

W. 01917A-14-0313



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 118639

Date: 9/15/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

SEP 23 2014

First:

Last:

Complaint By: Anneke

Mayer

Account Name: Anneke Mayer

Home: (000) 000-0000

DOCKETED BY [Signature]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Dragoon Water Co.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

9/15 DOCKET NO. W-01917A-14-0313 OPPOSED RATES

RECEIVED
2014 SEP 23 A 9:50
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

From: Anneke [mailto:
Sent: Tuesday, September 09, 2014 3:39 PM
To: Utilities Div - Mailbox
Subject: Dragoon Water Co. rate increase

To the AZ Corporation Commission:

I'm a resident of Dragoon and a rate-payer of the Dragoon Water Company. Like everybody else here, I'm upset to hear about the proposed rate increase of 65%. We already pay one of the highest rates for water in the state.

Our service, although not of the quality that many US consumers would consider acceptable, is adequate to our needs, given the high price we pay for it. To be clear: we are aware that providing water in this area is a challenge and we are willing to be satisfied with variable/low pressure and occasional service failures because frankly, we can't afford to spend any more on water to upgrade the system.

As the only supplier of water to the region, the Dragoon Water Company has a monopoly. You are all that stands in the way of us being forced to pay unreasonably high rates. Please take your role seriously and don't just accept their claim from un-audited figures that they have to pursue this course.

If they need to go deeper to maintain sufficient supply, the problem should be addressed by ADWR who is allowing new agricultural drilling to drain our aquifer(s). As evidenced by the extreme and frightening increase in subsidence in Cochise County, this is a real and current issue. Is there any overlap in jurisdiction between your mandate to oversee utilities and ADWR's to responsibly administer water resources? There should be. I hope that at the very least you are in direct communication with them about how to keep water available to the public

ARIZONA CORPORATION COMMISSION
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instead of being pumped in vast amounts for new and ill-conceived commercial purposes which we can't afford.

Sincerely,

Anneke Mayer, Dragoon
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed and sent as Inquiry to company for response regarding water supply.
End of Comments

Date Completed:

Opinion No. 2014 - 118639
