



0000156536

September 19, 2014

ORIGINAL RECEIVED

Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas
Post Office Box #191
(Lot #18 & Lot #173 - Park Estates)
Sanders (Apache County), Arizona 86512-0181

OCT -8 A 11: 15
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

RE: Arizona Windsong Water Company Inc. / Mr. & Mrs. Patton Earl Paulsell

Mrs. Lillian Paulsell has not responded to our complaint and she has the 24th of this month to make any type of reply. Other than the stalking of my daughter, Devonna Thomas, at her home (lot #173) and at her work (Giant #7203), life in Sanders, AZ has been chaotic with Mrs. Paulsell's retaliating drama. I have not had a decent cup of coffee for the last couple of weeks because I hear Mrs. Paulsell is not maintaining the water pressure at that store or maybe, there is the notion of foul play. This is supposed to be the owner of a water company with one employee. We are paying large amount of our hard-earned money so Mrs. Paulsell can provide the water that we need to survive on; and now, I hear she is planning on raising her water rates AGAIN? Her bragging about it and dangling it in front of us is not helping the situation.

We are not the only one who is going through these stressful times but there are family members and other residents in our Park Estates community who are feeling the same apprehension. I truly think this incident will only continue, with no remorse or shame; and us, retirees, with a set budget or hard working individuals that uses the water under this company are running out of patience. However, a majority of resident are also afraid of Mrs. Paulsell and her lunacy threats.

Nonetheless, still hoping for NTUA to take over Arizona Windsong Water Company Inc. It would give us more confidence with NTUA in charge then to live with uncertainty with Mrs. Paulsell's taking care of our drinking water. It is an everyday, forever frustrating battle trying to deal with her really, horrible business etiquette!

We would be very grateful for your consideration and ANY assistance.

Sincerely,

Ms. Betty Smith
E-mail: bl_begaysmith@yahoo.com

Arizona Corporation Commission
DOCKETED

OCT 08 2014

DOCKETED BY

Arizona Windsong Water Company Inc. / September 19, 2014
Ms. Betty Smith / Mrs. Shirley P. Begay / Mrs. Devonna Thomas

COPIES TO:

Senator Carlyle Begay
1700 West Washington
Room 315
Phoenix, Arizona 85007

Representative Ann Kirkpatrick
405 North Beaver Street
Suite 6
Flagstaff, Arizona 86001

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

Mr. Bob Stump, Chairman
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Commissioner Gary Pierce
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Commissioner Brenda Burns
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Commissioner Bob Burns
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Lyn A. Farmer, Esq.
Chief Administrative Law Judge Hearing
Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Janice Alward, Esq.
Chief Counsel, Legal Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Steven Olea, Director
Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, Arizona 85007

Arizona Corporation Commission
Utilities Division
400 W. Congress Street
Tucson, Arizona 85701

Navajo Environmental Protection
Agency
Attn: Yolanda Barney/Environmental
Program Manager
Public Water Systems Supervision
Program
Post Office Box 339
Window Rock, Arizona 86515

Arizona Department of Environmental
Quality
Attn: Mark Shaffer
1110 West Washington Street
Phoenix, Arizona 85007

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007