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2014 SEP 10 P 3:57

August 26, 2014

Mr. and Mrs. Charles Bosnos
16636 East Emerald Drive
Fountain Hills AZ 85268

Arizona Corporation Commission
1200 W. Washington Street
Phoenix AZ 85007-2996

Arizona Corporation Commission
DOCKETED

SEP 10 2014

RE: Docket number W-02123A-13-0118
Fountain Hills water service

DOCKETED BY 

Dear Commissioners Burns, Burns, Pierce, Smith and Stump:

We are requesting that the Commission rehear the rate increase granted to Chaparral City Water Company and its parent company, EPCOR, for operations in Fountain Hills

Fountain Hills residents have just seen an 18% increase in water rates. Have residents' family incomes increased by 18%? Certainly not! Yet we must absorb this very substantial new cost.

In addition, the planned implementation of a System Improvement Benefit program could nearly double our water rates over a five-year period without any public rate hearing process.

At a July 22 meeting Commissioner Brenda Burns moved to have this rate decision reconsidered, but her motion was rejected on a 3-2 vote.

We request that you reconsider this rate decision, which we believe disproportionately favors EPCOR's interest in earning a profit over ratepayers' interest in affordable utility service.

Thank you.

Sincerely,

Charles and Mary Ann Bosnos

ORIGINAL

August 27, 2014

Arizona Corporation Commission
1200 W. Washington Street
Phoenix AZ 85007-2996

RE: Docket number W-021¹~~2~~3A-13-0118
Fountain Hills water service

Dear Commissioners:

We are requesting that the Commission re-hear the rate increase granted to Chaparral City Water Company and its parent company, EPCOR, for operations in Fountain Hills

In the current economic situation, it is unreasonable for any business to expect such a substantial increase in rates. We are in a recovery mode and have a long way to go.

Additionally, the planned implementation of a System Improvement Benefit program could almost double our water rates over a five-year period without any public rate hearing process.

At a July 22 meeting Commissioner Brenda Burns moved to have this rate decision reconsidered, but her motion was rejected on a 3-2 vote. I hope that you will support her desire to re-consider this substantial rate increase. You are the only body that can reduce this proposed unreasonable attempt to increase earnings and profit to such an extent. Please help.

Thank you.

Sincerely,

A handwritten signature in black ink that reads "Bill + Gail Pape". The signature is written in a cursive, flowing style with a long horizontal line extending to the right.

Bill and Gail Pape
PO box 17569
Fountain Hills, AZ 85269