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Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

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AZ CORP COMMISSION
DOCKET CONTROL

2014 OCT 14 PM 1 21

October 10, 2014

Via UPS Overnight Delivery

Arizona Corporation Commission
DOCKETED

Re: Quarterly Lifeline Report
Docket T-20802A-11-0174
Decision No. 73344

ORIGINAL

OCT 14 2014

DOCKETED BY 

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.

Attached, please find an original and thirteen (13) redacted copies of the information requested above for the 3rd quarter of 2014. The **confidential** version of this report has been filed separately and under seal with a copy for Brian Bozzo in Compliance, Lori Morrison in Compliance, and Connie Fitzsimmons in the Commission's Legal Division. Please let us know if there are any questions regarding the preceding.

Sincerely,

Matt Dean
Regulatory Agent for
TerraCom, Inc.
405-755-8177
mdean@telecompliance.net

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC; Connie Fitzsimmons, Legal Division, AZCC;
Lori Morrison, Utilities Division, AZCC

REDACTED Lifeline subscribers in Arizona were de-enrolled in August stemming from USAC's Track 1 Duplicate Resolution Process.

Total Lifeline customers at end of September 2014

Month	Count
July	REDACTED
August	REDACTED
September	REDACTED
Grand Total	REDACTED

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Lifeline customers removed for non-usage

Month	Count
July	REDACTED
August	REDACTED
September	REDACTED
Grand Total	REDACTED

Lifeline customers removed due to annual verification between July - Sept 2014

Month	Count
July	REDACTED
August	REDACTED
September	REDACTED
Grand Total	REDACTED

Lifeline customers who voluntarily ended service between July -Sept 2014

Month	Count
July	REDACTED
August	REDACTED
September	REDACTED
Grand Total	REDACTED