

W-03511A-14-0304



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Tom Davis

— ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 119070

Date: 10/2/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Melissa Last: Odom

Account Name: Melissa Odom

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: Navajo Water Co., Inc.

Division: Summer Pines

Contact Name:

Nature of Complaint:

OPPOSED

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WATER

Customer is opposed to the proposed rate increase. If the Company needs to double the rates then they need to double the service. Currently the water is unfit to drink. It stinks, is brown and clogs the pipes. Just because the new owner paid too much for the Company is not a good reason to raise our rates.
End of Complaint

Arizona Corporation Commission

DOCKETED

OCT 06 2014

Utilities' Response:

Investigator's Comments and Disposition:

10/2/14: Entered for the record and docketed CLOSED
End of Comments

DOCKETED BY

Date Completed: 10/2/2014

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2014 OCT - 6 A 9:40
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL