

W-03515A-14-0310



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Priority: Respond Within Five Days

Opinion No. 2015 - 120686 Date: 1/29/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: **First:** William **Last:** Conway

Account Name: William Conway

Street: **Work:**
City: Florence **is:** E-Mail
State: AZ **Zip:** 85132

Utility Company: Tonto Basin Water Co., Inc.

Division: Cactus Forest

Contact Name:

Nature of Complaint:

DocketNo:W-03515A-14-0310

From: Util-PublicComment
Sent: Wednesday, January 28, 2015 12:38 PM
To: Util-PublicComment
Subject: Public Comment

Name:William J Conway
Date:1/28/15

CityStateZip:Florence, AZ 85132
Cell:
Docket:Tonto Basin Water Co Rate Increase
DocketNo:W-02370A-14-0310
Utility:Tonto Basin Water CO, Inc
Position:Other

Arizona Corporation Commission
DOCKETED
JAN 30 2015

DOCKETED BY [Signature]

RECEIVED
2015 JAN 30 P 2:30
AZ CORP COMMISSION
DOCKET CONTROL

Comments: I am requesting that the commission determine the reasons for the significant increases in operating expenses between the Prior Year and Test Year as shown on Page 19-1 on a line item basis. The items that raise questions for me are lines 615,621,641,650,675,403,and 670. Line 403 Depreciation looks like an accounting gimmick. Lines 621 Office Supplies and Expenses and Line 675 Misc look like slush funds. Line 650 Transportation looks like a change in accounting procedures or travel outside of direct company needs. Line 641 Rents - what is this rent for that was not needed in the past. 670 Bad Debit Expenses - I can understand some expenses for collecting bad debts but this seems excessive. Are they using lawyers or a collection agency

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that keeps a percentage of collections. How much money was collected compared to this expense. The letter that I received indicated that Tonto Basin was requesting new revenues that come to an increase of 72.62%. The actual percentage is 72.75%. While this is a minor error it raises questions for me about the companies accounting procedures as I have indicated above. While I think some increase is warranted some of the companies expenses are questionable. Thank you for your consideration of this matter. William Conway
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/29

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 1/29/2015

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