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November 3, 2014

ORIGINAL

RECEIVED

2014 NOV 10 A 11:02

Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas  
Post Office Box #191  
(Lot #18 & Lot #173 - Park Estates)  
Sanders (Apache County), Arizona 86512-0181

AZ CORP COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Arizona Corporation Commission  
DOCKETED

NOV 10 2014

RE: Arizona Windsong Water Company Inc.

DOCKETED BY

I have made copies of my mother's water bill statements, Shirley P. Begay - Lot # 18 (Park Estates), from March 2014 to September 2014. The water meter readings are not matching and there are more errors and corrections in the statements again. Please review them for my mother. She is very concern for she is living on a set budget.

3/31/2014	335	320	15,000	30 <sup>00</sup>		36 <sup>00</sup>		
DATE	PRESENT	PREVIOUS	CONSUMED	WATER		WATER		WATER
METER READINGS			BALANCE	CURRENT CHARGES		CREDITS	PREVIOUS B.	

SERVICE BILL

66<sup>00</sup>

WATER SERVICE BILL

**PLEASE PAY BY THE  
LATE CHARGES AFTER**  
ARIZONA WINDSONG WATER

BOX 261 - SANDERS, ARIZONA  
928-245-2297

**SHUT OFF TH**

*Shirley Begay*  
*Bx 191*  
*Sanders, Az. 86512*

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE

THIS BILL IS DELINQUENT TEN DAYS AFTER  
AND SUBJECT TO TURN OFF WITHOUT

Arizona Windsong Water Company Inc. / November 3, 2014  
 Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas

4/30/14	337	335	2,000	46 <sup>00</sup>		48 <sup>00</sup>				94 <sup>00</sup>
METER READING	PRESENT	PREVIOUS	CONSUMED	WATER		WATER		WATER		BALANCE
			gain			2x 3 month on rate				
			BALANCE	CURRENT CHARGES		CREDITS				PREVIOUS BALANCE

SERVICE BILL

WATER SERVICE BILL  
**PLEASE PAY BY THE 10<sup>TH</sup>**  
**LATE CHARGES AFTER THE 15<sup>TH</sup>**  
 ARIZONA WINDSONG WATER, INC.  
 BOX 261 - SANDERS, ARIZONA 86512  
 928-245-2297  
**SHUT OFF THE TAP**

Shirley Begay  
 Bx 191  
 Sanders, AZ 86512

7/01/14	338660	337	1,660	16 <sup>00</sup>	30 <sup>00</sup>	96 <sup>00</sup>				142 <sup>00</sup>
METER READING	PRESENT	PREVIOUS	CONSUMED	WATER	same rate	WATER		WATER		BALANCE
					2x extra family					
			BALANCE	CURRENT CHARGES		CREDITS				PREVIOUS BALANCE

SERVICE BILL

WATER SERVICE BILL  
 on one water this includes surge charge each.  
**PLEASE PAY BY THE 10<sup>TH</sup>**  
**LATE CHARGES AFTER THE 15<sup>TH</sup>**  
 ARIZONA WINDSONG WATER, INC.  
 BOX 261 - SANDERS, ARIZONA 86512  
 1-505-870-6700  
**SHUT OFF THE TAP**

Shirley Begay  
 Bx 191  
 Sanders, AZ 86512

TURN THIS PORTION OF BILL WITH YOUR REMITTANCE

THIS BILL IS DELINQUENT TEN DAYS AFTER ABOVE DATE,  
 AND SUBJECT TO TURN OFF WITHOUT NOTICE.

30/10/14	340680	338660	2,020	16 <sup>00</sup>		30 <sup>00</sup>				46 <sup>00</sup>
METER READING	PRESENT	PREVIOUS	CONSUMED	WATER		WATER		WATER		BALANCE
			BALANCE	CURRENT CHARGES		CREDITS				PREVIOUS BALANCE

SERVICE BILL

WATER SERVICE BILL  
**PLEASE PAY BY THE 10<sup>TH</sup>**  
**LATE CHARGES AFTER THE 15<sup>TH</sup>**  
 ARIZONA WINDSONG WATER, INC.  
 BOX 261 - SANDERS, ARIZONA 86512  
 1-505-870-6700  
**SHUT OFF THE TAP**

Shirley Begay  
 Bx 191  
 Sanders, AZ 86512

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 AND SUBJECT TO TURN OFF WITHOUT NOTICE.



**Arizona Windsong Water Company Inc. / November 3, 2014**  
Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas

We are still hoping for NTUA to take over Arizona Windsong Water Company Inc.

Sincerely,



**Ms. Betty Smith**

E-mail: [bl\\_begaysmith@yahoo.com](mailto:bl_begaysmith@yahoo.com)

COPIES:

Senator Carlyle Begay  
1700 West Washington  
Room 315  
Phoenix, Arizona 85007

Representative Ann Kirkpatrick  
405 North Beaver Street  
Suite 6  
Flagstaff, Arizona 86001

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington Street  
Phoenix, Arizona 85007

Mr. Bob Stump, Chairman  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Lyn A. Farmer, Esq.  
Chief Administrative Law Judge  
Hearing Division  
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Janice Alward, Esq.  
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Steven Olea, Director  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Arizona Corporation Commission  
Attn: Cameron Madrid  
'cmadrid@azcc.gov'

Navajo Environmental Protection  
Agency  
Attn: Yolanda Barney/Environmental  
Program Manager  
Public Water Systems Supervision  
Program  
Post Office Box 339  
Window Rock, Arizona 86515

Mrs Shirley P Begay  
Park Estates – Lot 18  
PO Box 191  
Sanders, AZ 86512-0191

November 6, 2003

Dear Mr Paulsell:

As of October 31, 2003, my son had disconnected the water line to my daughter's house (front blue trailer) and will not replace it until spring when it is warm. Occasionally she will be hauling water for her dogs or cleanup purposes, but she is not receiving any water in her trailer.

Sincerely,

  
Mrs Shirley P Begay

blbs/cc