

SW-01303A-09-0343  
W-01303A-09-0343



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ARIZONA CORPORATION CO.

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone:

NOV 10 P 3: 14

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2014 - 119588

Date: 11/7/2014

Complaint Description: 08Q EPCOR  
08H Consolidation - In Favor

ORIGINAL

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION - PETITION

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Buckeye

CBR:

State: AZ Zip: 00000

is:

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*PETITION WITH 45 SIGNATURES IN FAVOR OF CONSOLIDATION\*\*\*\*\*

Water Action  
Committee

Arizona Corporation Commission  
DOCKETED

To: Arizona Corporation Commission  
Utilities Division  
1200 W. Washington  
Phoenix, Arizona 85007

NOV 10 2014

RE: Docket # SW-01303A-09-0343- EPCOR Wastewater  
W-01303A-09-0343

DOCKETED BY

To Whom it May Concern;

Please accept this cover letter and the attached 45 signed form letters from Verrado residents, individual voters, making a strong case in favor of full consolidation of wastewater districts under EPCOR's management. We respectfully request you consider these sentiments and accept these letters be included as part of the docket record, expressing resident support for this issue.

Thank you for your time and assistance with this matter. If you have any questions, please contact me at the email address above or by phone at

On behalf of Verrado Residents, Sincerely,

Michael C. Harris  
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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Support the Full Consolidation of  
EPCOR Wastewater Districts

Water Action  
Committee

To: Arizona Corporation Commission  
Utilities Division  
1200 W. Washington  
Phoenix, Arizona 85007

Subject: ACC dockets: SW-01303A-09-0343  
W-01303A-09-0343

To Whom it May Concern;

As a resident of Verrado and EPCOR wastewater customer, I would like to express my support for the full consolidation of EPCOR wastewater districts, and also urge the Commissioners to consider the following points as they consider their final decision.

Simply put, we need relief. Despite the fact that Sun City is ten times the size of Verrado, our residents will pay nearly 80% of the total wastewater revenue that Sun City does after the January increase. Residents in Sun City have valid concerns, but by no means should those concerns eclipse the real crisis created by today's outrageous rates in Agua Frio.

This issue is not just about current customers, but future ones as well. The impact these rates are having to growth in the West Valley cannot be ignored. Agua Frio has the room, the plans, and the capacity to grow. With the massive investment in Loop 303, developers are already turning their eyes westward. Verrado, as we speak, is preparing to add four thousand homes and ratepayers to our community. Growth is a cycle of strength, but proper economic conditions must be in place for growth to take hold. Without those conditions, growth will not materialize.

EPCOR is one company, providing a common service to all of its customers. There are no unique logistical or staffing requirements for Verrado or other Agua Frio customers, yet we bear a disproportionate share of the cost burden, due almost exclusively to reserved capacity for FUTURE customers. Our customer service center is located in the Sun City district. EPCOR is consolidated in all aspects other than pricing, fostering confusion and conflict among customers and communities. One company; one district; one rate.

With these things in mind, I believe that a vote for full consolidation is the only option that will provide fair, stable, and reasonable rates that allow the West Valley to grow. Thank you for your consideration.

- (1) Camellia Carroll
- (2) Dani Budnieski
- (3) Jamie Hedecatt
- (4) Jamie Scheld
- (5) Paul McCombols
- (6) non legible signature
- (7) Bruce Schell
- (8) Anna Zouppas
- (9) Marta Baxter
- (10) Richard Storaci
- (11) Stephanie Thibault

- (25) Donald Monday
- (26) Nathan Pape
- (27) Daniel Sinclair
- (28) non legible signature
- (29) non legible signature
- (30) non legible signature
- (31) Joe Glenn
- (32) Gerald Mills
- (33) John Baxter
- (34) Atepehn Sossman
- (35) Danette Abraham

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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(12) Susan Clontier  
(13) Mary Jo Oldham  
(14) Mary Lu Cannelos  
(15) Brent Dykstra  
(16) Leslie A. Marshall  
(17) Blinda Dykstra  
(18) Victor Mercado  
(19) Ann Foley  
(20) Brian Scott Cranford  
(21) Wendy Raussle  
(22) Miki Hornik  
(23) David Richtsminer  
(24) Valerie Huls  
\*End of Complaint\*

(36) M. E. Bonds  
(37) Joe Cannelos  
(38) Alan Abraham  
(39) Dean Marshall  
(40) Lynne Matsunaka  
(41) Jerry & Cindy Hove  
(42) Tom O'Kane  
(43) Bob Foley  
(44) Rebecca Medrano  
(45) David Raussle

### Utilities' Response:

### Investigator's Comments and Disposition:

Opinions noted and filed in Docket no. SW-01303A-09-0343 & W-01303A-09-0343. closed  
\*End of Comments\*

Date Completed: 11/10/2014

Opinion No. 2014 - 119588

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