

W-02113A-13-0118



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 117747

Date: 8/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

Complaint By: First: John Last: Cooke

AUG 18 2014

Account Name: John Cooke

Home:

Street:

Work:

DOCKETED BY

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-02113A-13-0118 *****

Customer sent the following -

The increase in water rates proposed for Fountain Hills is outrageous. Those of us who are retired and living on limited income will not be able to afford the proposed water rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 8/18/2014

Opinion No. 2014 - 117747

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 117746

Date: 8/18/2014

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Elaine

Rugg

Account Name:

Elaine Rugg

Home:

Street:

Work:

City:

Fountain Hills

CBR:

State:

AZ Zip: 85269

is:

Utility Company.

Chaparral City Water Company-EPCOR

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-02113A-13-0118 *****

Customer is opposed to the approved rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked Ms. Rugg for taking the time to let the Commissioners know her feelings on this matter and advised that her comments would be available for all the Commissioners to review. She thanked me for the information.

End of Comments

Date Completed: 8/18/2014

Opinion No. 2014 - 117746

W-02113A-13-0118

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117748 Date: 8/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary Last: Zuanetti

Account Name: Gary Zuanetti Home:

Street: Work:

City: Fountain Hills CBR:

State: AZ Zip: 85268 is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

***** W-02113A-13-0118 *****

Customer sent the following -

PLease reconsider implementing your exhorbitant rate increase on the taxpayers of fountain hills and elsewhere.Many of us are on fixed incomes and believe the increase is unfair considering your healthy balance sheet.I also don't agree that we should responsible for funding your infrastructure and the SIB part of the increase.Please cooperate and be consumer friendly to the taxpayers of fountain hills. Gary Zuanetti
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 8/18/2014

Opinion No. 2014 - 117748