

WS-01303A-14-0010



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118704

Date: 9/16/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

Complaint By: First: Sylvia

Last: Veroni

ORIGINAL

Account Name: Sylvia Veroni

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos. W-01303A-09-0343 & WS-01303A-14-0010

From: Util-PublicComment
Sent: Tuesday, September 09, 2014 9:49 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED

SEP 18 2014

2014 SEP 18 PM 9 09
AZ CORP COMMISSION
DOCKET CONTROL

Name: Sylvia Veroni
Date: Sept 8/14
Address:
Phone: 7
CityStateZip: Sun City west
Cell:

DOCKETED BY

Docket: Docket No. W-01303A-09-0343 and SW-01303A-09-0343
DocketNo: Docket No. W-01303A-09-0343 and SW-01303A-09-0343
Utility: Epcor
Position: Pro
Email: 1

Comments: I have am homeowner (SNOWBIRD) in Corte Bella since 2008 and almost from the minute Epcor became the provider of our water, the invoices/charges doubled. For 7 months of the year, all I use water for is watering a few trees and shrubs and yet my water bill is \$100/month. I don't think that trees use the bathroom so why am I paying for waste water????? And sewage??? Why are the homeowners in Corte Bella penalized while others homeowners, in and around the area, don't share the cost?

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

9/16

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/16/2014

Opinion No. 2014 - 118704

WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118709

Date: 9/16/2014

Complaint Description: 08Q EPCOR
 N/A Not Applicable

First:

Last:

Complaint By: Ruth

Kloft

Account Name: Ruth Kloft

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone: (

Nature of Complaint:

Docket numbers: W-01303A-09-0343 & WS-01303A-14-0010

From: Util-PublicComment
Sent: Tuesday, September 09, 2014 11:21 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name:Ruth Kloft
Date:9/9/2014
Address:
Phone:
CityStateZip:Sun City, AZ 85351
Cell:
Docket:EPCOR Waste Water Consolidation
DocketNo:W-013031-09-343 & SW-013031-09-0343
Utility:EPCOR
Position:Con
Email:

Comments:I OPPOSE FULL WASTE WATER CONSOLIDATION. I DON'T BELIEVE THAT COMBINING THE DISTRICTS IS IN THE BEST INTEREST OF SUN CITY.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

9/16
Emailed to the Phoenix office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 9/16/2014

Opinion No. 2014 - 118709
