

SW-02326A-14-0321



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid Phone:

2014 SEP 11 A 9:42 Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL
Date: 9/11/2014

Opinion No. 2014 - 118552

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Vickie Last: Cordova

Account Name: Vickie Cordova Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Greenthaven CBR:

State: AZ Zip: 00000 is:

Utility Company: Greenthaven Sewer Company, Inc.

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. SW-02326A-14-0321*****

From: Vickie Wilburn [mailto:]\nSent: Wednesday, September 10, 2014 5:20 PM\nTo: Utilities Div - Mailbox\nSubject: Greenthaven proposed rate and charges customer comment

Commission Board\nLast month we purchased a home in Greenthaven and are now hearing of a 337% proposed rate hike for residential sewer. I can't imagine such a huge proposal, but suggest a small percentage increase added every year or every other year. Water is 147% proposed rate hike and again, the same problem.

The average working person only gets 3% raise per year and this big of a hike for these necessities is unreasonable. Please consider a small increase each year verses a huge hike all at once.

Respectively submitted,\nVickie Cordova\nGreenthaven

Sent from my iPad\n*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-02326A-14-0321. closed\n*End of Comments*

Arizona Corporation Commission
DOCKETED

SEP 11 2014

DOCKETED BY [Signature]