



0000156958

Expert Telecom Compliance, Inc.

1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2014 OCT 24 AM 10 47

October 21, 2014

VIA CERTIFIED USPS

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

Arizona Corporation Commission
DOCKETED

OCT 24 2014

DOCKETED BY 

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. T-20824A-11-0446; Decision No. 73651

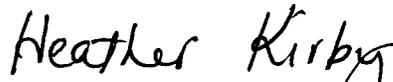
Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q3 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,



Heather Kirby, Regulatory Specialist
Expert Telecom Compliance, Inc.

ORIGINAL

Enclosure

cc: Maybell Kelly
Compliance Section (w/ confidential filing)

Company: Q LINK WIRELESS LLC

State: Arizona

Docket: T-20824A-11-0446

Year 2014

Quarter 3

Lifeline Quarterly Customer Report

	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Total</u>
Total number of customers at end of period				
Total number of customers de-enrolled due to 60-day inactivity				
Total number of customers de-enrolled due to failed annual verification				
Total number of customers who de-enrolled voluntarily				
Number of ETC-related Customer Complaints filed with the Company				

Company: Q LINK WIRELESS LLC

State: Arizona

Year: 2014

Docket: T-20824A-11-0446

Quarter: 3

ETC-Related Customer Complaints

date	nature of complaint	status	explanation
------	---------------------	--------	-------------

