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January 26, 2015

AZ CORP COMMISSION
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Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

ORIGINAL

Arizona Corporation Commission
DOCKETED
JAN 27 2015

DOCKETED BY 

Re: i-wireless, LLC Quarterly Report
Docket No. T-20538A-10-0332; Decision No. 72666

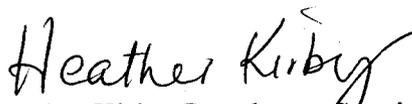
Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of i-wireless, LLC's Quarterly Report for Q4 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,



Heather Kirby, Regulatory Specialist
Expert Telecom Compliance, Inc.

Enclosure

PUBLIC VERSION

Company: i-wireless, LLC
State: Arizona
Docket: T-20538A-10-0332
Year: 2014
Quarter: 4

ETC-Related Customer Complaints

| <u>date</u> | <u>nature of complaint</u> | <u>status</u> | <u>explanation</u> |
|-------------|----------------------------|---------------|--------------------|
|-------------|----------------------------|---------------|--------------------|



Company: i-wireless, LLC

State: Arizona

Docket: T-20538A-10-0332

Year 2014

Quarter 4

PUBLIC VERSION

Lifeline Quarterly Customer Report

| | <u>Oct</u> | <u>Nov</u> | <u>Dec</u> | <u>Total</u> |
|---|------------|------------|------------|--------------|
| Total number of customers at end of period | [REDACTED] | | | |
| Total number of customers de-enrolled due to 60-day inactivity | [REDACTED] | | | |
| Total number of customers de-enrolled due to failed annual verification | [REDACTED] | | | |
| Total number of customers who de-enrolled voluntarily | [REDACTED] | | | |
| Number of ETC-related Customer Complaints filed with the Company | [REDACTED] | | | |