

E-01787A-14-0302



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM RECEIVED

Investigator: Al Amezcua

Phone: 2014 SEP 10 P 3:37 Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118349

Date: 9/2/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By: First: Francis L Last: Reed

Account Name: Francis L Reed

Home:

Street:

Work: (000) 000-0000

City: Show Low

GBR:

State: AZ Zip: 85901

is: E-Mail

Utility Company: Navopache Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

As a retiree living on fixed income, these persistent increases, although small, continue to add up to the point where paying for my monthly necessities is becoming difficult and stressful. Why is a utility company allowed to have a monthly customer charge? I should only be charged for the electricity I use. I suspect NEC requested a streamlined application to avoid investigating their financial status perhaps indicating this increase is not justified. Just another case of GREED!

Utility commissions were created to protect the public from companies that have a monopoly on the product or service they provide. Please deny this increase or at least require any increase be subject to usage only.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission

DOCKETED

SEP 10 2014

Investigator's Comments and Disposition:

Comments noted for the record and docketed.

Inquiry # 118348 sent to Company. CLOSED.

\*End of Comments\*

DOCKETED BY [Signature]

Date Completed: 9/2/2014

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