

W-03511A-14-0304



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ARIZONA CORPORATION COMI
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118731

Date: 9/17/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Dave Last: Millerd

Account Name: Dave Millerd

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 00000

is:

Utility Company: Navajo Water Co., Inc.

Division: Summer Pines

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****

Consumer would agree on a gradual rate increase, since it has been 14 years since the last increase. He is opposed to such a high rate increase.

End of Complaint

Arizona Corporation Commission

DOCKETED

OCT 03 2014

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-03511A-14-0304. closed

End of Comments

DOCKETED BY

Date Completed: 10/2/2014

Opinion No. 2014 - 118731

RECEIVED
2014 OCT - 3 A 9:21
CORP COMMISSION
DOCKET CONTROL

W-03511A-14-0304

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118714

Date: 9/17/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gordon Last: Randgaard

Account Name: Gordon Randgaard Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Show Low CBR:

State: AZ Zip: 85901 is:

Utility Company: Navajo Water Co., Inc.

Division: Desert Utilities

Contact Name: Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****

Consumer is opposed to the 50% rates increase with no water included. The previous rate was \$16.19 a month now they want \$33.00 a month and then any water included at an additional rate.

He also states that the consumer have had many problems in the past with this company. He states that according to information he heard that the home office is located in Prescott. If they have a major leak in Show Low it will take the company 3 hours to get to Show Low.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-03511A-14-0304. closed

End of Comments

Date Completed: 10/2/2014

Opinion No. 2014 - 118714

W-03511A-14-0304

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: _____

Fax: _____

Priority: Respond Within Five Days

Opinion No. 2014 - 118707

Date: 9/16/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jody Last: Fails

Account Name: Jody Fails Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR: _____

State: AZ Zip: 00000 is: _____

Utility Company: Navajo Water Co., Inc.

Division: Desert Utilities

Contact Name: _____ Contact Phone: _____

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****

Consumer is opposed to rate increase. He states that when this company was purchased they should have realized that it had problems.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-03511A-14-0304. closed

End of Comments

Date Completed: 10/2/2014

Opinion No. 2014 - 118707