

WS-04235A-13-0331



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez Phone:

2014 AUG 14 A 8:47

Priority: Respond Within Five Days

AZ CORP COMMISSION

Opinion No. 2014 - 117638

Date: 8/13/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Virginia Cook

ORIGINAL

Account Name: Virginia Cook

Home:

Street:

Work:

City: Bellemont

CBR:

State: AZ Zip: 86015

is: E-Mail

Utility Company: Utility Source LLC

Division: Water/Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-04235A-13-0331 Rates

From: Util-PublicComment
Sent: Monday, August 11, 2014 10:39 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission

DOCKETED

AUG 14 2014

Name: Victoria Cook
Date: august 11 2014
Address:
Phone:
CityStateZip: Bellemont, Arizona 86015
Cell:
Docket: bellemont water increase
DocketNo:
Utility: utility source
Email:

DOCKETED BY [Signature]

Comments: To whom it may concern: In October 2012, upon learning of the rumor that yet another truck stop was to be built in Bellemont, I telephoned the number listed on the "For Sale" Sign on the lot to discuss the community situation with the owner. Mr. Lonnie McLeve took my call. I had a very pleasant and delightful conversation with this gentleman. He was most cordial to say the least. He relayed to me that I should welcome such a project as it will help with the cost of our water bill. Furthermore he suggested that if the new truck stop does not get built, most assuredly our water bill would be increased. True to his word as an honorable gentleman, he is now trying to increase our water and sewer bills. Unfortunately, everything has increased from school tax, to sales tax and all in between. I assure you that I have no one to turn to increase 200% to satisfy the

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cost of increased taxes, water bills and all aspects of the cost of living. I would humbly ask you to consciously search the meaning of this. Perhaps you are not aware but only 6 years ago our water bill was increased due to very confusing reason much of which evolved on utility services not having filed correctly and now there are fines which clearly were deferred to the residents. At this time, there seems yet another interesting reason to again increase our water bill. I am sure it will sound reasonable but forgive me for my implication but I do firmly believe that at this juncture there is an aspect of "gouging" here. When we bought our lot and built our home in Bellemont, we were assured that our water cost would be equal to or cheaper than Flagstaff and that we had water for a minimum of a 100 years. We paid the cost of the water hookups as a part of the sale cost of our home. I have already paid for this well. Why I continue to pay and increased water rate yet a 3rd time is beyond my comprehension and beyond what I can afford. The only reason we moved all the way out here in Bellemont is it fit our budget and can afford a humble living. Again forgive me but I am sensing a "bait and switch" type of sales job for this development. Now living here costs more than if I had bought in Flagstaff
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/13
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 8/13/2014

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