



ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118219

Date: 8/27/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

ORIGINAL

Complaint By: Joaquin

Orona

Account Name: Joaquin Orona

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Springerville

CBR:

State: AZ Zip: 00000

is:

Utility Company: Navopache Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. E-01787A-14-0302*****

August 25, 2014

Joaquin Orona

Springerville, AZ 85938

Phone:

Cell Phone:

Email:

Arizona Corporation Commission
DOCKETED

AUG 28 2014

DOCKETED BY

2014 AUG 28 A 9:21
RECEIVED
ARIZONA CORPORATION COMMISSION
CASE CONTROL

Docket Comment: Rate Increase Notice
Docket Number: E-01787A-14-0302
Utility Name: NEC or Cooperative
Utility Contacted: Yes

In April 8 2014. NCE reported a total of 38677 Total Customers for the year ending 12-31-2013. Of this 3441 could not afford the power so their meters were shut off. Maybe some of them just moved on. NCE reported \$52,883,642 million profit. And Two years ago we had a rate increase. My complaint is that when ever your not comfortable operating what you take in you just increase the rates. So has our water department in springerville from 2 cents to 4 cents. The gas for our cars just increases as they feel the need for more revenue. I can tell you the my Wallet is not a bottomless pit of money.. I have not had a raise sense I retired. And I for got to mention groceries and everything that has gone up. I object the streamlined rate process and rule 103 should be used for further review.

Thank you.
Joaquin Orona

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01787A-014-0302. closed

End of Comments

Date Completed: 8/27/2014

Opinion No. 2014 - 118219
