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January 13, 2015

ARIZONA CORPORATION COMMISSION  
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Arizona Corporation Commission  
DOCKETED

JAN 15 2015

Re: *Quarterly Lifeline Report*  
*Docket T-20802A-11-0174*  
*Decision No. 73344*

DOCKETED BY 

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

*TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.*

Attached, please find an original and thirteen (13) *redacted* copies of the information requested above for the 4<sup>th</sup> quarter of 2014. The **confidential** version of this report has been filed separately and under seal with a copy for Brian Bozzo in Compliance, Lori Morrison in Compliance, and Connie Fitzsimmons in the Commission's Legal Division. Please let us know if there are any questions regarding the preceding.

Sincerely,  


Matt Dean  
Regulatory Agent for  
TerraCom, Inc.  
405-755-8177 x103  
[mdean@telecompliance.net](mailto:mdean@telecompliance.net)

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC; Connie Fitzsimmons, Legal Division, AZCC;  
Lori Morrison, Utilities Division, AZCC

## Total Lifeline customers at end of Dec 2014

Month	Count
Oct	REDACTED
Nov	REDACTED
Dec	REDACTED
<b>Grand Total</b>	REDACTED

## Lifeline customers removed for non-usage

Month	Count
Oct	REDACTED
Nov	REDACTED
Dec	REDACTED
<b>Grand Total</b>	REDACTED

## Lifeline customers removed due to annual verification between Oct - Dec 2014

Month	Count
Oct	REDACTED
Nov	REDACTED
Dec	REDACTED
<b>Grand Total</b>	REDACTED

## Lifeline customers who voluntarily ended service between Oct -Dec 2014

Month	Count
Oct	REDACTED
Nov	REDACTED
Dec	REDACTED
<b>Grand Total</b>	REDACTED