

W-02113A-13-0118



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone:

2014 SEP -3 A 9 49

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL
Date: 9/2/2014

Opinion No. 2014 - 118331

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Ken Quick

Arizona Corporation Commission
DOCKETED

Account Name: Ken Quick

Home:

SEP 3 2014

Street:

Work:

City: Fountain Hills

CBR:

DOCKETED BY [Signature]

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Customer sent the following -

ORIGINAL

***** W-02113A-13-0118 *****

RE: EPCOR- Rate hike

Hi Folks:

The proposed rate increase for EPCOR in the Fountain Hills is a classic example of a real estate buyer failing diligence.

This could happen to a homebuyer that needs a new roof. There is a hit to saving or a loan is needed.

EPCOR should be forced to pay for system upgrades from their PROFITS not customer service- fee increases.

Sincerely,

Ken Quick

CC. RUCO

Mayor, F.H.

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/2/2014

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