

WS-01303A-14-0010



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ARIZONA CORPORATION CO
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 118560

Date: 9/11/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Bob & Deb Unternaehrer

Account Name: Bob & Deb Unternaehrer

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 00000

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-01303A-14-0010*****

From: Bob Unternaehrer [mailto:
Sent: Thursday, September 11, 2014 5:58 AM
To: Utilities Div - Mailbox; Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns
Subject: Water rate increases

Ref:
Docket numbers SW-01303A-09-0343 for the wastewater case and WS-01303A-14-0010 for the water case

Please do not allow the proposed rated increase for water and sewer in Sun City by EPCOR water. I am a snow bird and should be allowed to NOT pay waste water charges when not using any household water when gone for the summer without all the hoops to jump thru as required by EPCOR. I have also had meter failures which EPCORE would not allow refund of the excess water charges.

Blue Skies
Bob and Deb Unternaehrer
Brunswick Mo & Sun City Az.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed
End of Comments

Arizona Corporation Commission

DOCKETED

SEP 11 2014

DOCKETED BY