

Expert Telecom Compliance, Inc.

1725 Windward Concourse

Suite 150

Alpharetta, Georgia 30005



0000159723

RECEIVED

2015 JAN 27 P 12:35

January 26, 2015

CORP COMMISSION
DOCKET CONTROL

VIA OVERNIGHT DELIVERY

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

ORIGINAL

Arizona Corporation Commission
DOCKETED

JAN 27 2015

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. T-20824A-11-0446; Decision No. 73651

DOCKETED BY 

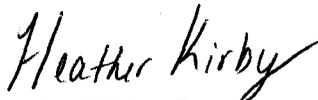
Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q4 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,



Heather Kirby, Regulatory Specialist
Expert Telecom Compliance, Inc.

Enclosure

cc: Compliance Section (w/ confidential filing)

Company: Q LINK WIRELESS LLC

State: Arizona

Docket: T-20824A-11-0446

Year 2014

Quarter 4

PUBLIC VERSION

Lifeline Quarterly Customer Report

	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>	<u>Total</u>
Total number of customers at end of period	[REDACTED]			
Total number of customers de-enrolled due to 60-day inactivity	[REDACTED]			
Total number of customers de-enrolled due to failed annual verification	[REDACTED]			
Total number of customers who de-enrolled voluntarily	[REDACTED]			
Number of ETC-related Customer Complaints filed with the Company	[REDACTED]			

RECEIVED
2015 JAN 27 P 12: 35
CORP COMMISSION
DOCKET CONTROL

Company: Q LINK WIRELESS LLC

PUBLIC VERSION

State: Arizona

Year: 2014

Docket: T-20824A-11-0446

Quarter: 4

ETC-Related Customer Complaints

<u>date</u>	<u>nature of complaint</u>	<u>status</u>	<u>explanation</u>
-------------	----------------------------	---------------	--------------------

