

WS-01303A-14-0010



0000156709

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM RECEIVED

Investigator: Michael Buck

Phone:

2014 OCT 15 A 8:51

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118747

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Date: 9/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Judy

Last: Larson

ORIGINAL

Account Name: Judy Larson

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Karl Wilkins

Arizona Corporation Commission
Contact Phone:

DOCKETED

OCT 15 2014

DOCKETED BY [Signature]

Nature of Complaint:

-----Original Message-----

DOCKET NO. SW-01303A-14-0010

From: Judy Larson

Sent: Wednesday, September 17, 2014 5:00 PM

To: Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns; Utilities Div - Mailbox

Subject: Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-001

I am writing to the above referenced items. I oppose these rate increases for the residents of Sun City, most of us are on fixed incomes. I don't understand why Sun City residents will see an increase of 89%. If my retirement benefits went up 89% maybe these increases wouldn't be so bad, but we all know that is a fantasy.

What EPCOR is asking for is a blank check and getting the consumers, to pay for it. We need to keep all of the utility companies in check so the customers are not paying for these frivolous ideas.

Basically, adjuster mechanisms allow rates to go up between rate cases as utility companies want to be protected for declining usage and other unfavorable factors. While that may be appropriate to assure that EPCOR has the ability to provide safe and sufficient water and wastewater services to Sun City, the issue is that the rate does not go down if there is an increase in usage, which is totally not fair.

In addition, some of the adjuster mechanisms are not appropriate such as tank maintenance expenses or employee health care costs, operating costs controllable by the corporation.

It is so sad that these large corporations want to do all of this on the backs of the senior population in Sun City.

Thank you.

Judy Larson

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sun City, AZ. 85351

End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 9/18/2014

Opinion No. 2014 - 118747
