

W-02113A-13-0118



0000155473

ARIZONA CORPORATION CO

UTILITY COMPLAINT FO, ...

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118039

Date: 8/21/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: Timothy Judge

Account Name:

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

OPPOSED TO RATE INCREASE ***DOCKET NO. W-02113A-13-0118*****

From: Util-PublicComment
Sent: Wednesday, August 20, 2014 3:57 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Timothy Judge
Date: 08/20/14
Address:
Phone:
CityStateZip: Fountain Hills

Cell:
Docket: W-02133A-13-0118
DocketNo:
Utility: Chaparral City Water Company
Position: Con
Email:

Arizona Corporation Commission

DOCKETED

AUG 21 2014

DOCKETED BY [Signature]

RECEIVED
2014 AUG 21 P 3:43
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Comments:

Your decision for the rate increase offers little consideration for ratepayers. This seems to me like a decision based more on keeping your shareholders happy than your customer! This is especially true for those of us on low or fixed incomes. Please reconsider and remember "The needs of many outweigh the needs of a few"!!!
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-02113A-13-0118. closed
End of Comments

Date Completed: 8/21/2014

Opinion No. 2014 - 118039

W-02113A-13-0118

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118038

Date: 8/21/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Margo

Gates

Account Name:

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: Zip: 85268

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

OPPOSED TO RATE INCREASE ***DOCKET NO. W-02113A-13-0118*****

From: Util-PublicComment
Sent: Thursday, August 21, 2014 6:29 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Margo Gates
Date: 8/21/14
Address:
Phone:
CityStateZip: Fountain Hills, AZ 85268
Cell:
Docket: W-02132A-13-018
DocketNo:
Utility: Chaparral Water Company
Position: Con
Email:

Comments:

We were told the increase for homeowners was 18%. Our HOA which is made up of individual homeowners and the increase was 26.1% for fixed costs and 20.6% for variable costs. In addition there was an approved "stealth" increase of over 20% to be phased in over the next 5 years through the SIB approval without new hearings. Seems the the commission has ignored it's own recommendations from the RUCO. Please reconsider and reopen the hearings and give more weight to th immediate effects upon the stressed ratepayers, the recommendations of RUCO, your own administrative law judge & the staff with less weight to the company

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

interests. Thank you for taking the time to consider these heartfelt sentiments. Tom & Margo Gates

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-02113A-13-0118. closed

End of Comments

Date Completed: 8/21/2014

Opinion No. 2014 - 118038
