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November 3, 2014

Arizona Corporation Commission
Docket Control Center
1200 West Washington Street
Phoenix, Arizona 85007

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

NOV 04 2014

REF: Docket No. RU-0000⁰A-14-0014

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Dear Commissioners;

After reviewing the "Second Request for Informal Comment", we are disappointed that the issue of the opt-in/opt-out option for "Smart Meters" by consumers was not addressed in the draft rules.

The draft rules relating to the handling of private customer information gained from "Smart Meters" by the utilities still do not go far enough in protecting that information from hackers. Network security needs to be addressed in the draft rules.

The rules still offer little in the way of protection from second and third party misuse of information gained from "Smart Meters". Liability for misuse of information needs to be laid directly on the originating utility.

Reports of fires caused by "Smart Meter" failures are being reported in various parts of the country. The draft rules do not include liability responsibility for physical damage to real and personal property caused when "Smart Meters" have been installed on residential and commercial properties.

Therefore, we would ask the Commission to hold any and all utilities liable for any information improperly released, and for any physical or property damage caused the use of "Smart Meter" when installed on consumer property.

Sincerely,


Terry Hill


Joyce Hill