

E-01345A-13-0069

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION



0000158594

UTILITY COMPLAINT FORM
RECEIVED

Investigator: Tom Davis

2014 DEC 10 A 9:47

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 120006

Date: 12/9/2014

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First: Bob Last: Dunn

ORIGINAL

Complaint By: Bob Dunn
Account Name: Bob Dunn

Street: Work: (000) 000-0000
City: Sun City
State: AZ Zip: 85351 is: Home

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Contact Phor:

Nature of Complaint:

DOCKET # E- 01345A-13-0069

12/9/14: Phone Call

Customer is opposed to the opt out charge because he lives in a Del Webb home in Sun City. As per the customer, all Del Webb home were not constructed correctly in that all the homes have the Electric Meter on the outside wall of the bedroom. This allows RF to penetrate into the sleeping area of the home. Customer states that it is not the fault of the homeowner that the meter were placed on wall opposite to the sleeping area. Customer states" How would you like to sleep with a meter on the same wall as your bed?"

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 12/9/2014

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Arizona Corporation Commission

DOCKETED

DEC 10 2014

DOCKETED BY