
Sent: Saturday, October 25, 2014 3:05 PM
To: BitterSmith-Web
Subject: EPCOR - No Consolidation!!!

We are asking you NOT to consolidate nor allow EPCOR to consolidate us (Sun City West and Sun City) with Anthem, NE Aqua Fria, Russell Ranch, Verrado and Mohave.

We should not bear the economic burden (as we are a senior resident community) of the irresponsible development of communities without proper water access. We can maintain, improve and repair our wter delivery systems should the need rise for lesser cost than it would be placed on us by consolidation.

The developers and EPCOR need to show more responsibility and be accountable for their actions; we are not people with unlimited resources.

Sincerely,

Don and Anna Scheidt
Sun City West

Teresa Tenbrink

From: jacksncty <jacksncty@peoplepc.com>
Sent: Saturday, October 25, 2014 11:06 AM
To: BitterSmith-Web
Subject: Sun City: Wastewater Rate Design Examination

RE: DOCKET NO. W-01303A-09-0343;SW-303A-0-0343
WASTEWATER RATE DESIGN EXAMINATION

Ms. Smith:

As a Sun City, AZ, resident, I am requesting that you do not allow full consolidation of all of the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City resident would experience a 90% rate increase if full-district consolidation were to be approved by the Commission.

EPCOR noted in their ACC response that they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. These charges equate to our community's subsidizing other districts' costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning choices.

Thank you for your attention to our community's future.

PLEASE VOTE TO DENY FULL CONSOLIDATION OF EPCOR WASTEWATER DISTRICTS.

Respectfully yours,

Jean Converse
10801 W. Meade Dr.
Sun City

Teresa Tenbrink

From: Paul Sypniewski <pms6969@aol.com>
Sent: Friday, October 24, 2014 9:46 PM
To: BitterSmith-Web
Subject: Epcor

We expect nothing but to be treated equitably.

Treat us fairly and you earn our support.

Paul m. Sypniewski

Teresa Tenbrink

From: bbfrye@centurylink.net
Sent: Monday, October 27, 2014 12:06 PM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Subject: Water Consolidation Issue

ACC Members --

The good news is that over 800+ Sun City West residents attended PORA President Bill Hansen's presentation concerning "Water Rates and Governance" which was presented at the Palm Ridge Summit Hall in Sun City West on October 23rd.

The bad (or perhaps I should say sad) news is that evidently no one from the ACC Board was in attendance. While it's true this was an information meeting only, I would think that you, as stewards of the water situation, would have had someone there to listen to the concerns and frustrations being expressed by the second largest community that could be affected by the potential consolidation.

Bottom line: SCW & SC communities were planned and developed with a water/waste system in place; the other areas in question (esp. Corte Belle) are having issues that do need to be addressed; and, to pull SCW & SC into the equation lacks true justification.

While it would prove prudent to research the true cause of (esp. Corte Belle's) cost issues, it is absurd to now decide to incorporate the two retirement communities into the equation in order to "even things out". This merely equates to putting the burden for current rate disparities and future upgrade/expansion requirements squarely on the shoulders of the seniors living where they believed they were already taken care of with regard to waste/water concerns. While such a proposal would be a quick fix, it lacks a sound rationale and blatantly discriminates against a very large senior citizen population.

If you take your jobs seriously, which I hope you do, please refrain from voting through the proposed consolidation of all of the communities in question. Rather, take the time to determine what is causing the major issues in some areas and address those within the affected areas.

Thanks for your time.

Dr. Brenda J. Frye
21016 N Verde Ridge Drive
Sun City West, AZ 85375

Teresa Tenbrink

From: Eileen Thompson <eileenmt@me.com>
Sent: Thursday, October 23, 2014 10:52 PM
To: Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Pierce-Web
Subject: Referencing Docket # W-01303A-09-0343.

Dear Commissioners,

Please find it in your hearts to vote down the consolidation of Epcor's five waste water service districts of Aqua Fria, Anthem, Sun City, Sun City West and Mohave.

We here in Sun City West feel this is unfair to be burdened to pay 70% of the capital improvements and who knows what else down the road.

Thank you for your consideration.

Eileen Thompson

Teresa Tenbrink

From: D.D. McNeil <grannymcneil@yahoo.com>
Sent: Friday, October 24, 2014 8:48 AM
To: BitterSmith-Web
Subject: water

PLEASE VOTE AGAINST consolidation of all EPCOR waste water or water districts. Why should I pay for another's water waste or water bills? I OPPOSE CONSOLIDATION OF ALL EPCOR WASTE WATER OR WATER DISTRICTS! Thanks for voting against this! Dona McNeil, full time resident and home owner in Sun City West.

Teresa Tenbrink

From: Chris Fennell <valleyelectronics@Q.com>
Sent: Friday, October 24, 2014 11:29 AM
To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web
Cc: ValleyElectronics@Q.com
Subject: EPCOR Consolidation Request

Corporation Commissioners,

I am writing to voice my dissent to the proposal by EPCOR Water company to consolidate five water districts into one. I live in Sun City West and we have always had an independent relationship with our water providers. It is a totally unfair proposal that will make us support facilities in a much larger geography and expose us to infrastructure upkeep and repair in older communities. We bought here in part because our water was dedicated to Sun City West and do not want to be included in this consolidation plan.

Thank you for your consideration,

Chris

Chris S. Fennell
Theatre West, Treasurer
12313 West Aurora Drive
Sun City West AZ 85375
Office 623 975 7336
Mobile 623 521 1942
valleyelectronics@Q.com



Sun City's Advocate
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!

Arizona Corporation Commission address: **Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, Arizona 85007**

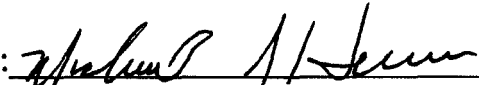
September 17, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,
Wastewater Rate Design Examination**

- I am opposed to full consolidation of all EPCOR wastewater districts.
 I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: THIS IS ANOTHER ATTEMPT TO EXTORT MONEY FROM
SENIORS FOR EPCOR'S PROFIT

Signature: 
Printed Name: MICHAEL J. HANNA

Zip Code: 85351

City of Volunteers

10401 W. Coggins Drive, Sun City, AZ 85351 • Telephone: 623.974.4718 • Fax: 623.977.7095
www.suncityhoa.org



Sun City's Advocate
Since 1963

All residents are encouraged to be certain emails, letters and direct web comments are completed and sent to the commissioners at the Arizona Corporation Commission to ensure defeat. Local groups are not able to defeat the consolidation initiative; only rate payers are able to accomplish this. You may email or mail the letter below.

SHARE THE INFORMATION WITH NEIGHBORS AND FRIENDS!

Arizona Corporation Commission address: **Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, Arizona 85007**

September 17, 2014

To: Bob Burns – Rburns-web@azcc.gov
Susan Bitter-Smith – BitterSmith-web@azcc.gov
Gary Pierce – Pierce-web@azcc.gov
Bob Stump – Stump-web@azcc.gov
Brenda Burns – Burns-web@azcc.gov

Subject: **Docket No. W-01303A-09-0343; SW-01303A-0-0343,
Wastewater Rate Design Examination**

- I am opposed to full consolidation of all EPCOR wastewater districts.
- I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: Seniors are the Last People
EPCOR should be taking advantage of.

Signature: Tena M. Hanna
Printed Name: Tena M. Hanna

Zip Code: 85351

Teresa Tenbrink

From: ammbgm@juno.com
Sent: Thursday, October 23, 2014 1:10 PM
To: BitterSmith-Web

Please do not agree with water consolidations plans. I am a homeowner SCW in AZ; however, due to health issues, I am unable to return to SCW until January. Beverly Morgan

Teresa Tenbrink

From: Scott Mitzner <mitzner@ameritech.net>
Sent: Thursday, October 23, 2014 11:49 AM
To: BitterSmith-Web
Subject: Re: Sun Cities Panic!

DOES EPCOR HAVE ANY PERSONAL INTEGRITY?

Thanks for the reply. Its nice to know someone reads my emails.

Almost every night an AZ TV news station or radio broadcast is discussing how Arizona is lagging behind other States in economic recovery.

The RIP-OFF WEBSITES have Arizona's utility companies on the front page: mostly people from SCOTTSDALE saying the ACC allowed EPCOR to increase their utility bills 30% a year since 2012. SCOTTSDALE RESIDENTS claim the original reason for the increase has been satisfied and the bills paid; EPCOR should have reduced utility costs. The ACC has no mandated accounting methods and no accountability as to how money is spent. SCOTTSDALE taxpayers want everyone in America to know Arizona is full of cheats and liars.

Interesting statistic I saw a few weeks back, unlike other States, young people in entry level jobs (college grads) do not buy homes in Arizona. Arizona is not considered a healthy environment for new families, and its real estate not a good investment.

EPCOR (and their real estate investor and developer friends) is killing real estate sales; lowering home values; destroying all incentives to make home improvements; stealing all home owner equity (down payment, improvements, any appreciation) with ridicules utility bills; and by lowering real estate assessed values, means less tax money for schools and local government.

EPCOR cannot be trusted.

ACC needs to assert jurisdiction and restrict all new construction: no new water permits, no new sewer connections until all the bills are paid by the people who incurred the bills. **NO MORE INNOCENT UTILITY COMPANY VICTIMS!**

Scott Mitzner

----- Original Message -----

From: BitterSmith-Web
To: 'Scott Mitzner'
Sent: Thursday, October 23, 2014 9:50 AM
Subject: RE: Sun Cities Panic!

Thank you for sharing your concerns with Commissioner Bitter Smith. She asked me to email you and let you know that your email will be made a part of the public comment record. Thanks for the time taken and your interest in this case.

Thanks again,

Teresa Tenbrink

Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Scott Mitzner [mailto:mitzner@ameritech.net]

Sent: Tuesday, October 07, 2014 6:52 PM

To: editor@porascw.org; president@porascw.org; treasurer@porascw.org; scwbca@porascw.org; secretary@porascw.org; carlson21843@gmail.com; execdir@porascw.org; gbpres@rcscw.com; gbbudget@rcscw.com; haron.schomer@rcscw.com; gbclubs@rcscw.com

Cc: info@trentfranks.com; jburgess@azleg.gov; campaign@electtomhorne.com; mywater@epcor.com; corpafrs@epcor.com; Pierce-Web; Burns-Web; Stump-Web; RBurns-Web; BitterSmith-Web

Subject: Re: Sun Cities Panic!

ARIZONA TALK RADIO

Arizona taxes, utility companies, and lack of good paying jobs are killing home improvement companies. If home owners see no future in Arizona, and everyone talks about moving, residents only make repairs and do nothing else.

Most of the homes I saw in Sun City (when I was renting) were very clean old dumps. Only once have I seen a home having renovation work in Sun City West in the past year.

American homes are slum time bombs. Wall Street Journal did articles on the "tear down craze" in the 1990's. In America most homes (subdivision track housing for sure) are built to last 30 years; thereafter substantial modernization and renovation is required (see where Home Depot and Lowe's locate stores). In Europe homes are built to last 75 years. At one time white northern Europeans wanted to live in Florida, California, and Arizona; not today. Sun City West is right on schedule.

In Chicago, talk radio is fun to listening; Not in Arizona. For the past few weeks I thought these AZ talk show hosts were trying to push AZ home remodeling companies; then I realized they are trying to prevent the white Christian middle class families from dumping their homes and running.

Since the August primary election AZ-PBS TV has been discussing the low voter turn-out, especially among so called "independents". Having worked elections for 40 years, this usually means, no-one gives a shit about their community: EVERYONE WANTS OUT.

When I lived in Sun City, one of the original Arizonan's lived across the street from me. Here father was the first dentist in the west part of the Valley. Apparently a drug dealer (she knew-of from her grand nephews) rented a Sun City home from a so called "investor". No electricity service, no phone service (all cell phones), no water service, everything brought-in; bail bond and process servers always asking the neighbors questions. So who pays for the fewer EPCOR customers, or defaults in utility payments?

The welfare system will pay whatever EPCOR wants. EPCOR IS RUNNING OUT VOTERS (ALSO PAYING CUSTOMERS) The State and Federal Governments will keep

raising utility taxes to cover the welfare system. Investors, Habitat For Humanity, screw-balls in local churches, put in Section 8 tenants and welfare cases, driving all the local home owners nuts and out. In the last 40 years I have learned one thing: welfare agencies, screw-ball do-gooders in local churches and landlords all lie.

Lets remember I have a Masters Arts in Urban Studies and many years ago I was Chairman of a Regional Planning Commission, in case any of you want to dispute my thinking.

Again I want to thank the ACC for putting some of my comments in the official record; and I encourage staff to check what my comments.

Scott Mitzner

----- Original Message -----

From: Scott Mitzner

To: editor@porascw.org ; president@porascw.org ; treasurer@porascw.org ; scwbca@porascw.org ; secretary@porascw.org ; carlson21843@gmail.com ; execdir@porascw.org ; gbpres@rcscw.com ; gbbudget@rcscw.com ; haron.schomer@rcscw.com ; gbclubs@rcscw.com

Cc: info@trentfranks.com ; jburges@azleg.gov ; campaign@electtomhorne.com ; mywater@epcor.com ; corpafrs@epcor.com ; Pierce-web@azcc.gov ; Burns-web@azcc.gov ; Stump-web@azcc.gov ; RBurns-web@azcc.gov ; BitterSmith-web@azcc.gov

Sent: Sunday, September 07, 2014 10:16 AM

Subject: Sun Cities Panic!

SUN CITIES PANIC!!!

EVERYONE IS GETTING OUT OR WANTS OUT!

THIS TIME ITS THE UTILITY COMPANIES, INVESTOR & DEVELOPER PIGS, WHITE TRASH IN AZ GOVERNMENT.

KEN MEADE REALTY, SUN CITIES LARGEST REPUTABLE REALTOR SOLD OUT.

"HOME FOR SALE" SIGNS ALREADY APPEARING ON EVERY BLOCK.

REAL ESTATE VALUES DROP, NO MONEY FOR GOVERNMENT TAXES; INVESTORS BUY CHEAP AND PUT IN TRAILER TRASH AND TRANSIENTS AS TENANTS WHO SUCK THE LIFE OUT OF ALL SOCIAL SERVICES, CONTRIBUTE NOTHING TO THE COMMUNITY, PAY NO TAXES, INCREASE CRIME, DESTROY THE HOMES, RUN OUT THE OLDER PEOPLE WHO CONTRIBUTE AND CARE.

EVERYONE IN REAL ESTATE LIES. I CAN PROVE IT. ONE OF MY OLD CLIENT'S (LEFT CHICAGO AND MOVED OUT WEST) E&O INSURER USED HIM TO SET PRECEDENT IN A LEGAL COURT CASE ON APPRAISER LIABILITY FOR TELLING THE TRUTH ABOUT REAL ESTATE. THE LYING WAS SO BAD, AT ONE TIME APPRAISERS WERE GETTING SUED FOR TELLING THE TRUTH (IN WRITTEN APPRAISALS) ABOUT THE REAL ESTATE MARKET. (ACCUSED AS "DEAL KILLERS")

JUST IN CASE SOME ONE WANTS TO CHALLENGE MY OPINIONS.

SCOTT MITZNER

(what a joke, PORA wants us to send emails)

Insurers wont waste their money giving people in real estate a polygraph test: look-up "selective perception".

----- Original Message -----

From: Scott Mitzner

To: editor@porascw.org ; president@porascw.org ; treasurer@porascw.org ; scwbca@porascw.org ; secretary@porascw.org ; carlson21843@gmail.com ; execdir@porascw.org ; gbpres@rcscw.com ; gbbudget@rcscw.com ; haron.schomer@rcscw.com ; gbclubs@rcscw.com

Cc: info@trentfranks.com ; iburges@azleg.gov ; campaign@electtomhorne.com ; mywater@epcor.com ; corpafrs@epcor.com ; Pierce-web@azcc.gov ; Burns-web@azcc.gov ; Stump-web@azcc.gov ; RBurns-web@azcc.gov ; BitterSmith-web@azcc.gov

Sent: Saturday, August 23, 2014 12:17 PM

Subject: Re: DRINK MY PISS!

IT'S A NO NO!

No utility rate increases. I have heard rumors that the EPA is going after the AZ generating stations. Unless the power companies can show they made no money and got no tax deals for the past 20 years, the utility companies eat all the Federal fines, fees, and tax increases; and will make all the improvements. I am going to guess that an independent audit by a competent accounting firm will show that Arizona utilities looted cash and did not maintain or replace aging facilities, or allowed too many developers to gain access to the system.

So, the AZ legislature and ACC should not believe their own bull shit, and talk taxpayer utility increase.

"You can fool some of the people some of the time, but not all the people all the time." Abraham Lincoln.

Why did EPCOR buy a bunch of losers from American Water? What was the deal? American Water can run, but they cannot hide. Maybe they should get all our water bills. Why should a Canadian company and a New Jersey company not be forced to pay their water bills? Or, maybe they can tell us who created this mess (under oath).

I have put people in prison that told the police a bull shit story, told the jury the same bull shit, sat for years in a jail cell saying the same bull shit, and they could pass a lie detector test. I was assigned to the first sitting Illinois judge to be convicted and jailed for public misconduct. Public officials can be the most recalcitrant criminals ever.

Lucky for you guys, the Federal EPA is not working (yet) tandem with the DOJ.

I suggest Franks, McCain and Flake demand utility company accountability before their offices get the Grand Jury subpoenas. Up front, make it clear, that as elected Arizona Federal officials, you will expect every Arizona utility company to fix their own messes at their own expense (fuck Wall Street and their shareholders) or you will do your best to

see them all in the Federal penitentiary before you ask an Arizona tax payer to take a utility bill increase. Same is true for the Arizona governor and legislature: give all these utility companies their notice. BEWARE of the danger: do not believe your own bull shit

One of my clients was THE NUCLEAR ENGINEER in the USA for years. When the other nuclear engineers tried to elect him president of their national association, his employer jacked with his schedule. The price a white Christian Swede pays for working in America. I remember when the Republicans allowed the utility companies to give early retirements to senior staff, create monopolies and jack-up utility fees. The Republicans (the 1%) like to see those stock prices rise, regardless of who gets hurt. I think we can track down old utility company employees who can show us where to look, and what to look for. Its been a few years, but last I heard, many lived in Arizona.

Plan A. I asked the legislature to meet with Tom Horn after the primary. The AG should take a look at how the ACC, municipalities, and utility companies are getting things done. The system should have an independent audit. One of my old clients was a partner at KPMG. He should be able to give me a list of experts. When you see how the best in legal and accounting work, its like seeing a meteor shower and aurora borealis at the same time.

Plan B. I drive down to the Federal building.

Scott Mitzner

----- Original Message -----

From: Scott Mitzner

To: editor@porascw.org ; president@porascw.org ; treasurer@porascw.org ; scwbca@porascw.org ; secretary@porascw.org ; carlson21843@gmail.com ; execdir@porascw.org ; gbpres@rcscw.com ; gbbudget@rcscw.com ; haron.schomer@rcscw.com ; gbclubs@rcscw.com

Cc: info@trentfranks.com ; jburgess@azleg.gov ; campaign@electtomhorne.com ; mywater@epcor.com ; corpafrs@epcor.com ; Pierce-web@azcc.gov ; Burns-web@azcc.gov ; Stump-web@azcc.gov ; RBurns-web@azcc.gov ; BitterSmith-web@azcc.gov

Sent: Thursday, August 21, 2014 6:10 AM

Subject: Re: DRINK MY PISS!

How do you tell a pig it stinks?

I did meet with representative of the Arizona Legislature and discussed several options. With the Primary Elections next week, the water problems are on the back burners. There are several options, but it looks like the Attorney General will have to be called in.

The Arizona Legislature asked about the need for future water service repairs and replacement of water and sewer lines in older communities and who will pay for it. If the communities are consolidated, all the bills will increase higher than anyone can imagine. This indicates to me that the Arizona Corporate Commission is not competent to manage the situation. I have worked and volunteered at elections for over 40 years. I attended election workers meeting which gave me an opportunity to test my thinking about ACC and EPCOR with 100+ active community people: Republicans, Democrats, Independents, who ever. Scheming 2 legged pieces of shit seems to be a common

theme. Utility bills are driving people out of Arizona, destroying home values and destroying tax base.

No more new water and sewer permits and connections is the only solution. Arizona has more homes than jobs. Housing is aging and deteriorating. New construction is crap. The people who live in Arizona are disgusted.

I rented one year in Sun City and was happy to get out of there. My water experiences were these:

1. I put a BRITA WATER FILTER SYSTEM on my kitchen faucet. It should have lasted me 4 months. Every 6 to 8 weeks it indicated the filter was filled with contaminates (bacteria, chemicals, minerals, whatever).

2. One sunny day I am driving down the street and I see a 12" to 18" wall of water coming at me. I drove on to the sidewalk, called 911, kept driving until I saw the source of the water line break (a small geyser) and waited until the Sheriff's Posse arrived to close the street. I was told the water and sewer systems are decaying, no one is doing anything about it, EPCOR will only fix and has not program to replace.

3. Across the street from my rental home the water line in the street broke. Water ran down the street for days. The EPCOR people said they had bigger problems. When the EPCOR crew did arrive they started looking for a water line shut-off and started to dig on the property where I was living. I represented Pipe Fitters Union workers for years and knew enough to see EPCOR employees did not know what they were doing. I told them to get off the property, bring back competent people, and the proper testing equipment to find the valve. And I was absolutely right. The EPCOR supervisor was very polite and said he works with the people EPCOR gives him. EPCOR workers said they are not responsible for the long delays in making repairs because EPCOR refuses to employ more workers. (looks like FUCK the old people and keep the money) I was told they have a back-log of 10+ work orders, its been that way for months (maybe even years) and do repairs in order of time called-in (except in cases of emergencies which pushes all the work farther back). I took photos and emailed them to the realtor who managed the property. I did not keep them. I was very politely told investors do not give a shit about the water and sewer lines as long as they get their rent.

SUN CITY needed a water and sewer line replacement program yesterday. I was told the SUN CITY water lines are a HASMAT disposal problem. The SUN CITY water lines were built with ASBESTOS pipe. The old time SUN CITY residents know not to drink the water if there is a water line break. Its only a matter of time before the EPA orders the SUN CITY water system condemned and EPCOR gives everyone a bill for it. Luckily for EPCOR and the Arizona Corporate Commission, the real estate investors, part time residents (snow birds), seniors on fixed income, white trash relatives who inherited the property, shoddy contractors and endless bullshiting real estate agents, they can live like pigs because the problems will be some else's bills (like Sun City West).

Scott Mitzner

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Cc: info@trentfranks.com ; jburges@azleg.gov ; campaign@electtomhorne.com ; mywater@epcor.com ; corpafrs@epcor.com ; Pierce-web@azcc.gov ; Burns-web@azcc.gov ; Stump-web@azcc.gov ; RBurns-web@azcc.gov ; BitterSmith-web@azcc.gov

Sent: Thursday, August 14, 2014 5:09 AM

Subject: Re: DRINK MY PISS!

THROWING MUD AT PIGS

Sending emails to the Arizona Corporate Commission and EPCOR just shows them PORA has community support. Otherwise, I am told they see it as old people complaining. Emails are like throwing mud at a bunch of pigs.

Long time ago back in the late 1960's or 70's some smart guys in a school district decided to try to annex Sun City. Retirees fought back and ran for school board seats. School boards, school administrators and teachers unions, are used to shitting on parents who are too busy to fight with them. Retirees got all day, got elected and proceeded to fire everyone, destroyed the pensions, set the salaries to poverty level, banned all vendor buddies, and taught the Arizona school districts a lesson they never forgot.

I'm an old Ronald Reagan guy. I was there when President Reagan destroyed the Interstate Commerce Commission. Important commissioners, lawyers, rule writers, rule enforcers, one day; unemployed bums the next day. I saw the rooms of empty desks, and I bought really nice stuff for my office.

I did bankruptcies for air traffic controllers that Reagan fired after they went on strike. What I remember were the guys wives, so pissed-off that their nice homes lost, kids school funds lost, cars lost, all because they were married to a greedy dumb ass.

No more mud slinging. I want to meet with PORA and the REC Board. I want to prepare an agenda and time table to execute it. I am contacting the TEA PARTY and will ask for their "wish list" of what they want done to the ACC. My read is the ACC and EPCOR started this shit to damage the AZ State Legislative races. I think ACC does not realize how much the real Arizonan's hate them. If the State Legislature destroys the ACC, no one will cry about it.

If you read my emails and watched the PBS News Hour Wednesday night, you would have seen a long discussion by some water expert from San Francisco on

the destruction of surface waters in America. I thought the guy was all wet :-) but I see I am not alone in my thinking about the problems. Golf is a major tourist attraction and reason to live in Arizona. The developers, ACC, EPCOR are destroying it. No water, no factories or manufacturing, no permanent jobs: home builders are sucking up all the water and with it all future economic growth. Statistically there are 6 vacant homes in America for every homeless person. There is plenty of work for skilled Arizona trades men and contractors. There is no need for more subdivisions, run by out of state groups, that hire unskilled labor, build allot of shit with little public infrastructure, take the money and run.

HARRY AND TONTO, starring Art Carney, has been on TV Channel 45.2 all week. Its a very prophetic movie about senior citizens in America. Looking at all the images of senior citizen abuse and neglect, I can see these pigs at ACC and EPCOR thinking its ok to steal retirees home equity to support subdivisions that should have never been built. The scene, where Art Carney visits his old sweet heart at the old folks home, was filmed at the historic Altenheim Home, Forest Park, Illinois. In the late 1970's I was on the Altenheim's board of directors helping them develop grants. We have a perfect case for public corruption and utility company greed. Ideas for a movie script is starting to keep me up.

Some Canada friends are retired teacher and barrister who is a retired lower court judge. I watch their house while they are home in Canada. I hope to have from them legal contacts in Edmonton. Their government friends from Ottawa, Ontario will not be in SCW until after Christmas. I want a program that will make EPCOR in Canada spend every dollar in profit on lobbyists and lawyers. There are several thousand Canadians living in Sun City communities during winter. Money is all that matters, and I want to take it from EPCOR. Utility company greed is a national scandal. We can make history.

I will call the executive director to set a meeting.

Scott Mitzner

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Cc: info@trentfranks.com ; jborges@azleg.gov ; campaign@electtomhorne.com ; mywater@epcor.com ; corpafrs@epcor.com ; Pierce-web@azcc.gov ; Burns-web@azcc.gov ; Stump-web@azcc.gov ; RBurns-web@azcc.gov ; BitterSmith-web@azcc.gov

Sent: Wednesday, August 13, 2014 1:18 PM

Subject: Re: DRINK MY PISS!

"Mommy they're back!" from Poltergeist 2

Ghosts lead by Christian Preacher emerge from TV; house in subdivision built by investors in grave yard falls into sink hole.

That's how see Arizona's legions of Bible thumpers and their developer/investor friends.

PORA we should meet and discuss were things are headed on this WASTE WATER ISSUE. As a young lawyer, I can clearly remember the first time I realized I was being employed to be a piece of shit. A large midwest town was over built. and building more subdivisions, with well water for the people. The EPA was getting on their ass, and the city was negotiating with Chicago to get Lake Michigan water, which did happed, and these over built cities are now destroying the Great Lakes.

What you call "WASTE WATER" (aka....well or ground water) is now being considered as a possible source for drinking water. Older golf courses in the east valley are closing: can't pay the water bill. I was told to invest in Sun City West because it is the only decent golf community left in Arizona. PORA and the REC Board will have to fight ALL new access to your well aquifer and make recent new subdivisions pay outrageous water bills and restrict their water use. I predict, if you sit on your ass, there will be fewer golf courses, and we can use the deeds to our homes to wipe our ass.

I know a retired dairy farmer and State Trooper who recently bought a home in SCW. I asked him to check what I am saying and GOOGLE: Toilet To Tap. He now understands that he may have lost most of his retirement savings buying in SCW. I have done a little business with law enforcement retirees from the California State Capital. They came to Arizona for the cheap golf, are renters, think buying maybe a risk. They see Arizona government doing the same shit Nevada did with casinos and real estate investors that crashed the Nevada real estate market (50% to 75% forever loss in home values). One of the guys I have done business with, comes from a family who worked for Nevada government as lobbyists. I use him to check my thinking.

The ACC should fight any new water and sewer access by Glendale and the savages new casino. The casino will have to pay all water and sewer rate increases; not the tax payers. The casino will not get access to ground water. Aquifers go under both Indian lands and Arizona lands. Personally I regard casino operators and their red man property owners as a bunch of pigs, scheming to steal old peoples money and corrupt our youth. (LOOK at all the TV commercials and see who they target! Ever see a casino ad with a savage and squaw gambling?) And of course, in Illinois I worked with the experts in drug and gambling addiction, in case you are all too stupid to figure this out, or want to challenge me.

PUBLIC HEALTH PROBLEMS. In case you haven't noticed most fruit trees along golf course fairways have rotting fruit. The trees attract bugs, vermin, and thieving golfers. (what's interesting the Mexicans seem to know not to take the fruit) Some property owners are upset, that the golf course water my destroy their fruit, that the constant golf course chemical spraying for bugs gets all over their trees and fruit, and that the golf course vegetation chemical treatments gets in the fruit. Did you ever notice during the winter the cancer doctors and dermatologists seed all the golf course

communities with ads? The golf course property owners should get a public health warning. The golf courses should be forced to pay to remove all fruit trees too close to the course. Arizona should regularly test the fruit and trees for carcinogens, toxicity, and diseases.

FINALLY back to my midwestern town. Water tests have 2 sides: free from bacteria and diseases (everyone talks about) and free from chemical dangers/pollution (no-one talks about). You all know about the usual Arizona issues with asbestos, mercury, lead and other minerals, but the 800lb gorilla is *RADIATION*. And Arizona has lots of it. The deeper you go in the ground for water, the more *RADIATION*. What you look for is incidents of cancers to human water filters: liver (always fatal), kidneys, bladder. In the past I found lots of it. Very slow pain full death that some of you very clever people will get. The sneaky cancer is leukemia. In Arizona you are close to New Mexico and share aquifers. I assume you all have inter-governmental agreements on sharing water test data. Back in the 1950's and 60's the nuclear scientists and US Military were nuts. Like kids with fire crackers, if you got a nuclear bomb, stick it in the ground, and blow it up. They poisoned the New Mexico aquifers with radiation. It will take 500 years to clean-up. I know one of the guys that does the testing. Then we have the problem of how deep and where the US Government buried all the nuclear waste and chemical weapons waste (super secret). Back to leukemia: my wife had management duties at Northwestern University Medical Center Woman's Hospital. She managed some grants for Russian medical researchers from Chernobyl. They all had radiation sickness, and got it mostly from the water. When they got leukemia, they went back to Russia to die. SCW water issues, now give me daily memories, of my wife dying in 2009 from leukemia, lying in her hospital bed, saying to me: " Scott, you were right, don't drink the water."

Scott Mitzner

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Sent: Monday, August 11, 2014 2:52 PM

Subject: DRINK MY PISS!

DRINK MY PISS! Seems offensive? Good. The first time I was told to GOOGLE "toilet to tap" and realized I might be drinking the recycled water I piss and shit in, I knew the nice Arizona people had played me for a chump, like thousands of others.

I'm from the Midwest, unlimited fresh water. Unthinkable, that anyone would make people drink the water they piss and shit in. Not in Arizona. I thought I was smart in avoiding land deal rip-offs, until I got to Arizona. Now when I go visiting family in Michigan, Illinois, Georgia, Washington and Oregon, I got to put up with everyone

laughing at me. I have a family full of university level employees, and leaders in urban planning (internationally recognized).

1. PORA members, I'm a package deal! Read below. I will be in your offices this week and we will all set a date to meet and have a talk. To use an expression; I'm pissed-off. For nearly 40 years I have represented clients in public corruption, organized crime, long range planning, and local government. I was the youngest man to ever be appointed chairman of a regional planning commission. I paid my way through law school writing nationally recognized urban renewal projects. In the 1980's I was involved in sending so many judges, lawyers, and politicians to the Federal Penitentiary, the Terra Haute, Indiana prison guards sent me a uniform for Christmas and thank you for life time guarantee of employment. I ask that you make available all of your ACC/EPCOR meeting notes, correspondence, documents, FOIA requests, reports for my copying and study, so I am prepared for our meeting.

2. EPCOR WATER. I need the name, office address, phone number and email of an Arizona contact person, who can answer my questions and provide me with documents. I have the same request for your Edmonton, Canada corporate office. Like myself, the Canadians, who now feel their retirement savings and pensions were and are being stolen from them by Arizona, Americans, are wondering about EPCORS role in all this. Like myself, Canadians expect unlimited fresh drinking water. Its unthinkable that anyone would recycle the water they piss and shit in, and make them drink it. Although you do have an easy out, you can say: "What do you expect, living with Americans." We are going to develop SPECIAL PROGRAMS: (1) You will have service list of all persons who what notice of meetings and send copies of all reports and studies immediately to them for a reasonable charge. (2) Your Board of Directors will adopt a policy of full disclosure, that all staff will follow. (3) You will publish notices in all Canadian news papers, keep notices permanently on all your websites, and give warnings on Canadian TV and radio that Arizona has drinking water problems and sewage treatment problems; with citations for further information. No doubt about it, that scheming piece of shit Arizona officials got these proposals started when all the Canadian and American snow birds are living up north. Arizona realtors and developers specifically target Canadian retirees in their advertising. (4) LEGAL NOTICES for all persons buying real estate in Arizona; you will immediately develop forms for the Arizona Board of Realtors that require signature in all listings, dual agency, and contracts of sale giving sellers and BUYERS notice of during water and water treatment problems. EPCOR will lobby to have new laws and regulations written to enforce notice in all land deals. I have started contacting CANADIAN CLUBS that meet across Arizona: hockey clubs, golf clubs, lawn bowling clubs, social clubs, by January 2015 you will have to deal with them. If the Canadians think EPCOR helped Arizonans steal their pension money and retirement savings, EPCOR will have new officers and directors and many empty offices in Edmonton next year.

3. AZ AG TOM HORNE. I have done a variety of precinct jobs since the mid 1970's. You get past the primary, I am going to guarantee your re-election just on the drinking

water and sewage treatment issues. In the old days we had to type criminal indictments, grand jury subpoenas, civil law suits: I can already smell the ink. (I still have my IBM Selectric Typewriter) . I want to meet with your staff, AZ Senate and House staff. We are going to put together select super-secret committees on organized crime, public corruption, and FOIA compliance. The Official AZ AG website is going to have a super-secret whistle blower attachment. The AZ AG in cooperation with the AZ BAR will have a panel of FOIA experts that will review all disputed FOIA requests and make written decisions in 14 days (including making suggestions to amend FOIA requests to avoid denials, and reviewing all local FOIA ordinances and policies for compliance with State and Federal Laws), and AZ will establish an expedited FOIA non-jury court call. I have served on a board of citizen action agency, I know some of the experts.

4. CONGRESSMAN FRANKS, SENATORS McCAIN & FLAKE we need to have sit-down, or with your staff at least. The problems with Arizona drinking water and sewage treatment are at the point of crisis, national scandal and all on your watch. I'm from Illinois. I know OBAMA, but we never get along (NRA Life member); but as the saying goes: "Nothing unites better than a common enemy." It would have been easy for me to call Bill Daley or Rommy Emanuel during OBAMA's first term. But, I think I am entitled to referrals at the Justice Department, the US EPA, US Army Corps Engineers. Based on my conversations with Luke Air Force Base employees, no-one will cry if the conduct of piece of shit Arizona politicians force Luke closed. I am always up for a flight to Washington DC. I would like to understand why all of you do not have a Special Federal Grand Jury working now.

5. THE ARIZONA CORPORATE COMMISSION must be a place for nice, naive, sweet folks. I have been told more than once that the town of ANTHEM should have never been built. I have spoken to employees at the AZ DNR; mention you people and I get to sit and listen to hours of dumb things you did. ATTACHED to this email are my pictures of a Wisconsin Road-side Monument. Its on a ridge over looking a beautiful forested valley. In the 1920's real estate speculators bought that valley, sub-divided it, and started building homes. The project went bankrupt. The county bought the property, demolished the development and every building, restored the forest and put a monument there to remind them to never trust greedy real estate speculators again and never destroy God's creation unless there is over whelming proof of need. What's wrong with you people:

(1) PUBLIC CORRUPTION & CRIME SYNDICATE BASIC MO. In the last 40 years I have seen banks, manufacturers, restaurants (mostly), government agencies that are badly managed scheme 24/7 to steal the equity, assets and income of well run organizations by mergers. In my opinion only a real dumb ass or 2 legged scheming piece of shit would propose merging good districts with bad ones, and that opinion applies to any AZ Elected Public Official who lets this happen. But I look forward to meeting the people that proposed this scheme and hearing their side of the story. Please put me on notice for all public meetings on EPCOR merger and give me the contact information for your FOIA Officer.

(2) PUBLIC EMPLOYEE UNIONS AND TRADE UNIONS need large bargaining units. Large water and sewer treatment districts will attract unions like flies to shit. (Which you apparently have a lot of). Water rates and sewer charges will increase beyond anyone's budget. The unions know, once we buy a home, we have to pay. Union strife will disrupt daily operations and cost management millions. Unions wages will destroy all savings for repairs and capital improvements, resulting in perpetual debt for bond issues.

(3) THE GREED OF AMERICAN UTILITY COMPANIES IS AN INTERNATIONAL SCANDAL. Arizona has the worst news coverage in the USA. No AZ TV network has a nightly political commentator. The international news on AZ PBS is the worst in America. Republicans, Democrats, Independents, whoever, all agree when we met at the library, in the book store, at schools, in churches, at Mc Donald's for breakfast, Arizona is a news shit hole. I met last month with my pension managers (largest and most reputable in USA) and was told to invest in utility companies. Published Wall Street reports show utility companies control of their regulators driving stock prices (and the stock market) up. Utilities know they can legally force Americans to pay whatever they can get away-with. So here I sit in Sun City West surrounded by old booze hounds, old feeble idiots, thieving chronic gamblers, scheming contractors and vendors, and diseased animals that will screw anything. (NIMH study shows senior communities have one of highest rates of HIV/STD). Personally I would like to move, and resume my happy retirement. Sitting here, writing emails, doing lists of possible defendants, plaintiffs, expert witnesses, litigation budget, is a lot of work. And I suggest you all consider the cost of litigation. I suspect most of you will lose, if my hunch is right, you cannot testify if you have to take the 5th Amendment. Also means taxes do not pay for your lawyers and judgments are paid from your pockets.

(4) ACC has a special job: temporarily stop approving all new water and sewer connections. Go to court if you have to. That should have been done 10 years ago. Lobby for new laws to deny municipal subdivision approvals and empower local government to cancel zoning and subdivision ordinances. Last time I did a nationally rated housing inventory was in the 1970's, but my methodologies should still be valid and the consulting firm that did the study is still in business. The AZ legislature will create a commission to conduct a housing inventory and study of water usage and treatment and land development. In Illinois earth-quake insurance cost me \$25. In Arizona earth-quake will cost me \$450 (more than my home owners policy) Why? Because if lazy, scheming piece of shit investors, developers, engineers, and their buddies in government are allowed to build homes (mostly) in poor soil, or TOO CLOSE TOGETHER, the insurance companies cannot predict when a house will sink into the ground. In Arizona earth-quake insurance also includes earth-movement insurance coverage.

Did I do a nice job putting it all together for you all? PORA, we cannot possibly lose a case against this scheming bunch. In Sun City West we have retired lawyers, forensic accountants, engineers, pipe fitters and plumbers, law enforcement agents

(State and Federal), and me. One of my relatives retired as a principle of one of the most reputable planning firms in the world. Usually utility companies and State regulators can have their technical experts bull shit the public and elected officials sit back and play stupid. Wont happen here. I am going to call OBAMA's people and beg for a special DOJ prosecutor. I will offer guarantees of AZ Republicans and their friends doing jail time. The only way this bunch can stop a Federal army of prosecutors is by doing what is right. In the past my clients have sent letters to every house hold. SCW retirees have the time and the money to make this a very public stink.

FINALLY, I did not forget about the ARIZONA LEGISLATURE. It may be time to bring-in honest, independent experts to revision the Arizona Corporate Commission. Mr. Horne and Ms. Brurges we can talk more about that.

Scott Mitzner

Teresa Tenbrink

From: Donna Heald <donnamadonna@comcast.net>
Sent: Sunday, October 12, 2014 5:00 PM
To: BitterSmith-Web
Subject: Waste Water Rates

Waste water rates need to be consolidated.

From: Robert W. "Chip" Moses
Subject: Docket No. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination

(X) I am opposed to full consolidation of all EPCOR wastewater districts.

() I am not opposed to full consolidation of all EPCOR wastewater districts.

Comments: Epcor has been trying to raise rates since they bought the water company and lied about not raising rates. Do not vote for this. We cannot afford it here in Sun City. They want us to pay for other peoples' water, just not right.

We worked our whole lives paying taxes and do not deserve this money grab. Most of us live only on Social Security (which is not an entitlement!). Believe me it will cost way more than they say and profits will soar! Do not

Signature: 
Printed Signature: Chip Moses
Zip Code: 85351