

W-01303A-09-0343  
SW-01303A-09-0343



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ARIZONA CORPORATION COMI  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117681

Date: 8/14/2014

Complaint Description: 08Q EPCOR  
N/A Not Applicable

Arizona Corporation Commission  
**DOCKETED**  
AUG 18 2014

Complaint By: First: George

Last: Payne

Account Name: George Payne

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

DOCKETED BY

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No: W-01303A-09-0343 SW-01303A-09-0343

From: Util-PublicComment  
Sent: Wednesday, August 13, 2014 2:24 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

Name: George Payne  
Date: 8-13-2014

Address:  
Phone:  
City State Zip: Sun City, AZ  
Cell:

Docket: Water / Sewer Rates  
Docket No: W-01303A-09-0343  
Utility: Epcor Water Arizona Inc.  
Email:

RECEIVED  
2014 AUG 18 A 9:47  
AZ CORP COMMISSION  
DOCKET CONTROL

ORIGINAL

Comments: I find it ludicrous that before the toilet is flushed each month we owe over \$57.36 for just basic sewer fees. I have lived all over the country and these rates compare to what we would have paid for three months elsewhere. The fees for water through Epcor is also on the high side and now they want additional rate hikes. How can they justify this request when the base rate is so excessive to begin with. There is just two of us in the household. We have minimal vegetation in our yard no grass to water and a small efficient swimming pool. We are mindful and conservative of this precious resource and understand we live in a desert. Yet I see parks in different parts of the city being watered during the heat of the day. How does this possibly make any sense? I travel for my job and often the house is vacant during the month but I am highly charged just the same. In this fragile housing market and slow recovery, high water / sewer rates eliminate many families from qualifying for a

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**UTILITY COMPLAINT FORM**

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loan stalling our resurgence to a healthy economy. I will have to reevaluate my living here in Sun City altogether if the AZCC allows such practices to continue.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

8/14/14 Noted and filed for the record in Docket.

\*End of Comments\*

**Date Completed: 8/14/2014**

**Opinion No. 2014 - 117681**

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