

W-03515A-14-0310



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Michael Buck

Phone: 2014 OCT 14 A 10: 56

Fax:

Priority: Respond Within Five Days

CORP COMMISSION DOCKET CONTROL

Opinion No. 2014 - 119252

Date: 10/14/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Debra Last: Rains

Account Name: Debra Rains

Home:

Street:

Work: (000) 000-0000

City: Tonto Basin

CBR:

State: AZ Zip: N/A

is: Cellular

Utility Company: Tonto Basin Water Co., Inc.

Division: Tonto Basin

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED TO RATE CASE DOCKET NO. W-03515A-14-0310
CORRESPONDENCE

10/2/2014

Debra Rains

Tonto Basin AZ

Phone:

Cell Phone:

Email:

Name of Utility Company: Tonto Basin Water Company

Name of Docket: rate increase

Docket Number: W-03515A-14-0310

Position: Con

Arizona Corporation Commission

DOCKETED

OCT 14 2014

DOCKETED BY [Signature]

Most of the people who live in this area are retired and live on fixed incomes. If the rates for water were raised it would present a hardship for most of if not all the homeowners/property owners.

Also a lot of people are part timers they have a residence elsewhere like we do, many are winter visitors from out of state and are only here in the winter months when we don't use as much water, the rate increase they are talking about is almost double what we are paying now. I almost always just pay the min amount because we are not there that often. Same goes for winter visitors.

The retirees income is not increasing and with inflation like it is this might me enough to cause them to not maintain the properties or sale.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I hope you will consider what I have said. Debra Rains
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/14/14 DOCKETED CLOSED
End of Comments

Date Completed: 10/14/2014

Opinion No. 2014 - 119252
