

E-D1345A-13-DD09



ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

2014 NOV 14 A 11: 55
Phone:

Fax:

Priority: Respond Within Five Days
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 119673

Date: 11/13/2014

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

ORIGINAL

Complaint By: First: Connie Last: Ordonez

Account Name: Connie Ordonez

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Chandler

CBR:

State: AZ Zip: 85225

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Per Ms. Ordonez, she does not like the smart meters. She saves energy every month and her bills keep going up ever since. She owns an electric clothes dryer and does not use it. She does laundry once a week to conserve. She feels this is abuse on the part of the utility. Ms. Ordonez just wanted to file an opinion and did not require anything further from the utility. Say no to smart meters.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.
End of Comments

Arizona Corporation Commission
DOCKETED
NOV 14 2014
DOCKETED BY [Signature]

Date Completed: 11/14/2014

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N/A Not Applicable

Complaint By: **First:** Bob **Last:** Youtz

Account Name: Bob Youtz

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Per Mr. Youtz, this is a real problem with the proposed charges. Say no.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 11/14/2014

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