

W-02113A-13-0118



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2014 AUG 21 P 3:43 Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118067

Date: 8/21/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Lina Last: Bellenir Cannarsa

Arizona Corporation Commission  
DOCKETED

Account Name: Lina Bellenir Cannarsa

Home:

AUG 21 2014

Street:

Work:

DOCKETED BY [Signature]

City: Fountain Hills

CBR:

State: AZ Zip: 85269

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\* W-02113A-13-0118 \*\*\*\*

ORIGINAL

Customer sent the following -

IT HAS BEEN SAID THAT WHISKEY IS FOR DRINKING, AND WATER IS FOR FIGHTING OVER As an Intervenor in the Chaparral Water/EPCOR rate request, I received the recommendations of Judge Jibilian. Commissioners will consider this matter at their Open Meetings on June 10, 2014 and June 11, 2014. CCWC is a C Corporation and a Class A Arizona Public Service Corporation wholly owned subsidiary of EPCOR Utilities which is owned by the City of Edmonton, Alberta Canada. Our current water rates were approved on October 21, 2009. EPOR's proposed a revenue requirement of 30.25% equating to a \$13.18 increase for the average user of (7,870 gallons per month) for a 3/4 inch water meter. Example: A monthly bill of \$37.85 increases to \$51.03. A 34.82% increase. I am against EPCOR can capturing \$275,000 in rate case expenses, approval of CAP Surcharge, BMP (Best Management Practices) Tariffs, and awarded a SIB Surcharge Mechanism. The SIB mechanism will authorize EPCOR to recover between rate request cases, through a surcharge, the pre-tax return on investment and depreciation expense associated with specific water infrastructure projects such as service lines, new meters, hydrants and valves. They may file up to FIVE surcharge requests between rate case decisions. Simply put, the SIB shifts the risk from EPCOR (a foreign corporation) to the ratepayer without adequate financial consideration to the ratepayer. I believe this mechanism is not in the public interest because it reduces the pressure for them to operate prudently and efficiently, and in the end the consumer loses. We must be ever watchful and vigilant with all EPCOR future rate requests because it is quite evident they have little care for the ratepayers. They are an equity rich company that wants ratepayers to pay all their expenses without providing quality service in return. Lina Bellenir 14 year resident Candidate for Fountain Hills Town Council 602-881-5044

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/21/2014

**Opinion No.** 2014 - 118067

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W-02113A-13-0118

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118066

Date: 8/21/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Arlene Last: Quinn

Account Name: Arlene Quinn

Home:

Street:

Work:

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-02113A-13-0118 \*\*\*\*\*

Customer sent the following -

I am strongly opposed to this very large increase in EPCOR'S water rates for the town of Fountain Hills. Also allowing SIB over the next five years to spend monies as they see fit should be reconsidered and rescinded. The taxpayers of Fountain Hills deserve better.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/21/2014

Opinion No. 2014 - 118066

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/21/2014

Opinion No. 2014 - 118067

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