

**COMMISSIONERS**  
BOB STUMP – Chairman  
GARY PIERCE  
BRENDA BURNS  
BOB BURNS  
SUSAN BITTER SMITH



0000155471

**ARIZONA CORPORATION COMMISSION**

To: Docket Control

**ORIGINAL**

RE: EPCOR      Docket # W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 20 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

**DOCKETED**

AUG 21 2014

DOCKETED BY 

RECEIVED  
2014 AUG 21 P 3:43  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

---

**Investigator:** Deb Reagan

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

---

**Opinion No.** 2014 - 117776

**Date:** 8/18/2014

**Complaint Description:** 08Q EPCOR  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** James & Velma

Workman

**Account Name:** James & Velma Workman

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ Zip: 85351

**is:**

---

**Utility Company:** EPCOR Sewer \*AAWC

**Division:** sewer

**Contact Name:** Karl Wilkins

**Contact Phone:**

**Nature of Complaint:**

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

STOP on 89% waste water RATE INCREASE. WE OPPOSE FULL WASTE WATER CONSOLIDATION.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/18/2014

**Opinion No.** 2014 - 117776

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117775

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

First:

Last:

Complaint By: Dan

O'Brien

Account Name: Dan O'Brien

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

Retired citizen community no increase

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117775

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117774

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Clare Last: Maxwell

Account Name: Clare Maxwell Home:

Street: Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

this should not happen.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117774

---

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117772

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Susan Last: Major

Account Name: Susan Major Home:

Street: 10010 W. Shasta Dr. Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

89% is an outrageous raise in rates. There is no rational reason for such a raise. How can you possibly expect anyone to be able to afford it especially those of us in Sun City. I have always been a water saver and use as little as possible.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117772

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator:** Deb Reagan

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

---

**Opinion No.** 2014 - 117771

**Date:** 8/18/2014

**Complaint Description:** 08Q EPCOR  
N/A Not Applicable

**Complaint By:** **First:** Karen **Last:** Douglas

**Account Name:** Karen Douglas

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:** 85351

**is:**

---

**Utility Company:** EPCOR Sewer \*AAWC

**Division:** sewer

**Contact Name:** Karl Wilkins

**Contact Phone:**

**Nature of Complaint:**

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

As Sun City resident living on a fixed income I cannot afford to pay for some other cities waste water bill! Epcor already has plans in the works for an increase in our water rates how much more do these greedy bloodsuckers deserve? We worked hard all of our lives,saved our money so that we could enjoy our Senior Years but find instead run-away cost increases eating into our retirement income. We are constantly having to cut back and do without. If these bills are passed by The ACC I will make sure that all of my friends and neighbors are made aware of your actions and will urge them not to vote for the current Comissioners! Thank you for your consideration please vote NO on this bill!

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/18/2014

**Opinion No.** 2014 - 117771

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117770

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Janet Last: Miller

Account Name: Janet Miller

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I oppose the waste water consolidation - the rates should be left the way they are. Let the newer communities pay their own way. Why would an elected body that represents the people vote to have the retired voting limited income population help pay for the younger working two income families water costs? If you think this would be defensible at the polls you are mistaken.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117770



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117768

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Timothy M. Last: Lyon

Account Name: Timothy M. Lyon

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I oppose full waste water consolidation. This is nothing more than a manipulation to allow EPCOR water to raise our rates approximately 89%. There is an election coming up for ACC commissioners. I will be watching this proposal closely and my vote WILL be determined by the outcome.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117768

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117777

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

First:

Last:

Complaint By: Cathy E. and Howard Brewer

Account Name: Cathy E. Brewer

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company. EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I totally oppose FULL WASTE WATER CONSOLIDATION. I am on a fixed income and I fully appose full wastewater consolidation

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117777

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator:** Deb Reagan

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

---

**Opinion No.** 2014 - 117767

**Date:** 8/18/2014

**Complaint Description:** 08Q EPCOR  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Gail

Ellis

**Account Name:** Gail Ellis

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ Zip: 85351

**is:**

---

**Utility Company.** EPCOR Sewer \*AAWC

**Division:** sewer

**Contact Name:** Karl Wilkins

**Contact Phone:**

**Nature of Complaint:**

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I oppose full waste water consolidation.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/18/2014

**Opinion No.** 2014 - 117767

---

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117766

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Gary Last: Wildin

Account Name: Gary Wildin Home: (

Street: Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

It is not clear to me why EPCOR expects the residents of Sun City and Sun City West to pay for not only their own waste water treatment but Anthem's as well. Anthem should pay for their own waste water treatment. EPCOR wants to increase the cost of the Sun Cities waste water treatment by 89%. How much will Anthems waste water treatment costs increase? It sound like another rip off of the retired people of the Sun Cities.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117766

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Deb Reagan

Phone: . . . . .

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117765

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: John Last: Wheat

Account Name: John Wheat Home:

Street: Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I don't feel it is fair to almost double my rates to reduce the rates for another community due to poor planning and the obvious expense of newer developments  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117765

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117764

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

First:

Last:

Complaint By: Vivian

Raabel

Account Name: Vivian Raabel

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company. EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

Proposed 89% increase is totally unrealistic for the residents of Sun City.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117764

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117763

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: John Last: Miller

Account Name: John Miller

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85373

is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

Please leave the waste water rates for Sun City AS THEY ARE. You were elected to represent us. While I realize other areas have outrageous rates due to infrastructure costs - our infrastructure was paid for a long time ago. We in Sun City are mostly on limited fixed incomes while several other areas of this district are on two person working incomes. I SPECIFICALLY moved to Sun City for it's LOW COSTS. This is all I can afford. Newer communities should pay their own way just like Sun City paid it's own way. Anyone who votes to change the current arrangement will certainly lose the votes of all Sun City residents and WE VOTE. This is a fact.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117763

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117761

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Janet Last: Devlin

Account Name: Janet Devlin

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I oppose full waste water consolidation. This is unacceptable...to think a commission could increase waste water rates by 89% in a retirement community is unthinkable! People are struggling to pay medical bills, utility bills, and now this? Please rethink your position. Sincerely Janet Devlin  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117761

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117760

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Carl Last: Lauer

Account Name: Carl Lauer

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85373

is:

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I wish to voice my disapproval to the Full Consolidation Proposal that EPCOR is offering as a solution to their inability to properly manage their business. As I understand it, this proposal will increase my monthly EPCOR bill by as much as 89%!!! This is outrageous and should not even be considered. This type of increase will adversely affect most senior residents living in the Sun City area. When EPCOR bought out Citizens Utilities they were well aware of the different rates of their new territory. The people who chose to buy in the Anthem area were aware of the rate structure there and obviously were satisfied with it. The same goes for the residents of the Sun Cities. It would be grossly unfair to shoot our rates up just to subsidize the reduction of the rates around Anthem. I'm sure that EPCOR would see a substantial profit even after the "adjustment" and that is basically what their bottom line is. If they want a raise in revenue then they should apply for a "reasonable" rate across the board and then maybe they would get approved. Please, please be reasonable when considering this case.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117760

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator:** Deb Reagan

**Phone:** .....

**Fax:** .....

**Priority:** Respond Within Five Days

---

**Opinion No.** 2014 - 117762

**Date:** 8/18/2014

**Complaint Description:** 08Q EPCOR  
N/A Not Applicable

**Complaint By:** **First:** Sharon **Last:** Henrich

**Account Name:** Sharon Henrich **Home:**

**Street:** **Work:**

**City:** Sun City **CBR:**

**State:** AZ **Zip:** 85351 **is:**

---

**Utility Company:** EPCOR Sewer \*AAWC

**Division:** sewer

**Contact Name:** Karl Wilkins **Contact Phone:**

**Nature of Complaint:**

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

I am opposed to any increase.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/18/2014

**Opinion No.** 2014 - 117762

---

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117759

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

First:

Last:

Complaint By: Anthony & Lucretia Trevino

Account Name: Anthony & Lucretia Trevino

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company. EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

We oppose the EPCOR full waste water consolidation. This is unacceptable and will cause a tremendous raise in fees.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117759

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117758

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

First:

Last:

Complaint By: Diana

Berry

Account Name: Diana Berry

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

**Nature of Complaint:**

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

This consolidation would cause an unfair hardship to the residents of Sun City. It would essentially force Sun City to subsidize the costs of newer developments that were built in recent years. It should not be allowed. An 89% increase is unconscionable. We are a retirement community where many of us are on fixed incomes. Sun City paid for the building of its own sewer system many years ago. Since that time, many communities have been added. I clearly remember when the first house was built in Anthem, standing in the middle of the desert all by itself. I never dreamed that I would be expected to pay for their sewer system many years later. I realize the water company would find it convenient to have us all on the same rate, but that is totally unfair and should not be allowed. This expense should have been paid by the builders of these new communities or perhaps by the purchasers of these new homes. The water company should find another way to make ends meet without putting it onto the backs of senior citizens long retired on fixed incomes.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 8/18/2014**

**Opinion No. 2014 - 117758**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion No. 2014 - 117757

Date: 8/18/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Complaint By: First: Michael Last: Dorm

Account Name: Michael Dorm Home:

Street: Work:

City: Sun City CBR:

State: AZ Zip: 85373 is:

---

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-01303A-090-0343 AND SW-01303A-09-0343 \*\*\*\*\*

Customer sent the following -

To the Arizona Corporation Commission Please allow me to go on record OPPOSSING FULL WASTE WATER CONSOLIDATION. Most of us in Sun City are on a fixed retired income of social security and choose To live here to keep our expenses down. This is a city of volunteers. Don't lump us together with other areas that are not !

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 8/18/2014

Opinion No. 2014 - 117757

---