

W-01303A-09-0343
SW-01303A-09-0343



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

RECEIVED

AZ CORP COMMISSION
DOCKET CONTROL

Investigator: Richard Martinez Phone:

Priority: Respond Within Five Days

2014 SEP 16 PM 3 24

Opinion No. 2014 - 118657

Date: 9/15/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

ORIGINAL

Complaint By: Harlan & Dortha

Klaahsen

Account Name: Harlan & Dortha Klaahsen

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

Utility Company. EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket numbers: SW-01303A-09-0343 and WS-01303A-14-0010

Arizona Corporation Commission
DOCKETED

SEP 16 2014

From: Dottie [mailto:d
Sent: Tuesday, September 09, 2014 4:48 PM
To: Bob Stump
Cc: Utilities Div - Mailbox
Subject: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

DOCKETED BY

As a resident of Sun City, I oppose Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010 which is for Consolidation, SIB and Adjuster Mechanisims in Epcor Water and Wastewater Rate Cases.

EPCOR Water is seeking not only rate increases in water and wastewater in these cases, but they are also seeking significant Adjuster Mechanisms and a System Improvement Benefits ("SIB") mechanism that will more than double the rate increases proposed over the next 5 years in the water case.

We have been fighting consolidation for years and don't understand why this issue is not laid to rest. We do not want consolidation. Please hear us.

Thank you.

Harlan and Dortha Klaahsen

Sun City, AZ 85351
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

9/15

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/15/2014

Opinion No. 2014 - 118657

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118603

Date: 9/12/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: Paul & Gloria

Meeden

Account Name: Paul & Gloria Meeden

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85373

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone: /

Nature of Complaint:

DOCKET NO. SW-01303A-09-0343 W-01303A-09-0343 AND WS-01303A-14-0010 OPPOSE

From: pmeeden@cox.net [mailto:]

Sent: Thursday, September 11, 2014 9:17 PM

To: Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns

Cc: Utilities Div - Mailbox

Subject: Docket numbers SW-01303A-09-0343 and WS-01303A-14-0010

Dear Members of the Arizona Corporate Commission:

As residents of Sun City, my wife and I want to express our strong opposition to water and waste water increases proposed by EPCOR.

We also want to go on record as opposing the so-called SIB-System Improvement Benefits and Adjuster Mechanisms. While infrastructure improvements are required along the way, we are disturbed about the possibility of sky-rocketing costs to homeowners, and we urge you to reject this proposal. Furthermore, we are steadfastly opposed to being consolidated with other water districts.

To our way of thinking, all of this adds up to extremely large increases in water and waste water rates over the next few years. We moved to Sun City in 2002 and have found it to be a wonderful retirement community. It is also generally affordable to live here. In the recent past, there already have been some hefty increases in water rates. We are relying on the Arizona Corporate Commission to take prudent steps to rein-in what could be a burdensome added expense for homeowners in Sun City. We are depending on you.

Sincerely,

Paul and Gloria Meeden

Sun City, AZ 85373

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 9/12/2014

Opinion No. 2014 - 118603

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118696

Date: 9/16/2014

Complaint Description: 08Q EPCOR
N/A Not Applicable

First:

Last:

Complaint By: Eleanor

Mason

Account Name: Eleanor Mason

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343

From: CenturyLink Customer [mailto:
Sent: Tuesday, September 09, 2014 11:33 PM
To: Brenda Burns
Subject: Consolidation of all the EPCOR wastewater districts

Dear, Mrs. Burns,

Re: DOCKET NO. W-01303A-09-0343; SW-0303A-0-0343,
Wastewater Rate Design Examination

As a Sun City, AZ resident I am requesting you do not allow full consolidation of all the EPCOR wastewater districts. Based on the figures supplied by EPCOR, each Sun City wastewater user would experience a 90% rate increase if full-district consolidation was to be approved by the Commission.

EPCOR noted in their ACC response they have projected additional capital improvement costs for the Sun City District of \$9.3M over the next five years. If a full consolidation were to take place, Sun City users would be required to pay an additional \$22.5M over the noted five-year period. This equates to subsidizing other district costs in the amount of \$13.2M. We cannot and should not be required to subsidize other districts for poor planning and choices.

Thank you for your consideration and a vote to deny full consolidation of the EPCOR wastewater districts.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Respectfully yours,

Eleanor Mason

Sun City, AZ 85351
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

9/16

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/16/2014

Opinion No. 2014 - 118696
