

COMMISSIONERS  
BOB STUMP - Chairman  
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0000159407

ARIZONA CORPORATION COMMISSION  
RECEIVED

To: Docket Control

2015 JAN 12 A 9:04

ORIGINAL

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

RE: APS      Docket # E-01345A-13-0069

Please docket the attached 6 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission  
DOCKETED  
JAN 12 2015

DOCKETED BY 

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion No. 2015 - 120341

Date: 1/5/2015

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Barbara Boelter

Account Name: Barbara Boelter

Home: ---

Street:

Work: ---

City: Sedona

CBR:

State: AZ Zip: 86336

is:

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Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

OPPOSED DOCKET NO. :E-01345A-13-0069

From: Util-PublicComment  
Sent: Sunday, December 28, 2014 6:27 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name: Barbara Boelter  
Date: 12/28/2014  
Address:  
Phone:  
CityStateZip: Sedona, AZ 86336  
Cell:  
Docket: APS Application Schedule 17  
DocketNo: E-01345A-13-0069  
Utility: APS  
Position: Con  
Email:

Comments: I oppose this action as a solar-producing APS customer on the grounds that it violates ARS. In A.R.S. 40-361.B, a utility is required to provide service "as will promote the safety, health, comfort and convenience of its patrons, employees and the public." I believe there is sufficient evidence to show that "Smart Meters" are not safe or healthy, and the addition of one on my home is unacceptable to me. The threat of being forced to accept one violates my personal comfort and convenience. A.R.S. 40-334 states that "Discrimination between persons, localities or classes of service as to rates, charges, service or facilities (is) prohibited." And that a utility may NOT "subject any person to any prejudice or disadvantage." As a solar customer, I demand the right to REFUSE a "smart meter" on my own home!! I am an active partner in creating clean renewable electricity for myself and others.

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

1/5/15 DOCKETED CLOSED  
Inquiry No.120386 sent to company.  
\*End of Comments\*

**Date Completed: 1/5/2015**

**Opinion No. 2015 - 120341**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Priority: Respond Within Five Days

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Opinion No. 2015 - 120340

Date: 1/5/2015

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Kristin

Monday

Account Name: Kristin Monday

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

---

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

OPPOSED DOCKET NO. E-01345A-13-0069

From: Util-PublicComment  
Sent: Sunday, December 28, 2014 5:58 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name: Kristin Monday

Date: 12/28/2014

Address:

Phone:

CityStateZip: I863361

Cell:

Docket: APS APPLICATION Schedule 17

DocketNo: E-01345A-13-0069

Utility: APS

Position: Con

Email:

Comments: I am against the discrimination of solar customers. Solar customers should NOT be denied their Constitutional Rights to privacy. As such the ACC and APS have no authority to deny solar customers their Constitutional Rights and to do so would be operating under the color of law, leaving both the ACC and APS acting in bad faith. As it stands APS is a monopoly and monopolies are illegal. The power companies should be state owned by The People of the State of Arizona. Arizona Revised Statutes that apply to the attempted discrimination of solar customers from participating in equal opportunity to Opt-Out from all harmful 'smart' meters on one's residence, habitation, property, domicile or abode. A.R.S. 40-334. Discrimination between persons, localities or classes of service as to rates, charges, service or facilities prohibited. A. A public service corporation shall not, as to rates, charges, service, facilities or in any other respect, make or grant any

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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preference or advantage to any person or subject any person to any prejudice or disadvantage. A.R.S.40-361.B  
Every public service corporation shall furnish and maintain such service, equipment and facilities as will promote  
the safety, health, comfort and convenience of its patrons, employees and the public, and as will be in all  
respects adequate, efficient and reasonable.

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

1/5/15 DOCKETED CLOSED

\*End of Comments\*

Date Completed: 1/5/2015

Opinion No. 2015 - 120340

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator:

Phone:

Fax:

**Priority: Respond Within Five Days**

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Opinion No. 2015 - 120354

Date: 1/5/2015

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: L'iv

L'iv

Account Name: L'iv L'iv

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

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Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

**Nature of Complaint:**

OPPOSED DOCKET NO. E-01345A-13-0069

From: Util-PublicComment

Sent: Sunday, December 28, 2014 7:32 PM

To: Util-PublicComment

Subject: Public Comment

Name:L'iv L'iv

Date:12.28.2014

Address:

Phone:NoPhone

CityStateZip:Sedona Arizona 86336

Cell:

Docket:Name of docket: APS APPLICATION Schedule 17 Docket Number: E-01345A-13-0069

DocketNo:

Utility:APS

Position:Con

Email:

Comments:I am for equal treatment of customers not discrimination of Solar Customers. Step into your Integrity on all issues, especially safety!

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

1/5/15 DOCKETED CLOSED

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 1/5/2015

Opinion No. 2015 - 120354

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:**

**Phone:**

**Fax:**

**Priority: Respond Within Five Days**

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**Opinion      No. 2015 - 120366**

**Date: 1/6/2015**

**Complaint Description:**      01H Billing - Smart Meter  
08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

**Cheri**

**Woods**

**Account Name:**

Cheri Woods

**Home:**

**Street:**

**Work:**

**City:**

Cottonwood

**CBR:**

**State:**

AZ      Zip: 86326

**is:**

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**Utility Company:      Arizona Public Service Company**

**Division:**

Electric

**Contact Name:**

For assignment

**Contact Phone:**

**Nature of Complaint:**

OPPOSED      DOCKET NO. E-01345A-13-0069

From: Util-PublicComment  
Sent: Monday, December 29, 2014 1:24 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name:Cheri Woods  
Date:12/29/2014  
Address:  
Phone:  
CityStateZip:Cottonwood, AZ 86326  
Cell:  
Docket:APS Application Schedule 17  
DocketNo:E-01345A-13-0069  
Utility:APS  
Email:

Comments:I am against discrimination of solar customers. I am considering going off-grid if I am not granted opt-out status as a solar customer. The discrimination is egregious.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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1/6/14 DOCKETED CLOSED  
\*End of Comments\*

Date Completed: 1/6/2015

Opinion No. 2015 - 120366

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator:

Phone:

Fax:

**Priority: Respond Within Five Days**

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Opinion No. 2015 - 120355

Date: 1/5/2015

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sybil Melody

Account Name: Sybil Melody

Home:

Street:

Work:

City: Clarkdale

CBR:

State: AZ Zip: 86324

is:

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Utility Company. Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

**Nature of Complaint:**

OPPOSED DOCKET NO. E-01345A-13-0069

From: Util-PublicComment  
Sent: Monday, December 29, 2014 11:10 AM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name: Sybil Malinowski Melody

Date: 12/29/2014

Address: |

Phone:

CityStateZip: Clarkdale, AZ 86324

Cell:

Docket: APS APPLICATION Schedule 17

DocketNo: E-01345A-13-0069

Utility: APS

Position: Con

Email:

Comments: As a Solar customer, I am against discrimination of Solar customers. SMART Meters are dangerous and unhealthy and most important, are not necessary for solar installations. I don't have a SMART meter now and I don't want one installed and I should have the same rights as other customers with respect to opting out of a SMART meter.

\*End of Complaint\*

**Utilities' Response:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

1/5/15 DOCKETED CLOSED  
Inquiry No. 120387 sent to company.  
\*End of Comments\*

Date Completed: 1/5/2015

Opinion No. 2015 - 120355

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion No. 2015 - 120338

Date: 1/5/2015

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Michael

Higgins

Account Name: Michael Higgins

Home:

Street:

Work:

City: Glendale

CBR:

State: AZ Zip: 85304

is:

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Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

OPPOSED DOCKET NO. E-01345A-13-0069

From: Util-PublicComment  
Sent: Sunday, December 28, 2014 6:03 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name: Michael Higgins  
Date: 12/28/14  
Address:  
Phone:  
CityStateZip: Glendale, Arizona 85304  
Cell:  
Docket: APS APPLICATION Schedule 17  
DocketNo: E-01345A-13-0069  
Utility: APS  
Position: Other  
Email:

Comments: A.R.S. 40-334. Discrimination between persons, localities or classes of service as to rates, charges, service or facilities prohibited. A. A public service corporation shall not, as to rates, charges, service, facilities or in any other respect, make or grant any preference or advantage to any person or subject any person to any prejudice or disadvantage. According to Arizona law, if APS charges solar customers (persons or classes of service) a fee for ANYTHING that isn't charged to anyone else (and shouldn't be!) then APS is breaking the law. I didn't write it, and I have nothing to gain from it. It's just fact.

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

1/5/15 DOCKETED CLOSED

\*End of Comments\*

**Date Completed: 1/5/2015**

**Opinion No. 2015 - 120338**

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