

W-02325A-14-0322



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

2014 SEP 29 A 10:25

Investigator: Richard Martinez

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 118784

Date: 9/22/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: **First:** Nora **Last:** Sherman

Account Name: Nora Sherman **Home:** (000) 000-0000

Street: **Work:**

City: Green Haven

State: AZ **Zip:** 86040 **is:** E-Mail

Utility Company: Grenehaven Sewer Company, Inc.

Division: Sewer

Contact Name:

Nature of Complaint:

Docket No: W-02325A-14-0322

From: Util-PublicComment
Sent: Thursday, September 18, 2014 9:50 PM
To: Util-PublicComment
Cc: norasherman@cox.net
Subject: Public Comment

Name: Nora Sherman
Date: 9-18-14

Arizona Corporation Commission
DOCKETED

SEP 29 2014

CityStateZip: Grenehaven, Arizona 86040

Docket: Grenehaven Water Company, Inc
DocketNo: W-02325A-14-0322
Utility: Grenehaven Water Company, Inc
Position: Con

DOCKETED BY

Comments:

I represent the board of the condos and the condo owners as no condo owner received a notice of the proposed increase from Grenehaven Water Company, Inc. The condo board found out by accident on 9-15 about the proposed increase. As there was only 15 days to oppose this increase from the date of sending which was 9-4 most condo owners could not be notified. The finding of Grenehaven Water Company, Inc., owned by the developer of Grenehaven, as stated in the petition to the commission have no actual facts to substantiate their claim. The facts are unaudited. An independent audit should be conducted by a company not appointed by or associated with Grenehaven Water Company, Inc. to determine if a rate increase is merited.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

(There is currently an Inquiry (118690) sent to the Company regarding addressing customer's issue regarding proper notice not given)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/22

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/26/2014

Opinion No. 2014 - 118784
