

W-03515A-14-0310



0000159563

ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 120527

Date: 1/20/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Charlene Last: McCarthy

ORIGINAL

Account Name: Charlene McCarthy

Home:

Street: n/a

Work: (000) 000-0000

City: Tonto Basin

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Tonto Basin Water Co., Inc.

Division: Tonto Basin

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-03515A-14-0310*****

From: Util-PublicComment
Sent: Sunday, January 18, 2015 4:27 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED

JAN 21 2015

DOCKETED BY

2015 JAN 21 AM 9 13
RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Name: Charlene McCarthy
Date: 01/17/2015

Address:
Phone:
CityStateZip: Tonto Basin

Cell:
Docket: JW Water Holdings Increase for Tonto Basin

DocketNo: W-02370A-14-0310
Utility: JW Water Holdings
Position: Con

Email:

Comments: In regards to the proposed increase to our water bill base rate would be a \$20/month increase. Most people who live here are fixed income people. He is asking for a proposed increase of \$220,872 netting him a profit of \$157,735. He has this based on one test year, his first year of owning the company. In that first year bad debt went from \$2372 to \$91,494. I find that to be exorbitant from prior year to test year. Why is this number had such a huge increase? How did the prior year go from a profit to a loss of \$188,000? My water bill will be going up to \$51 a month. I am disabled and on a fixed income. This will be impossible to meet. He should not be expected to earn a \$157,000 profit from a rate increase over \$220,000. Based on the expenses he lists, I can see one would expect a company to earn a decent profit but he is asking this large profit to come from people who

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

are already over burdened.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/20/15 Opinion noted and filed in Docket No. W-03515A-14-0310. closed
End of Comments

Date Completed: 1/20/2015

Opinion No. 2015 - 120527
