



**Memorandum**  
From the office of  
**Commissioner Bob Burns**  
**Arizona Corporation Commission**  
1200 W. WASHINGTON  
PHOENIX, ARIZONA  
(602) 542-3682

**ORIGINAL**

TO: Docket Control

DATE: November 19, 2014

FROM: Commissioner Bob Burns' Office

SUBJECT: EPCOR Arizona Water Inc., SW-01303A-09-0343 and W-01303A-09-0343

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Commissioner Bob Burns has received over 65 emails regarding the captioned docket numbers above. The documents can be viewed in Docket Control or online on the eDocket website.

RECEIVED  
2014 NOV 19 P 12:27  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
**DOCKETED**  
NOV 19 2014

DOCKETED BY 

W-01303A-09-0343  
SW-01303A-09-0343

Jessica D. Perry

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**From:** Thomas L Keller <tlkeller733@cox.net>  
**Sent:** Saturday, November 15, 2014 5:52 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

Recently, i became aware of EPCOR's proposal to consolidate waste water rates,for all of their districts to which we are a part of, so the home owners would all pay the same rate. I live in Sun City West and can't believe that this idea has come about by another member of the water district complaining about their rates. This would be like asking you to agree to raising your Real Estate Tax to assist a homeowner who has an identical property but is paying a higher amount of tax. You pay more so the can pay less. I doubt very much if you would agree to such a proposal.

The equalizing of the rates will not impact EPCOR'S bottom line, they will still be billing the same amount of usage for each of the districts. Why are they pitching consolidation? Are they laying the ground work and have some future ulterior motive? I along with hundreds of petition signers are urging you to not allow this to happen.

respectfully

Tom Keller

**Jessica D. Perry**

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**From:** Nancy S Land <nancylandwert@hotmail.com>  
**Sent:** Saturday, November 15, 2014 9:55 AM  
**To:** RBurns-Web  
**Subject:** EPCOR

Dear Mr Burns,

My husband, Ron and I, have been residents of Sun City West since 1999. We have serious concerns regarding the EPCOR wastewater consolidation proposal.

The initial increase for SCW seems to be very moderate, and yet requires that we subsidize all future infrastructure costs for surrounding communities, that will change everything in the future. When we moved into the Sun Cities, we chose our community largely because of the costs involved to live here. The costs we based our decision on were mainly in the areas of taxes and utilities. What EPCOR is proposing will suddenly change the way our water bills are computed and we do not believe that should be allowed.

When EPCOR bought the water company a few short years ago, I believe that they were aware of the infrastructure's condition and certainly should have figured that into the price that they paid for the company. We should not be asked to pay to increase their profit margin, nor should we have to pay for their shortsightedness in this matter.

We believe that it is imperative that the Arizona Corporation Committee stop the proposed consolidation until all other options have been explored. There are better ways to handle this situation. The communities impacted need to have the opportunity to investigate the issues and provide input on a workable solution.

EPCOR's proposal allows them a free hand in handling our precious resource, and a free hand to expand their profits. This consolidation proposal will effect a large section of the population, a majority of whom are on fixed incomes. Please vote against this wastewater consolidation proposal by EPCOR.

Thank you for taking time, not only to hear our concerns, but for the time and effort you spend on the ACC.

NANCY & RONALD LANDWERT  
12442 W Eveningside Drive  
Sun City West, Az 85375

**Jessica D. Perry**

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**From:** oscar@orionzone.net  
**Sent:** Thursday, November 13, 2014 5:05 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

We are in opposition to the proposed EPCOR consolidation.

Please carefully consider the unfairness of this proposal.

Thank you.

Wayne & Veloria Hose  
21006 N. 141st Dr.  
Sun City West, AZ 85375

**Jessica D. Perry**

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**From:** Betty Smith <eas19291@gmail.com>  
**Sent:** Wednesday, November 05, 2014 7:20 PM  
**To:** RBurns-Web  
**Subject:** Epcor

Mr. Burns,

As a resident of SCW I am against Consolidation. We should not have to bear the burden of the other districts.

Elizabeth Smith

**Jessica D. Perry**

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**From:** Royalefoster@aol.com  
**Sent:** Wednesday, November 05, 2014 3:25 PM  
**To:** RBurns-Web  
**Subject:** Epcor

Dear Commissioner Burns,

Don't let Epcor drain my family budget.

Vote NO to Epcor Consolidation.

Thanks,

Dolores & Royal Foster  
Sun City West, AZ

**Jessica D. Perry**

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**From:** Dood Boatman <doodpharm@cox.net>  
**Sent:** Wednesday, November 05, 2014 3:22 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

**To:** Commissioner Bob Burns  
**From:** Charles E Boatman

Dear Commissioner,  
I appose EPCOR Consolidation because I Live in Sun City West and I wonder why we shoulder 100% of the consolidation cost while the other three districts are getting subsidies ranging fom 39 to 68%

**Jessica D. Perry**

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**From:** Ken & Gloria Aakre <kngaakre@Hotmail.com>  
**Sent:** Wednesday, November 05, 2014 11:34 AM  
**To:** RBurns-Web  
**Subject:** Epcor

Dear Bob,

Please stop Epcor's consolidation efforts. We members of the Sun Cities are mostly seniors on fixed incomes. We have paid our dues and do not feel it is fair to subsidize the other newer communities.

Ken Aakre  
Sun City West

**Jessica D. Perry**

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**From:** CenturyLink Customer <bobngwen16411@q.com>  
**Sent:** Wednesday, October 29, 2014 6:37 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

Dear Commissioner Burns,

We in the Sun Cities need your help. EPCOR is proposing a consolidation. Our water and sewers are in good condition. We do not want to be included with other districts. We have approximately 1.66 people per household why be included with families of 4 or more. It just does not make sense. Morally it is wrong to do this to the seniors. Many are just making ends meet and this will be a real burden. The cost will be, according to EPCOR only a few dollars. How long will that last? When EPCOR decides to build a plant in Glendale we will bare to brunt of that cost. Please help and look into this problem we are facing.

Thank you,

Gwen Hoiseck

12436 Toreador Drive

Sun City West, AZ 85375-1926

623.584.5999

**Jessica D. Perry**

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**From:** tkeller <tkeller13960@gmail.com>  
**Sent:** Saturday, November 15, 2014 5:59 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

Recently, i became aware of EPCOR's proposal to consolidate waste water rates,for all of their districts to which we are a part of, so the home owners would all pay the same rate. I live in Sun City West and can't believe that this idea has come about by another member of the water district complaining about their rates. This would be like asking you to agree to raising your Real Estate Tax to assist a homeowner who has an identical property but is paying a higher amount of tax. You pay more so the can pay less. I doubt very much if you would agree to such a proposal.

The equalizing of the rates will not impact EPCOR'S bottom line, they will still be billing the same amount of usage for each of the districts. Why are they pitching consoldiation? Are they laying the ground work and have some future ulterior motive? I along with hundreds of petition signers are urging you to not allow this to happen.

respectfully

Tom Keller

**Jessica D. Perry**

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**From:** khill316@cox.net  
**Sent:** Tuesday, November 18, 2014 10:16 AM  
**To:** RBurns-Web  
**Subject:** Epcor  
**Attachments:** Wastewater Letter to ACC With Emails.pdf

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Arizona Corporation Commissioners

Gary Pierce	(602) 542-3933	pierce-web@azcc.gov
Brenda Burns	(602) 542-0745	burns-web@azcc.gov
Bob Stump	(602) 542-3935	stump-web@azcc.gov
Susan Bitter Smith	(602) 542-3625	bittersmith-web@azcc.gov
Bob Burns	(602) 542-3682	rburns-web@azcc.gov

**Jessica D. Perry**

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**From:** Dale W. Foss <dwfoss@gmail.com>  
**Sent:** Friday, October 10, 2014 6:23 AM  
**To:** RBurns-Web  
**Subject:** EPCOR consolidation proposal

Commissioner Burns,

As a resident of Sun City West, I have read EPCOR's proposal for consolidation of all water districts. Although their graph indicates an 11% increase for Sun City West residents, I suspect that is in the short term and not the long term projection.

I do not support this consolidation for the following reasons. You need to understand that under this new EPCOR Plan, SCW residents will not only pay on the local improvements but in the other four districts as well. Beyond that, EPCOR is in an expansionist mode, and one that could send your rate hiking upwards. I understand EPCOR has appointed a Project Manager for the new NW Regional Reclamation District, encompassing 17 acres west of Luke Air Force Base, within which EPCOR has purchased 40 acres to build a \$125,000,000 plant over a period of years. They've talked to the Commission about utilizing it for the Agua Fria District, or part of the Consolidated District, so who knows what that'll tack onto our water bill?

Sincerely,

Dale W. Foss

22317 N. Cheyenne Dr.

Sun City West, AZ 85375

**Jessica D. Perry**

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**From:** missjc@cox.net  
**Sent:** Tuesday, October 28, 2014 8:44 AM  
**To:** RBurns-Web  
**Subject:** Epcor Consolidation Proposal

Mr. Burns:

I have currently lived in Sun City West for over 10 years and I am very disturbed about EPCOR's Proposal to consolidate five wastewater districts. I am totally against this consolidation and I do not believe it is fair that Sun City West and Sun City bear this added expense.

This is total discrimination against retirees who are living on social security and the savings they have toiled to amass their entire lives. They are on fixed incomes and it is incomprehensible that these retirees with an average of 1.6 people per house should subsidize costs for families that could be up to 4 to six per house.

We have no problem taking care of Sun City West but to ask us to contribute 70 percent of the cost of capital improvement projects in the other districts under consolidation with absolutely no benefit to those in Sun City West is not only wrong but it is taking advantage of citizens who can not afford this. This proposal must not be approved.

Sincerely,

Janet Chicvara

**Jessica D. Perry**

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**From:** Walter Urbach Jr. <wnurbach@cox.net>  
**Sent:** Friday, October 31, 2014 8:27 AM  
**To:** RBurns-Web  
**Subject:** EPCOR Consolidation Proposal

Dear Commissioner Burns,

The purpose of this email is to voice my opposition to the EPCOR proposal to consolidate its current five water districts in order to spread out the costs of wastewater treatment and future improvements.

The proposed consolidation substantially increases current and future wastewater treatment costs for the Sun City and Sun City West water districts while decreasing it for the other three districts. I am a fairly long term (20+ years), full-time resident of Sun City West and believe that the EPCOR proposal is patently unfair and is an attempt to simplify its administrative operations on the backs of people who can ill afford it. When I originally purchased my home in 1993, one of my concerns was the availability of an adequate water supply. The Del Webb Sun City communities did a very good job of providing for those necessities into the projected future.

I understand and expect some normal cost increases in line with the normal CPI changes each year, but what they are proposing is way beyond reason and as their company continues to expand, the Sun Cities will be asked to pay a substantial amount for new facilities that will provide services to those new areas. That should not be our responsibility. Each new area must pay for its own growth and any required improvements to the Sun Cities facilities should be funded by the residents of the Sun Cities. Since I moved here, my costs for water have tripled and already far exceeds what the CPI increases in Social Security have provided over the same period.

The EPCOR proposal will simply exacerbate the situation and could drive fixed income families/individuals out of their homes. Please keep the water districts as they were originally set up for all of the affected communities.

Respectfully,

Walter Urbach Jr.  
22832 N Dusty Trail Blvd  
Sun City West, AZ 85375  
623-546-1994

**Jessica D. Perry**

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**From:** Kathe Schmidt <ekschmidthaus@msn.com>  
**Sent:** Wednesday, November 05, 2014 4:39 PM  
**To:** RBurns-Web  
**Subject:** FW: EPCOR Consolidation Proposal

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Arizona Corporation Commission  
Attention: Commissioner Bob Burns  
Commissioners Wing  
1200 W. Washington Street  
Phoenix, AZ 85007

Honorable Commissioner Bob Burns,

I am writing to let you know that we here in Sun City West are opposed to the consolidation of the EPCOR water district, specifically EPCOR Water's waste water consolidation efforts to include Sun City, Sun City West, Anthem, Aqua Fria and Mohave into one district.

This consolidation should not be approved, otherwise it is just the beginning of additional costs to be absorbed, such as repair and replacement costs of the waterline infrastructures, then the inevitable increase in potable water fees. The Sun Cities comprise approximately 70% of this proposed consolidation district, and thus would shoulder the major burden for all five communities proposed. Sun City and Sun City West homes are occupied by 55+ age senior citizens, some with very limited funds, and more than average medical expenses. Citizens in those communities on average have two residents per household, and by that fact use far fewer gallons of water and waste water, whereas the folks in the three remaining communities have households with children, using much greater quantities of the same. This needs to be taken into consideration.

Replacement of infrastructure is a totally separate matter and must be addressed by each community separately because it has nothing to do with monthly water bills all around ever afterwards.

On behalf of my husband and myself I am submitting this request for your serious consideration.

Kathe Schmidt  
13211 W. Jubilee Dr.  
Sun City West, AZ 85375

Jessica D. Perry

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**From:** Donna Kramber <donjonaz@centurylink.net>  
**Sent:** Monday, November 17, 2014 3:18 PM  
**To:** RBurns-Web  
**Subject:** EPCOR Consolidation Proposal

Commissioner Bob Burns

I would like to voice my opposition for the consolidation proposal EPCOR has submitted. It is not fair to ask the two Sun City communities to be responsible for 100% of the consolidation cost with the other three districts getting subsidies of 39 to 68 percent. It also would not be fair to have the two Sun Cities assume 70% of the future expense involved for capital assessments to fix projects in all five districts nor to pay for the costly expansion of EPCOR.

Donna Kramber  
Sun City West, AZ

**Jessica D. Perry**

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**From:** Karin Roff <kdroff1@gmail.com>  
**Sent:** Friday, November 14, 2014 5:17 PM  
**To:** RBurns-Web  
**Subject:** EPCOR

Dear Bob:

As a homeowner in Sun City West, we have concerns regarding EPCOR's wastewater consolidation proposal. We purchased our home in this retirement community and being on a fixed income we have worries about EPCOR's proposed consolidation.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Please reject EPCOR's wastewater consolidation proposal.

Sincerely,

Dennis & Karin Roff  
15618 W Ballad Drive  
Sun City West, AZ

**Jessica D. Perry**

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**From:** Dood Boatman <doodpharm@cox.net>  
**Sent:** Thursday, November 06, 2014 1:23 PM  
**To:** RBurns-Web

I'm apposed to EPCOR's proposal that has SCW paying 100% while the others get help. Please vote no.

**Jessica D. Perry**

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**From:** ammbgm@juno.com  
**Sent:** Thursday, October 23, 2014 1:01 PM  
**To:** RBurns-Web

Please do not go along with consolidation issue with EPCOR. Thank you I am a homeowner in Sun City West. Beverly Morgan

Jessica D. Perry

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**From:** Diana Houlette <dhoulette@cox.net>  
**Sent:** Wednesday, November 12, 2014 10:21 AM  
**To:** RBurns-Web  
**Subject:** EPCOR consolidation

We are opposed to the EPCOR consolidation.

Why are the two Sun Cities being asked to shoulder 100 percent of the consolidation cost with the other three districts getting subsidies.

We are small older communities with established water systems. We should not be forced to subsidize new communities.

We will be paying attention to this vote.

John and Diana Houlette

**Jessica D. Perry**

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**From:** Cindy Schaefer <cindy.schaef@gmail.com>  
**Sent:** Thursday, November 06, 2014 10:34 AM  
**To:** RBurns-Web  
**Subject:** Epcor consolidation

My standard of living has decreased every year for the last 10 years. We can't take much more.  
Please vote against Epcor consolidation

Sent from my iPad

**Jessica D. Perry**

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**From:** Bob & Diane <sauerkraut1938@cox.net>  
**Sent:** Tuesday, November 11, 2014 3:28 PM  
**To:** RBurns-Web  
**Subject:** NO EPCOR CONSOLIDATION

To Bob Burns

We are objecting to the proposed rate increases which will be charged the homeowners of the Sun Cities

if EPCOR is allowed to go forward with their plans.

Why are the two Sun Cities being asked to pay 100% of the cost of refunding the other three districts?

This is totally unfair and EPCOR should not fault us for their poor business practices.

In addition, many of the people of the Sun Cities are on fixed incomes.

This certainly will cause hardship for them.

The Corporate Commission must look into this much more closely as it sure looks like EPCOR is getting away with something horrible.

Robert W. and Diane G Sauer

Sun City West

**Jessica D. Perry**

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**From:** WARREN PARKER <warren\_190@msn.com>  
**Sent:** Wednesday, November 05, 2014 11:02 AM  
**To:** RBurns-Web  
**Subject:** NO EPCOR CONSOLIDATION

We are willing to pay our FAIR share but not for those who do not.....NO EPCOR CONSOLIDATION

*Melanie Parker*  
*Sun City West, AZ*

**Jessica D. Perry**

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**From:** trustu@cox.net  
**Sent:** Monday, November 10, 2014 11:03 AM  
**To:** RBurns-Web  
**Subject:** No Epcor Consolidation

I live in Sun City West and I oppose the consolidation cost with the other three districts. We already paid for ours so let them pay for there own. Thank You Maurice & Trudie Sturdy

**Jessica D. Perry**

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**From:** bsecho@comcast.net  
**Sent:** Sunday, November 09, 2014 7:13 AM  
**To:** RBurns-Web  
**Subject:** Vote NO to Epcor Consolidation

Dear Commissioner Burns,

I am a resident of Sun City West. I urge you to vote "NO" to the proposal to consolidate 5 Epcor water districts. Several years ago there was a consolidation proposal that was voted down. The same logic for voting against this in the past is still relevant here. The districts are far apart in geography and far apart also, in the age of the districts. The consolidation would raise rates in Sun City West and Sun City such that these two communities would fund 100% of the decreased rates in other 3 districts. An additional burden in the Sun Cities is realized when capital assessments come due. The Sun Cities would pay 70% of all major project costs. This is flat out unfair. We are told that Epcor also has expansion plans in a 17 mile area in Glendale, west of Luke Air Force base. The \$125 million Epcor wants to spend in the next 5 years on this project would also put an undue burden on residents of Sun City West. These are 3 great reasons consolidation is unfair to me and the residents where we live.

I am told the real problem is that Arizona does not require that water project expenses to be disclosed when homeowners buy a home in Arizona. The real fix here is legislative. The newer water districts are expensive and residents there are unhappy with their high rates. But the fix is not to ask districts that are less expensive to pay for someone else folly. To ask the homeowners of Sun City and Sun City West to subsidize the other 3 districts is unjust.

Please vote "NO" to Epcor water district consolidation.

Sincerely,  
Barbara Echo  
14313 W Horizon Dr  
Sun City West

**Jessica D. Perry**

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**From:** bsecho@comcast.net  
**Sent:** Sunday, November 09, 2014 7:13 AM  
**To:** RBurns-Web  
**Subject:** Vote NO to Epcor Consolidation

Dear Commissioner Burns,

I am a resident of Sun City West. I urge you to vote "NO" to the proposal to consolidate 5 Epcor water districts. Several years ago there was a consolidation proposal that was voted down. The same logic for voting against this in the past is still relevant here. The districts are far apart in geography and far apart also, in the age of the districts. The consolidation would raise rates in Sun City West and Sun City such that these two communities would fund 100% of the decreased rates in other 3 districts. An additional burden in the Sun Cities is realized when capital assessments come due. The Sun Cities would pay 70% of all major project costs. This is flat out unfair. We are told that Epcor also has expansion plans in a 17 mile area in Glendale, west of Luke Air Force base. The \$125 million Epcor wants to spend in the next 5 years on this project would also put an undue burden on residents of Sun City West. These are 3 great reasons consolidation is unfair to me and the residents where we live.

I am told the real problem is that Arizona does not require that water project expenses to be disclosed when homeowners buy a home in Arizona. The real fix here is legislative. The newer water districts are expensive and residents there are unhappy with their high rates. But the fix is not to ask districts that are less expensive to pay for someone else folly. To ask the homeowners of Sun City and Sun City West to subsidize the other 3 districts is unjust.

Please vote "NO" to Epcor water district consolidation.

Sincerely,  
Barbara Echo  
14313 W Horizon Dr  
Sun City West

**Jessica D. Perry**

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**From:** Margaret R Gibb <mrgibb8@gmail.com>  
**Sent:** Thursday, November 06, 2014 10:44 PM  
**To:** RBurns-Web  
**Subject:** No to Consolidation  
**Attachments:** Wastewater Letter to ACC-1.pdf

Please read the attached letter. I live in Sun City West, Retirement community. I am against consolidation by EPCOR. Please help our community by not allowing this to happen.

Thank you

Margaret Gibb

Jessica D. Perry

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**From:** Edward Hillyer <chiefed@prodigy.net>  
**Sent:** Friday, November 07, 2014 6:58 AM  
**To:** RBurns-Web  
**Subject:** EPCOR Wastewater consolidation proposal

Mr. Burns,

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Edward Hillyer  
12630 W. Seneca Dr.  
Sun City West, AZ

**Jessica D. Perry**

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**From:** Gary Smith <gary.r.smith1@gmail.com>  
**Sent:** Friday, November 07, 2014 8:18 AM  
**To:** RBurns-Web  
**Cc:** gary.r.smith1@gmail.com; chareksmith@gmail.com  
**Subject:** Please reject the proposed consolidation

Dear Commissioner Burns,

As a resident of Sun City West, I am opposed to the EPCOR wastewater consolidation proposal and it is imperative that the ACC reject the proposed consolidation.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities is unfair and unaffordable for me. My wife and I chose to buy in the Sun City West based, in large part, on the cost involved to live here. We are both retired and living on a small fixed income, so we carefully considered all cost including home price, taxes and utilities. To suddenly change the way our water bills are computed so that our rates increase to cover the costs of other communities will hurt us financially.

We chose Sun City West and will be responsible for future improvements to our own water system infrastructure and other communities should shoulder the same responsibility for their future costs. Just as we chose where we would live, so have the people in the surrounding communities. Please do not make us pay the price for their decisions.

Gary & Charlotte Smith

**Jessica D. Perry**

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**From:** Donald Gestson <dmgestson@gmail.com>  
**Sent:** Friday, November 07, 2014 10:16 AM  
**To:** RBurns-Web  
**Subject:** EPCOR consolidation

We object to your increases on Sun City West customers to fix projects in other districts, refund other districts and expand EPCOR services to other areas.

Donald and Mary Gestson

**Jessica D. Perry**

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**From:** Hank Bottroff <hankstergirl@hotmail.com>  
**Sent:** Friday, November 07, 2014 7:42 PM  
**To:** RBurns-Web  
**Subject:** EPCOR - No Consolidation!!!

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Respectfully,

Harriet Bottroff, Sun City West resident

**Jessica D. Perry**

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**From:** Karen Czaplewski <chopsnd@westriv.com>  
**Sent:** Saturday, November 08, 2014 9:17 PM  
**To:** RBurns-Web  
**Subject:** EPCOR Consolidation Opposition

Dear Commissioner Burns,

We are writing to you to voice our opposition to EPCOR's request to consolidate five districts, which includes Sun City West; and to request your support in rejecting EPCOR's request.

There are several reasons we are in opposition to this request. The most important we believe is that the two Sun Cities are being asked to shoulder 100% of the consolidation cost with the other three districts getting subsidies ranging from 39 to 68%.

Additionally, while there are capital assessments for projects in all five districts, the two Sun Cities will pay 70% of all major project costs.

Further, EPCOR is expanding in a 17 square mile area in Glendale, west of Luke Air Force Base. This expenditure is estimated to be \$125 million over the next five years. It is our belief that the two Sun Cities should not have to fund this expansion in any way, shape or form.

We need your support in this matter. In advance, we thank you for your valuable time and attention to this matter.

Thomas and Karen Czaplewski  
12815 West Ashwood Drive  
Sun City West, AZ 85375  
701-460-0495

**Jessica D. Perry**

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**From:** Ted Collmar <tcollmar@cox.net>  
**Sent:** Thursday, November 06, 2014 4:32 PM  
**To:** RBurns-Web  
**Subject:** EPCOR proposed water district consolidation

Dear Mr. Burns

I'm communicating with you to **voice my very deep concern** about the proposed EPCOR consolidation of 5 water districts into one.

I'm a "Retired" Sun City West resident, which should explain my concern in and of itself without explanation.

I have no way of knowing your position on this issue but I would like to encourage you in the strongest possible terms to **vote against** the proposed EPCOR consolidation. My concern stems not only from the initial increase that will occur to BOTH of the Sun City's but ALL future assessments where the Sun City's together will bare 70% of the cost, one of which EPCOR is already planning west of Luke Air Force Base which has an initial estimated cost of \$125 million. None of this touches what other additional infrastructure cost will be assessed in the future or any sure to be rate hikes.

I find it hard to understand how any thinking, rational and fair person could ask a retired community living on a fixed income to bear such unreasonable cost. We've paid for our infrastructure and can pay for any needed improvements and we can support our own usage. We purchased our home here AFTER we researched all of our fixed cost..... that research did not include a guess that we would be saddled with another communities infrastructure cost.

I've spent a lifetime doing the right thing, paying my taxes, working hard and, never having my hand out. I'm tired of supporting the rest of the population that expects everyone else to support them.

I ask again..... please do the right thing. Vote AGAINEST the EPCOR consolidation of water districts

I do not want to seem harsh but this is an important issue for my community and the people in it. If I find that you have supported the EPCOR consolidation, I will make it a mission of mine to organize as many people as possible to vote you out of office. Please don't misunderstand this as a threat of any kind. I consider a vote the only weapon a citizen has when elected officials do the wrong thing.

Ted Collmar  
14132 W. Caballero Dr.  
Sun City West, AZ 85375  
[tcollmar@cox.net](mailto:tcollmar@cox.net)  
216-644-8773

**Jessica D. Perry**

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**From:** Dess Chappellelear <dess\_chappellelear@yahoo.com>  
**Sent:** Thursday, November 06, 2014 11:07 AM  
**To:** RBurns-Web  
**Subject:** Epcor Proposal

Pease consider this letter when you make a ruling on this matter, Thanks,Dess

July 29, 2014  
Jim McKee Vice President, corporate services  
EPCOR WATER  
2355 W. Pinnacle Peak Rd., Suite 300  
Phoenix Arizona 85027

Dear Mr. McKee,

This is written in response to your letter of July 10, 2014 advising customers of EPCOR Water that your company was preparing options for consideration by the Arizona Corporation Commission related to EPCOR's wastewater service areas. Including three possibilities-- full consolidation,

full deconsolidation and a third option of bringing wastewater services for Anthem and Agua Fria back together. You further advised that EPCOR favors full consolidation. As a customer located in Sun City West it is apparent that any option other than full deconsolidation will most likely raise the rates for wastewater services. Both Sun City and Sun City West have been established as unincorporated areas for many decades. The residents of these communities live on fixed retirement incomes that were established when they retired many years ago. The facilities to provide the necessary wastewater treatment for these communities has existed and functioned adequately for many years. It would be most unfair to establish new rulings which would require these residents to pick up a portion of the costs of wastewater services related to other communities.

The communities built later reflect the higher construction costs of infrastructure at the time they were built. Possibly some of these communities such as Corte Bella and Anthem should not have been built but they were and now are reacting to the high cost of services such as wastewater treatment. However it should be considered that the people residing in these communities are receiving higher retirements than those that retired 30 or 40 years prior and are far more able to adjust their expenditures to cover these costs.

The Arizona Corporation Commission will no doubt consider the above factors and not make adjustments in the payment schedules of these older communities except to reflect inflation costs for labor and power.

Let me conclude by saying that I am most satisfied with the services being provided by your company and with the current related costs for water and wastewater treatment.

Sincerely yours

Dess Chappelear  
Retired Asst. Project Manager, Central Arizona Project  
13837 Oak Glen Drive  
Sun City West, Az 85375  
Phone 623-584-8303  
CC: Arizona Corporation Commission  
PORA, Attn Mr. Bill Hanson  
Ruco  
Daily News Sun

**Jessica D. Perry**

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**From:** William Lane <desertbill@cox.net>  
**Sent:** Thursday, November 06, 2014 9:32 AM  
**To:** RBurns-Web  
**Subject:** Why raise water and sewer rates?

Dear Commissioner Burns

When we bought our home, we evaluated many factors including the cost of water and sewer. We did not know that someday someone would suggest that we help pay for the water and sewer of other neighborhoods.

We are opposed to the plan to equalize rates. If someone in the more expensive areas wants to save money, they should move to areas with lower utility expenses.

Incidentally, we bought our home with the understanding that we are in the part of Sun City West that pays school taxes. Maybe others should help us pay these taxes. Please keep it simple, keep things as they are with regard to water and sewer.

Thank you

William and Suzanne Lane  
15188 W. Gunsight drive  
Sun City West

**Jessica D. Perry**

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**From:** flmorgan58 . <flmorgan58@gmail.com>  
**Sent:** Wednesday, November 05, 2014 9:37 PM  
**To:** RBurns-Web  
**Subject:** opposed to EPCOR's proposal

November 5, 2014

Dear Commissioner Burns,

My husband and I are opposed to the proposed EPCOR consolidation. We have been residents of Sun City West for many years. We are both retired and are making do with only our Social Security. We think it is drastically unfair to expect us to pay higher EPCOR rates in order to subsidize the lowering of rates in other districts.

We moved to Sun City West, a retirement community, knowing that we could afford to live here on our fixed income. We researched the costs before making the decision to come here. We are sorry that those in the other districts did not do their research before moving into an area they could not afford. However, their lack of planning should not be OUR burden.

We believe that it is grossly unfair raise OUR rates in order to lower theirs. We are adamantly opposed to EPCOR's proposed consolidation of the five districts!

Respectfully,

Lynda and Frank Morgan

--

*Lynda Morgan*



**Jessica D. Perry**

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**From:** Gerald Koehler <jerrykoehler@yahoo.com>  
**Sent:** Wednesday, November 05, 2014 8:48 PM  
**To:** RBurns-Web  
**Subject:** Fw: EOCOR Consolidation

On Wednesday, November 5, 2014 8:41 PM, Gerald Koehler <jerrykoehler@yahoo.com> wrote:

Dear Commissioner ,

WE would like to go on record that we are AGAINST the EPCOR Consolidation. We feel it is very unfair and is trying to be push through thinking people aren't paying attention. We really don't see how you can possibly be in support of something like this,so one sided.

PLEASE DON'T LET THIS HAPPEN !!!

GERALD & JUDITH KOEHLER  
20438 N. 124th DR  
Sun City West AZ. 853675

**Jessica D. Perry**

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**From:** Shannon Morgan <doc.morgan13@gmail.com>  
**Sent:** Wednesday, November 05, 2014 6:45 PM  
**To:** RBurns-Web  
**Subject:** NO to EPCOR consolidation

November 5, 2014

Commissioner Burns,

I object to the EPCOR consolidation. I am a citizen of Sun City West. I am a retiree. I moved to Sun City West specifically because of its affordability. As such, I do not agree with the raising of my rates in order to subsidize the lowering of rates in other districts.

The two Sun Cities involved in the proposed consolidation (Sun City West and Sun City) are retirement communities. Most of our residents have fixed incomes (Social Security and in some cases, a pension). We no longer have jobs! We do not get raises, we do not get sick leave, we do not get paid vacations. After a lifetime of working, we finally reached the point in our lives where we could finally retire! Thus, we cannot very well “pull extra shifts” or “work overtime” in order to fund your proposed rate increases.

Those of us living in retirement communities already earned our way; that is why we retired! Therefore, I strongly disagree with raising Sun City West’s and Sun City’s rates in order to fund those in the other three districts.

Thank you for listening!

Shannon Morgan

**Jessica D. Perry**

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**From:** Wellsind5 <wellsind5@aol.com>  
**Sent:** Wednesday, November 05, 2014 4:11 PM  
**To:** RBurns-Web  
**Subject:** SW-01303A-09-0343

**Dear Commissioner Burns:**

My wife and I moved to Verrado to enjoy our retirement in this neighborhood we fell in love with. We are both retired and live on a fixed income. We have never had a wastewater bill that exceeds our electric or energy bill until we moved to Verrado. We understand there are costs to the utility; however we feel all costs should be shared equally among all of the Epcor consumers. Just because we do not live in an active adult community we should not be gouged by high waster water rates. Electric and gas companies do not follow this practice of segregating districts within the area they serve, why does Epcor practice this? Please please please vote in favor of full consolidation of all Epcor districts. Thank you for your consideration. and have a pleasant day.

Sincerely,

Ron & Nancy Wells  
20724 W Valley View Dr  
Buckeye, AZ 85396  
[wellsind5@aol.com](mailto:wellsind5@aol.com)  
317/695-0105

**Jessica D. Perry**

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**From:** Gary Roberts <garyr6@gmail.com>  
**Sent:** Monday, November 03, 2014 2:43 PM  
**To:** RBurns-Web  
**Subject:** Water Rate Consolidation

Don't consolidate the areas. They knew what the rates were when they purchased out there, let them live with it.

--  
Gary Roberts Sun City West  
623-606-6781

Jessica D. Perry

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**From:** Pamela Myers <pmyers10@cox.net>  
**Sent:** Monday, November 03, 2014 9:37 AM  
**To:** RBurns-Web  
**Subject:** EPCOR ISSUES

Mr. Burns

I am writing in protest to combining the water and waste water districts into one district. Sun City and Sun City West are retirement communities. All of the residents living in Sun City and Sun City West have fixed incomes. I fully realize there is a need for an increase but to combine the districts is penalizing those who live in Sun City and Sun City West. Sun City and Sun City West have 1 to 2 people per residence while the other districts have families with children. Families use a lot more water than we older folks do. Please leave the districts as they are and raise the water and waste water accordingly. I want to stay in my Sun City home and not have to move.

Pamela Myers  
9804 W Teakwood Dr  
Sun City AZ 85351

**Jessica D. Perry**

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**From:** Joseph Dopak <jmldopak@msn.com>  
**Sent:** Sunday, November 02, 2014 8:40 PM  
**To:** RBurns-Web  
**Subject:** Waste Water Consolidation

Commissioner Bob Burns,

We do not need to have our waste water rates increased to subsidize other waste water districts such as Corte Bella, Dos Rios, Cross River, and Cold Water Ranch. They do have a Sun City West mailing address so do not confuse their emails that support consolidation with ours that do not support consolidation. Sun City and Sun City West should not be made to pay more than what we are already paying. There are many school districts in Arizona and we do not consolidate them; they are working fine. There is nothing for us to gain by this consolidation. I say no to consolidation.

Yours Truly,  
Joseph and Mary Lou Dopak  
12436 W. Bluestem Drive  
Sun City West, AZ 85375

Jessica D. Perry

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From: Randy and Bonnie Robinson <fall0007@yahoo.com>  
Sent: Sunday, November 02, 2014 1:13 PM  
To: RBurns-Web

To Robert Burns

As a of Sun City West resident , I have grave concerns regarding the EPCOR wastewater consolidation proposal. While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in Sun City West chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin. There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution. EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche in handling this precious resource.

Randall Robinson  
[Fall0007@yahoo.com](mailto:Fall0007@yahoo.com)

**Jessica D. Perry**

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**From:** Larry Buckner <LGBuckner@cox.net>  
**Sent:** Sunday, October 26, 2014 1:34 PM  
**To:** RBurns-Web  
**Subject:** EPCORs consolidation plan

Bob Burns

I oppose the EPCOR water consolidation plan as it is very unfair to residents of Sun City and Sun City West

I am a resident of Sun City West and, like most of the residents, am living on a fixed income. I can't understand the logic of penalizing the residents of long term established retirement communities to subsidize new mostly family developments. That is exactly the result of EPCOR's consolidation plan if it were to be accepted.

The initial financial impact might not be great; however, when you take into consideration the upgrading of the systems in other communities that the residents could vote in realizing they would be mostly paid for by SC and SCW retirement communities coupled with the costs required to pay for EPCOR's planned extensive capital expansions would result in a serious financial burden to residents like me, that live on Social Security or other fixed income sources.

I strongly urge you to do the right thing and vote against the poorly thought out and grossly unfair consolidation plan.

Larry Buckner  
4126 W Pinetree DR  
Sun City West, AZ 85375

623 546-9197

**Jessica D. Perry**

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**From:** Bills Gmail <gumptravels@gmail.com>  
**Sent:** Sunday, October 26, 2014 7:07 PM  
**To:** RBurns-Web  
**Subject:** EPCOR - Full Consolidation

This Epcor proposal is good for the longevity of a quality supplier of water and waste water services to AZ and the west valley

Sent from my iPhone

**Jessica D. Perry**

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**From:** Bill Gumpenberger <bgumpenberger@hotmail.com>  
**Sent:** Monday, October 27, 2014 7:09 AM  
**To:** RBurns-Web  
**Subject:** Full Consolidation is Healthy

Commissioner Burns,

As a resident of Verrado and EPCOR wastewater customer, I would like to express my support for the full consolidation of EPCOR wastewater districts, and also urge the Commissioners to consider the following points as they consider their final decision.

Simply put, we need relief. Despite the fact that Sun City is ten times the size of Verrado, our residents will pay nearly 80% of the total wastewater revenue that Sun City does after the January increase. Residents in Sun City have valid concerns, but by no means should those eclipse the real crisis created by today's outrageous rates in Agua Fria.

This issue is not just about current customers, but future ones as well. The impact these rates are having to growth in the West Valley cannot be ignored. Agua Fria has the room, the plans, and the capacity to grow. With the massive investment in Loop 303, developers are already turning their eyes westward. Verrado, as we speak, is preparing to add four thousand homes and ratepayers to our community. Growth is a cycle of strength, but proper economic conditions must be in place for growth to take hold. Without those conditions, growth will not materialize.

EPCOR is one company, providing a common service to all of its customers. There are no unique logistical or staffing requirements for Verrado or other Agua Fria customers, yet we bear a disproportionate share of the cost burden, due almost exclusively to reserved capacity for FUTURE customers. Our customer service center is located in the Sun City district. EPCOR is consolidated in all aspects other than pricing, fostering confusion and conflict among customers and communities. One company; one district; one rate.

With these things in mind, I believe that a vote for full consolidation is the only option that will provide fair, stable, and reasonable rates that allow the West Valley to grow. Thank you for your consideration.

Sincerely

Bill and Mary Gumpenberger  
20397 W. Shadow St  
Buckeye, AZ 85396  
623-215-2386

**Jessica D. Perry**

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**From:** Ruth <ruthiemay@cox.net>  
**Sent:** Friday, October 31, 2014 10:57 AM  
**To:** RBurns-Web  
**Subject:** EPCOR WASTE WATER CONSOLIDATION

As a resident of Sun City West, I strongly oppose the proposed EPCOR Waste Water Consolidation.

Ruth Mayerhofer  
14933 W. Alpaca Drive  
Sun City West, AZ 85375

**Jessica D. Perry**

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**From:** D.D. McNeil <grannymcneil@yahoo.com>  
**Sent:** Friday, October 24, 2014 8:36 AM  
**To:** RBurns-Web  
**Subject:** water

Please vote NO on consolidation of waste water treatment and water for SUN CITY WEST! I am against W-01303A-09-0343 and SW-01303A-0-0343. I AM APPOSED to the consolidation of all EPCOR waste water or water districts! THANK YOU FOR VOTING AGAINST THIS! Dona McNeil full time resident and owner in Sun City West.

**Jessica D. Perry**

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**From:** Rachel Stryker <strykerrachel@gmail.com>  
**Sent:** Wednesday, October 22, 2014 1:45 PM  
**To:** Utilities Div - Mailbox; Burns-Web; Stump-Web; Pierce-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket Nos. W-01303A-09-0343; SW-01303A-0-0343 Wastewater Rate Design Examination

Arizona Corporation Commission  
1200 W Washington Street - 2nd Floor  
Phoenix, AZ 85007  
October 22, 2014

To: Bob Burns – [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith – [BitterSmith-web@azcc.gov](mailto:BitterSmith-web@azcc.gov)  
Gary Pierce – [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump – [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns – [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)  
Subject: Docket Nos. W-01303A-09-0343; SW-01303A-0-0343  
Wastewater Rate Design Examination

We support FULL consolidation of all EPCOR Wastewater Districts

We are residents of Cross River, a community served by EPCOR Water Company. Cross River, Dos Rios and Coldwater Ranch are currently consolidated into the Agua Fria Water/Wastewater District. The Agua Fria District is experiencing water/wastewater rates among the highest in the nation. It is our understanding that EPCOR Water Company has proposed full consolidation before the Arizona Corporation Commission as a means to remedy these exorbitant, discriminatory rates.

Since full consolidation, as proposed by EPCOR, would restore fair, just and reasonable rates to all, we would like to go on the record as totally supporting FULL consolidation of all of EPCOR's wastewater districts.

Sincerely,  
Jon & Rachel Stryker  
11829 W Jessie Lane

85373 - Cross River subdivision

**Jessica D. Perry**

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**From:** Carol Fritchie <[cfritchie@usfamily.net](mailto:cfritchie@usfamily.net)>  
**Sent:** Tuesday, October 21, 2014 8:40 PM  
**To:** RBurns-Web  
**Cc:** Norm Fritchie  
**Subject:** Am Opposed To Full Consolidation Of All EPCOR Wastewater Districts

In being opposed to Full Consolidation of all EPCOR wastewater districts, I feel VERY STRONGLY that:

- I am willing to pay my share of my district's costs, other districts should and can pay their own costs.
- Failure of other districts to suitably plan ahead does not necessarily create a crisis for me in my district.

Norman Fritchie  
10921 West Willowbrook Drive  
Sun City, AZ 85373-1542  
Home phone: 623-974-4435  
[cfritchie@usfamily.net](mailto:cfritchie@usfamily.net)

**Jessica D. Perry**

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**From:** robert sailer <sailerdd@outlook.com>  
**Sent:** Tuesday, October 21, 2014 1:08 PM  
**To:** RBurns-Web  
**Subject:** ACC dockets: SW-01303A-09-0343 W-01303A-09-343

As a resident of Verrado, I would like to respectfully urge each member on the Commission to vote in favor of full consolidation of EPCOR's wastewater districts.

A decision for full consolidation is the ONLY option which satisfies the Arizona Constitution's mandate for "no discrimination between people and places" for "like and contemporaneous service". This provides scalable, reliable, and equitable pricing in the near – and long-term for an essential service. EPCOR advocates for consolidation, make clear in their testimony that THEY consider their service to be "like and contemporaneous" among their customers. As the provider, the greatest weight must be placed on their assertion.

Some cite "cost cause" pricing as justification for inequitable rate. Yet this is not the case for other major utilities, such as electricity and natural gas. In fact, it's not the case currently in place for Agua Fria customers, who collectively distribute costs for multiple and independent components of infrastructure. The Commission's prior decision to deconsolidate Anthem from the greater Agua Fria district was not based on "cost cause" principles, but rather to implement the conditions of a settlement. Cost cause is simply not a reality in today's pricing and will have a significant impact on potential growth to the communities that are bearing the brunt of the deconsolidation cost.

Although this decision will be made against a backdrop of claims on all sides, we urge the Commission not to be swayed by short-sighted sentiment. This decision will set us all on a long-term policy course that will have a major impact on the prosperity and growth of the West Valley for years to come.

Thank you for your time and consideration in this critical matter.

Warm Welcome Smiles

Debbie Sailer  
Warm Welcome Co-leader  
[sailerdd@outlook.com](mailto:sailerdd@outlook.com)  
623-977-4080

**Jessica D. Perry**

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**From:** tom <tomyam2@bluebottle.com>  
**Sent:** Saturday, October 18, 2014 6:31 PM  
**To:** RBurns-Web  
**Subject:** The EPCOR Wastewater Rate issue

RE: The EPCOR Wastewater Rate issue

October 18, 2014

**To:** Bob Burns â€“ [Rburns-web@azcc.gov](mailto:Rburns-web@azcc.gov)  
Susan Bitter-Smith â€“ [Bittersmith-web@azcc.gov](mailto:Bittersmith-web@azcc.gov)  
Gary Pierce â€“ [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)  
Bob Stump â€“ [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)  
Brenda Burns â€“ [Burns-web@azcc.gov](mailto:Burns-web@azcc.gov)

**From:** Teunis F. McClain and Family

**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343,  
Wastewater Rate Design Examination

( XX ) I am opposed to full consolidation of all EPCOR wastewater districts.

Comments: My family has lived in Sun City for 12 years and counting.

We live on a fixed income

and cannot afford more increases. The domino effect of such a proposed rate increase would be significant. Most business would just pass it on the consumers in higher costs for food, services, etc.

Isn't there anything you can do for us? Maybe, newer customers could afford some of the increase better. Getting a rate increase for proposed costs does not seem right. When work was done in the Government, Government Contractors would get progress payments based on percent of completion.

Has anyone looked at EPCOR's operational efficiency for economies, efficiencies and effectiveness.

Certainly an operational audit-review should find several things. How about a Should Cost Study to show what costs should be.

Hopefully, there is something significant you can do for us on fixed incomes.

Please help!

Have a nice Day!

Printed Signature: Teunis\_F. McClain

Zip Code: 85373

**Jessica D. Perry**

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**From:** Len Braun <lbraun61@cox.net>  
**Sent:** Friday, October 17, 2014 5:11 PM  
**To:** RBurns-Web  
**Subject:** EPCOR Doc # SW-01303A-090343

Mr. Burns,

I wanted to send this e-mail to you to indicate that I am not at all in favor of this coming increase in our water rates.

I don't believe that we Seniors should be the bearer of most of the cost for you to expand the way you are proposing. Our Social Security sure doesn't keep up with all the increases and being on a fixed income, its getting more and more difficult to survive.

I am really against this upcoming proposal, and feel you should not approve this.

Len Braun  
Sun City West, AZ.

**Jessica D. Perry**

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**From:** Elfie King <elfieking@q.com>  
**Sent:** Friday, October 17, 2014 3:34 PM  
**To:** RBurns-Web  
**Subject:** Opposed to rate increase of all Epcor wastewater.

Docket No. W-01303A-09-0343; SW-01303A-0343, Wastewater Rate Design Examination, thank you for your consideration on this:

Elvira King  
10321 W. Willowbrook Dr.  
Sun City, Az. 85373  
602-494-8547

**Jessica D. Perry**

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**From:** Patricia C. Garcia <pacg@msn.com>  
**Sent:** Friday, October 17, 2014 3:25 PM  
**To:** RBurns-Web  
**Subject:** EPCOR WATER IN SUN CITY WEST

MR. BURNS,

I LIVE I SUN CITY WEST AND OUR COMMUNITY WENT THROUGH UP GRADES BEFORE EPCOR BOUGHT WATER COMPANY FROM AMERICAN WATER.

I FEEL EACH COMMUNITY SHOULD PAY THEIR OWN WAY!

PATRICIA C. GARCIA  
12548 WEST PINETOP DR.  
SUN CITY WEST, AZ 85375

**Jessica D. Perry**

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**From:** Forrest George <fegeorge@cox.net>  
**Sent:** Wednesday, October 08, 2014 2:58 PM  
**To:** ;  
**Subject:** docket no.W-01303A-09-0343:SW-01303A-09-03343,wastewater rate design examination

We are opposed to full consolidation of allEpcor waste water rate. We are both retired and live in Sun City, not Sun city West or Grand Or anthem. We picked this location because we have worked hard all our lives to support our 4 children in their education and everything that included raising children properly. We feel now its our turn to sit back and enjoy life a little. We don't feel that its right that as retired and living on S.S. that we are to continue to reach into our pockets once again to support these companies that continue to want more and more from the retirees. Just because we are retired does not mean we are loaded. SO WE SAY NO! NO!

**Jessica D. Perry**

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**From:** Byrnes Bob & Mary <rbyrnes4@yahoo.com>  
**Sent:** Friday, November 14, 2014 7:30 AM  
**To:** RBurns-Web  
**Subject:** NO TO EPCOR WASTEWATER CONSOLIDATION

To the members of the ACC:

As a resident of Sun City West, I have grave concerns regarding the EPCOR wastewater consolidation proposal.

While the initial increase for SCW appears moderate, the requirement that we subsidize all future infrastructure costs for surrounding communities changes everything. We in the Sun Cities chose our community based, in large part, on the cost involved to live here. The costs examined were mainly in the areas of taxes and utilities; to suddenly change the way our water bills are computed should not be allowed.

When EPCOR bought the water company a few short years ago, they were aware of the infrastructure's condition, and should have figured that into the price they paid for the company. We should not have to pay for their shortsightedness. Nor should we be asked to pay to increase their profit margin.

There are better ways to handle this situation and it is imperative that the ACC stop the proposed consolidation until all options have been explored. The communities impacted need to have the chance to explore the issues and provide input on a workable solution.

EPCOR's proposal gives them, a foreign company who shouldn't have control over our water to begin with, carte blanche handling this precious resource.

Bob & Mary Byrnes

20817 n 147 dr

sun city west az 85375

SW-01303A-09-0343  
W-01303A-09-0343

**Jessica D. Perry**

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**From:** Paul & JJ <jlw.pmw.94@cox.net>  
**Sent:** Monday, September 01, 2014 6:55 PM  
**To:** ;  
**Subject:** Wastewater consolidation

I oppose consolidation of waste water districts. Gasoline is not the same price in every town some of it has to be hauled farther than others. Costs are not the same and we should not be averaged in with the high price people.

Paul & Janice White  
9441 Raintree dr  
Sun City AZ 85351

**Jessica D. Perry**

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**From:** Mike Shepherd <mdshepherd0413@gmail.com>  
**Sent:** Thursday, August 28, 2014 4:15 PM  
**To:** RBurns-Web  
**Subject:** Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

**Categories:** Printed

Docket No. W-01303A-09-0343; SW-0303A-0-0343, Wastewater Rate Design Examination

I am opposed to full consolidation of all EPCOR wastewater districts.

I believe it is unconscionable to saddle senior citizens, many of us living on fixed incomes, with the cost of providing services to others who can better stand the cost. The fact that EPCOR failed to adequately project costs in new subdivisions is not our fault and we should not be required to pick up those costs. One of the reasons my wife and I live in Sun City is that we cannot afford to live in other part of the valley.

When/if Sun City requires capital outlay, I expect us to pay for it, not others in the EPCOR family.

Michael D. Shepherd  
9910 W. Hawthorn Dr.  
Sun City AZ 85351  
[Mdshepherd0413@gmail.com](mailto:Mdshepherd0413@gmail.com)

**Jessica D. Perry**

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**From:** crow.kenneth@yahoo.com  
**Sent:** Sunday, August 31, 2014 4:58 AM  
**To:** RBurns-Web  
**Subject:** Epcor

Please be advised I am opposed to full consolidation of all EPCOR wastewater districts.

Kenneth Crow  
18436 N 101 Dr.  
Sun City, AZ 85373

Jessica D. Perry

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**From:** Audrey Myers <audreymyers61@yahoo.com>  
**Sent:** Sunday, August 31, 2014 3:27 PM  
**To:** RBurns-Web  
**Subject:** W-01303A-09-0343

I am against full consolidation of all EPCOR waste water districts! I am a resident of Sun City, AZ.  
Audrey J Myers  
10812 W. cameo Drive  
Sun City, AZ  
85351  
Sent from my iPad

Jessica D. Perry

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**From:** Tim Everhard <tkeever1@gmail.com>  
**Sent:** Sunday, August 31, 2014 2:45 PM  
**To:** RBurns-Web  
**Subject:** APS proposal to install rooftop solar panels

Mr. Burns – I have spent over an hour trying to find the information in regards to APSs proposal with no luck. Hence I am writing this same note to all members of the ACC.

The idea as put forth by APS to install rooftop panels on up to 3000 homes is a stupid idea that should not go forward. One: APS states that it will “make rooftop solar an option for more customers”. Placing the panels on someone’s home doesn’t make them a part of the distributed generation program. They are nothing but real estate providers. Two: Those designated homeowners are not “going solar” as stated by APS CEO in the AZ Republic Aug 31, 2014. This seems like a very transparent attempt by APS to again try to sideline the solar supporters in our state.

Would be nice if the web site was easier to navigate.

Thanks,  
TKE

Tim Everhard  
29808 N. 72<sup>nd</sup> Lane  
Peoria, AZ 85383  
623-234-4976  
[tkeever1@gmail.com](mailto:tkeever1@gmail.com)

**Jessica D. Perry**

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**From:** Roy Spaulding <randjs@cox.net>  
**Sent:** Thursday, August 28, 2014 8:34 PM  
**To:** RBurns-Web  
**Subject:** DocketNo. W-01303A-09--343;SW-0303A-0-0343

**Categories:** Printed

I am opposed to full consolidation of all EPCOR wastewater districts.  
Roy Spaulding - 85351

~~W-01303A-09-0343~~

**Jessica D. Perry**

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**From:** James Mitzel <jim.mitzel11@gmail.com>  
**Sent:** Friday, August 29, 2014 7:28 AM  
**To:** RBurns-Web  
**Subject:** Wastewater Rate: Docket No. W-01303A-09-0343: SW-0303A-0--343

I am very opposed to full consolidation of all EPCOR wastewater districts. Almost doubling the water rates in a retirement community would be devastating to many who are on a fixed income.

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Jim Mitzel  
10936 W Kelso Lane  
Sun City, AZ

**Jessica D. Perry**

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**From:** sdscsz@cox.net  
**Sent:** Wednesday, September 03, 2014 11:01 AM  
**To:** RBurns-Web  
**Subject:** docket no. W-01303a-09-0343;sw-0303a-0-0343 Wastewater Rate Design Examination

We are OPPOSED to full consolidation of all EPCOR wastewater districts.

Living in a retirement community and on fixed incomes consolidation would cause a hardship on us.

Dennis Condray  
Sandra Condray

85373

**Jessica D. Perry**

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**From:** warren martin <warrenemartin@gmail.com>  
**Sent:** Thursday, September 04, 2014 7:17 AM  
**To:** RBurns-Web  
**Subject:** EPCOR

Please be advised I am opposed to full consolidation of all EPCOR wastewater districts.

Citizens in Sun City who are on fixed incomes should not have to pay for the development and improvements to surrounding communities. Our infrastructure was built and paid for over the last 50 years and many in our community cannot afford the kind of increases that are being proposed to the ACC.

Please vote to keep our community affordable.



Warren Martin  
10705 W Camelot Circle  
Sun City, AZ 85351  
Phone 623.240.2374

**Jessica D. Perry**

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**From:** John <j-falk@att.net>  
**Sent:** Tuesday, November 18, 2014 5:13 PM  
**To:** RBurns-Web  
**Subject:** EPCOR Wanting to consolidate the sewer districts

**Dear Commissioner Burns,**

**EPCOR's motivation to combine all of their sewer areas is simply corporate greed.** The result of this EPCOR Consolidation Plan will allow EPCOR to expand their business and their profits at the expense of the residents of Sun City and Sun City West.

EPCOR is a monopoly and has us at their mercy. You and the other commissioners are our only voice and protection from the huge and money hungry corporation(s) and their owners.

If you prefer not to rule against EPCOR, please put the plan on the ballot for the next election and let all of the effected rate paying residents decide??

**PLEASE DO NOT VOTE TO ALLOW THE EPCOR PLAN GO FORWARD.**

**John Falk**  
14010 Parada Dr,  
Sun City West, AZ 85375  
623-214-9601