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ORIGINAL

October 27, 2014

Docket Control
Arizona Corporation Commission
Telecommunications Division
1200 West Washington
Phoenix, AZ 85007-2927

Arizona Corporation Commission
DOCKETED
NOV 04 2014

DOCKETED BY 

RE: Access One, Inc.
Docket No. T-03699A-12-0097

Dear Sir or Madam:

In accordance with Staff Member, Pamela Genung's request, please find an original and thirteen (13) copies of the above referenced company's corrected tariff section 10, page 4.

In addition, enclosed is a duplicate copy of the tariff. Please date-stamp the duplicate and return same in the enclosed postage-paid envelope.

Should you have any questions concerning this filing, please contact the undersigned.

Very truly yours,

CROCKER & CROCKER

Patrick D. Crocker

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

SECTION 10 – ADDITIONAL SERVICES**10.2 DIRECTORY ASSISTANCE SERVICE****10.2.1 General**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

10.2.2 Description

The Company furnishes directory assistance service to aid Customers in determining telephone numbers. No more than two (2) telephone numbers may be requested per call to directory assistance service.

A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

10.2.3 Exemptions

Charges for Directory Assistance Service are not applicable to calls placed by persons who affirm in writing to the Company that a visual or physical handicap prevents them from using a telephone directory. This exemption includes Directory Assistance Service calls placed from a handicapped person's household, a business telephone service used exclusively by a handicapped person, and calls placed by use of a calling card furnished to handicapped Customers who indicate a need to use other telephones when away from their residence.

Handicapped Customers will be exempted from charges for Directory Assistance Service by means of the completion of an exemption form supplied by the Company. The handicapped Customer should notify the Company to make arrangements to be exempted.

The Company will provide a form to be signed by the Customer or the Customer's representative which when returned will establish the exemption. In addition, the Company will accept lists of handicapped Customers furnished by organizations and agencies which assist the handicapped as a substitute for individual written notification.

10.2.4 Regulations

For calls placed through a Company operator, the Operator Assisted Local Call Charge tariff applies. Operator Assisted Local Call Charge will not apply in the following cases:

- A. To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.

Issued: March 16, 2012

Effective: July 30, 2013

Issued by: Mark A Jozwiak, President
Access One, Inc.
820 W Jackson Blvd, 6th Floor
Chicago, IL 60607